



# Day and respite services in Wales

We want to know what you think



This document was written by the **Welsh Government**. It is an easy read version of 'Day & Respite Opportunities Questionnaire'.

**December 2024**

# About this document



This is an easy read survey. You may still need support to read it and answer the questions. Ask someone you know to help you.



Please send your answers back to us by **4:00pm** on **Wednesday 22 January 2025**.



Please send your answers by email to:  
[neurodiversity@gov.wales](mailto:neurodiversity@gov.wales).



Llywodraeth Cymru  
Welsh Government

Where the document says **we**, this means **Welsh Government**. For more information contact:

**Email:** [neurodiversity@gov.wales](mailto:neurodiversity@gov.wales)

**Phone:** 03000 253412



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# What this survey is about



**ADSS Cymru**

Yn arwain Gwasanaethau  
Cymdeithasol yng Nghymru  
Leading Social Services in Wales

We asked the **Association of Directors of Social Services** to **review**:

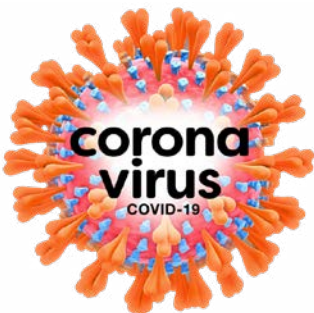
- day services
- and **respite** services in Wales.



**Review** means to look at something and see if it has made a difference. It looks at what was done well, and what could be made better.



**Respite** is when someone who needs support stays somewhere for a short time. It may be to give a carer a rest.



The **review** looked at how the pandemic changed or affected services.



The **review** was published in March 2024. [You can read an easy read version of the review here.](#)



We have based the questions in this survey on the findings and recommendations made in the **review**.



We want to learn about people's experiences of day services and **respite** services across Wales.



This will help us to:

- understand what is working well
- and what we need to do to deal with any issues.

# Questions



- 1. Are your day services based on your needs?  
And are you included in making decisions?**

Yes

No

A little bit

**Do you have anything else you want to say  
about this? Please tell us in the box below:**





**2. Do the services you use help you stay healthy and feel good?**

Yes

No

A little bit

**Do you have anything else you want to say about this? Please tell us in the box below:**



**3. Do your services know what you are good at and help you learn skills?**

Yes

No

A little bit

Does not apply to me

**Do you have anything else you want to say about this? Please tell us in the box below:**





**4. Do you like going to your daytime activities?**

Yes

No

A little bit

**Do you have anything else you want to say about this? Please tell us in the box below:**



**5. Can you take part in the activities you want to do?**

Yes

No

A little bit

**Do you have anything else you want to say about this? Please tell us in the box below:**



**6. If you want to, do your services help and support you to get a paid job?**

Yes

No

A little bit

**Do you have anything else you want to say about this? Please tell us in the box below:**



**7. How do you get your services? For example:**

- at a day centre or community centre
- online using a computer or phone
- in different places depending on the activity.



**Please tell us in the box below:**



8. Do you use **Direct Payments** to pay for your support?

**Direct Payments** is money social services can give you instead of a service. You can use it to buy your own support and services. This gives you more control.

Yes

No

Do you have anything else you want to say about **Direct Payments**? Please tell us in the box below:



9. Do you get support to use **Direct payments?**

Yes

No

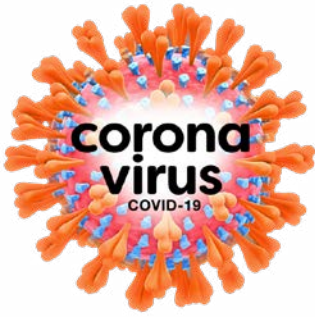
A little bit

**Do you have anything else you want to say about this? Please tell us in the box below:**



**10. How have your services changed in the last few years? Please tell us in the box below:**





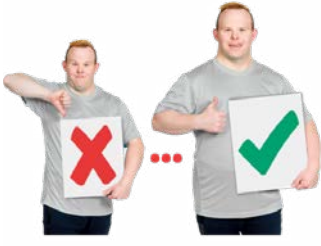
**11. Did the coronavirus pandemic change how you get your services?**

Yes

No

A little bit

**Do you have anything else you want to say about this? Please tell us in the box below:**



**12. If your services have changed in the last few years, are they better?**

Yes

No

A little bit

**Do you have anything else you want to say about this? Please tell us in the box below:**



**13. Is there anything else you want to tell us about?**

# How we use your information



We use your information by following a law called **UK General Data Protection Regulation (UK GDPR)**.



Our staff will be able to see your answers. Sometimes we ask other organisations to help us understand people's answers. So, they may see your information too.



We normally publish a report showing the kinds of things people said.

A yellow rectangular form with three labeled sections: 'Name', 'Age', and 'Address'. Each label is followed by a horizontal line for text entry. Below the 'Address' section, there are two more empty horizontal lines.

Sometimes this means people's personal details are included. Please tell us if you do not want your personal information included.



If you are in our report the information could be available for a long time.



But information that is not published is only kept for 3 years.



The data protection laws give you the right to:

- Know what information we have about you and how you can see it.
- Make us change any mistakes in the information about you.
- Ask us not to use the information in some cases.
- Ask us to delete the information we have about you in some cases.
- Move the information about you somewhere else in some cases.
- Complain to the Information Commissioner's Office.

If you would like to know more about how your information is kept and used please contact us at:



**Post:** Data Protection Officer  
Welsh Government  
Cathays Park  
Cardiff  
CF10 3NQ



**Email:** [DataProtectionOfficer@gov.wales](mailto:DataProtectionOfficer@gov.wales)

You can also contact the **Information Commissioner's Office:**



**Post:** Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF



**Phone:** 01625 545745 or 0303 123 1113



**Website:** <https://ico.org.uk>