

24 October 2024

Dear ,

**Reference - ATISN 21987**

Thank you for your email of 2 October 2024 requesting the following information:

- *A copy of the inspection report HIW produced in relation to the organisation CGL (formally CRI). For eased I believe this report would have been done between 2014 and 2016.*

We do not hold this information. Pre-registration visits of the CRI sites would have been undertaken prior to registration. However, the CRI sites were not formally inspected by HIW prior to their deregistration.

- *All documentation relating to the registration of CGL (formally CRI) as an Independent Healthcare Provider, including any internal e mails or minutes from meetings you may have on record recording your decision that this organisation met the requirements for registration as an independent healthcare provider in Wales.*

I can confirm that we do hold information that is captured by your request, but to determine the exact location of the information and to extract the specific information caught up by the request would exceed the appropriate limit in complying with an information request. We have estimated that we hold more than 300 individual records which contain information potentially caught up by your request and estimate this taking over 24 hours.

Section 12 of the Freedom of Information Act does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit. Regulation 3 of the Freedom of Information and Data Protection (Appropriate Limit and Fees) Regulations 2004 sets out that the appropriate limit is £600. Regulation 4(4) states that the cost of the time which you expect to spend dealing with the request must be estimated at a rate of £25 per hour. This means that the request would exceed the appropriate limit if complying would take more than 24 hours of work. Therefore, on this basis, we are unable to provide this information as it would exceed the appropriate limit.

You may wish to refine your request by narrowing its scope or by being more specific about what information you particularly wish to obtain. If you do refine your request in this way, this will be treated as a new request.

HIW operates within the Welsh Government's framework for handling Freedom of Information requests. If you are dissatisfied with the Welsh Government's handling of your request, you can ask for an internal review within 40 working days of the date of this response. Requests for an internal review should be addressed to the Welsh Government's Freedom of Information Officer at:

Information Rights Unit,  
Welsh Government,  
Cathays Park,  
Cardiff,  
CF10 3NQ

or Email: [Freedomofinformation@gov.wales](mailto:Freedomofinformation@gov.wales)

Please remember to quote the ATISN reference number above.

You also have the right to complain to the Information Commissioner. The Information Commissioner can be contacted at: Information Commissioner's Office,  
Wycliffe House,  
Water Lane,  
Wilmslow,  
Cheshire,  
SK9 5AF.

However, please note that the Commissioner will not normally investigate a complaint until it has been through our own internal review process.

Yours sincerely