



Llywodraeth Cymru
Welsh Government

Nutrient Management Investment Scheme

Window 2

Expression of Interest
How to complete guidance

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Key Messages

Registering for RPW Online

To register your business details for the first time, you need to complete the [online registration form](#). Please refer to the [how to register guidance](#) for further details. The vast majority of changes to business details can be done online. However, Welsh Government may require further details on any major changes. Please contact the Customer Contact Centre for further information.

Nutrient Management Investment Scheme Expression of Interest (EOI) – How to Complete Guidance

These instructions will give you step-by-step guidance on how to complete your Nutrient Management Investment Scheme Expression of Interest (EOI).

The Welsh Government produces this guidance in Welsh and English as required under the Welsh Government Welsh Language Scheme.

If you are encountering problems or are unable to access our website, please contact the RPW Online Helpdesk on 0300 062 5004.

Following Successful Submission

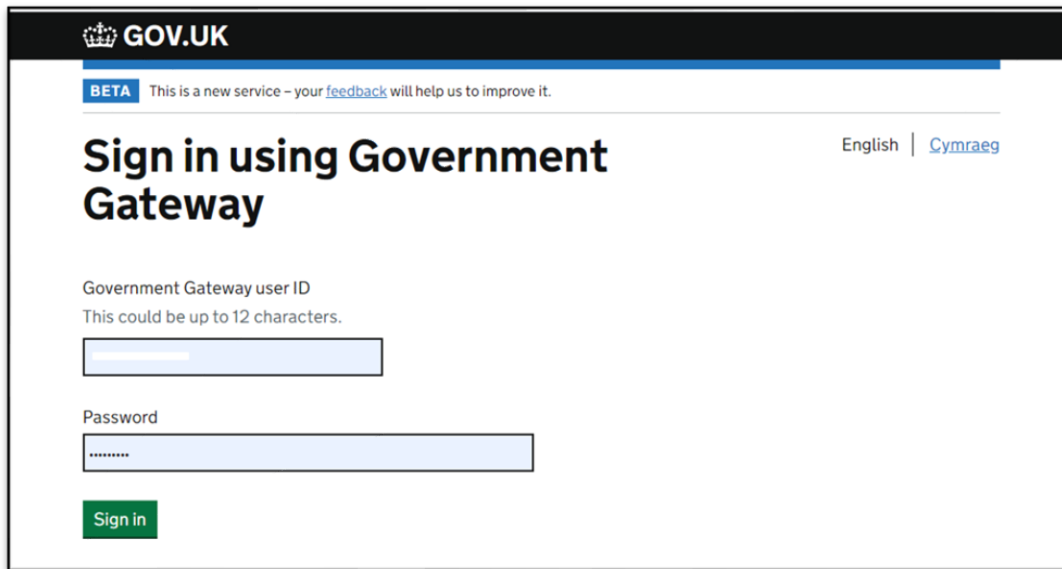
A summary of your completed Nutrient Management Investment Scheme Expression of Interest will be added to the 'Messages' page on your RPW Online account under the title "Documents received by RPW". Ensure you check the information submitted thoroughly. If any of the information shown is incorrect, please reply to the Message detailing your concerns. You should do this as soon as you discover any incorrect information.

If you are encountering problems or are unable to access our website, please contact the RPW Online Helpdesk on 0300 062 5004.

Rural Payments Wales Online

Home page

Log into your RPW Online Account – enter your User ID and Password in the boxes and click the **Log In** button.



The screenshot shows the login page for Rural Payments Wales Online. At the top left is the GOV.UK logo. Below it is a blue banner with the text "BETA This is a new service – your [feedback](#) will help us to improve it." In the top right corner, there are language options: "English" and "Cymraeg". The main heading is "Sign in using Government Gateway". Below this, there are two input fields: "Government Gateway user ID" with a note "This could be up to 12 characters." and "Password" with masked characters. A green "Sign in" button is located at the bottom left of the form area.

If you are encountering any problems or are unable to access your online account, please contact the RPW Online Helpdesk on 0300 062 5004.

Once logged in to your online account the RPW Online 'Homepage' will appear.

The screenshot shows the RPW Ar-Lein Online portal. At the top, there is a header with the RPW logo, the text 'Taliadau Gwledig Cymru Ar-Lein Online Rural Payments Wales', and the European Union logo with the text 'CRONFA AMAETHYDDOL EWROP AR GYFER DATBLYGDI GWLEDIG EWROP YN BUDDSODI PENN ARGALEDDO GWLEDIG THE EUROPEAN AGRICULTURAL FUND FOR RURAL DEVELOPMENT EUROPE INVESTING IN RURAL AREAS'. Below the header is a navigation bar with 'Home', 'My Details', 'Land', 'Correspondence' (with a red '12' notification), 'Forms', and 'Contracts and Small Grants'. A main content area contains several notices: 'The submission deadline for SAF and Glastir Commons applications and supporting documents has been extended to 15 June due to Covid-19...', 'BPS Greening requirements regarding Crop Diversification have been removed due to the exceptional weather and Covid-19...', and instructions to log out and close the browser. Below this is a 'Messages between You and RPW' section with three unread messages: 'Dogfennau wedi dod i law Taliadau Gwledig Cymru / Documents received by RPW' (containing Single Application Form and Summary), 'Dogfennau wedi dod i law Taliadau Gwledig Cymru / Documents received by RPW' (containing RBIS Food Form Summary), and 'Llythyr Terfynu'r CPH / CPH Expiry Letter' (containing Temp CPH Expiry Letter dated 04/01/2021 and 03/12/2020). A 'Useful Links' sidebar on the right lists: BCMS, Farming and scheme information, Bovine TB, Farm animal movements and identification, Farming Connect, Offices Map, and European Maritime and Fisheries Fund.

