

Dear

ATISN 22126 Council tax bills in Wales

Information requested

Thank you for your request which I received on 22 November 2024. You asked for:

- During the financial year 2024-25, to date how many residents in Wales have been asked to pay their council tax bill in one lump sum?
- During the financial year 2024-25, to date how many residents in each council have been asked to pay their council tax bill in one lump sum?

Our response

Following a search of our paper and electronic records, I have established that the information you require is not held by the Welsh Government.

The Welsh Government is committed to ensuring the collection of council tax arrears is managed in a fair and sensitive way. We have committed to amending legislation by the end of this Senedd term to help households struggling in arrears by clarifying and improving the steps local authorities can take during the enforcement process. This will ensure we embed best practice in the treatment of households struggling the most, while ensuring those who can afford to contribute do so. A consultation will be publicised in due course and the Welsh Government welcomes your response.

Next steps

If you are dissatisfied with the Welsh Government's handling of your request, you can ask for an internal review within 40 working days of the date of this response. Requests for an internal review should be addressed to the Welsh Government's Freedom of Information Officer at: Information Rights Unit, Welsh Government, Cathays Park, Cardiff, CF10 3NQ or Email: Freedom.ofinformation@gov.wales

Please remember to quote the ATISN reference number above.

You also have the right to complain to the Information Commissioner. The Information Commissioner can be contacted at:

Information Commissioner's Office,
Wycliffe House,
Water Lane,
Wilmslow,
Cheshire,
SK9 5AF

However, please note that the Commissioner will not normally investigate a complaint until it has been through our own internal review process.

Yours sincerely