To access the Nutrient Management Investment Scheme Expression of Interest Application Form, you can scroll down on your home page and select it from here.

Start a Form

- Single Application Form 2022
- Agricultural and Horticultural Survey 2022
- Appeal Available anytime
- Capital Works Claim Available anytime
- Contract Claim Form
- Farm Business Grant - Yard Coverings EOI
- Farm Business Grant Expression Of Interest
- Financial Year End - Project Update
- Glastir Woodland Creation Expression Of Interest
- Glastir Woodland Restoration Expression Of Interest
- Grant Claim Form
- Growing for the Environment EOI
- Horticulture Development Scheme Form
- Nutrient Management Investment Scheme Expression of Interest**
- Project Change Re-evaluation Available anytime
- Project Change Request Available anytime
- Rural Business Investment Scheme - Non Agriculture Form

Or you can click the tab labelled '**Forms**' on the RPW Online home screen, as shown below:

The screenshot shows the top navigation bar of the RPW Online website. On the left is the logo for 'Uywodaeth Cymru Welsh Government' and 'RPW Ar-Lein Online Rural Payments Wales'. In the center is a search field labeled 'CRN:'. On the right, there is a 'Cymraeg' button (highlighted with a red box) and a 'Log Off' button. Below the search field is a horizontal menu with the following items: 'Home', 'My Details', 'Land', 'Correspondence' (with a red notification icon), 'Forms' (highlighted with a red box), and 'Contracts and Small Grants'.

This will take you through to the 'Forms' page.

To change the Language at any time click the **Cymraeg** button located in the top right hand corner bar of the RPW Online information. This will allow you to choose the language your Nutrient Management Investment Scheme EOI is displayed in.

Applications and Claims Page

Once you have selected the 'Forms' tab you will see your forms that are available for you to complete.

Scroll down the page to select Nutrient Management Investment Scheme Expression of interest form.

The screenshot displays a web interface for applications and claims. At the top left, there is a 'Scheme' dropdown menu set to 'All', with 'Select' and 'Reset' buttons. Below this are three tabs: 'Not Submitted', 'Being Processed', and 'Completed'. The main content area shows two sections: 'Capital Works Claim - (Online)' with a 'Draft' status, and 'Single Application Form 2022 - (Online)' also with a 'Draft' status. On the right side, there is a 'Start a Form' sidebar containing a list of available forms. The form 'Nutrient Management Investment Scheme Expression of Interest' is highlighted with a red rectangular border.

Form Name	Status
Capital Works Claim - (Online)	Draft
Single Application Form 2022 - (Online)	Draft

Form Name
Single Application Form 2022
Agricultural and Horticultural Survey 2022
Appeal Available anytime
Capital Works Claim Available anytime
Contract Claim Form
Farm Business Grant - Yard Coverings EOI
Farm Business Grant Expression Of Interest
Financial Year End - Project Update
Glastir Woodland Creation Expression Of Interest
Glastir Woodland Restoration Expression Of Interest
Grant Claim Form
Growing for the Environment EOI
Horticulture Development Scheme Form
Nutrient Management Investment Scheme Expression of Interest

Nutrient Management Investment Scheme Expression of Interest – Getting Started

Once you have read the Nutrient Management Investment Scheme General Rules Booklet at [Rural grants and payments](#), to start your EOI click the **Start Button**.

The screenshot shows the RPW Ar-Lein Online portal. At the top, there are logos for the Welsh Government, RPW, and the European Union. Below the logos, there is a search bar for CRN and a 'Cymraeg | Sign out' link. A navigation bar contains links for Home, CRN Details, Land, Correspondence (with a '61' notification), Forms, Contracts and Small Grants, and Woodland Plans. The main content area is titled 'Start Application start an application or claim'. It contains the following text:

You have asked to complete the following application online: **Nutrient Management Investment Scheme Expression of Interest**.

RPW Online will prompt you for the information required by the form. By starting this application online you are not committing to submitting it online; you may Exit the process at any time. If you Exit the application, you can come back later to complete the remainder, RPW Online will have saved the information you entered in your previous session.

The application will not be submitted to the Welsh Government until you click the 'Submit' option at the end of the process. Once you have submitted the application you will not be able to make changes to it using RPW Online.

The application must be submitted to Welsh Government by [blank] You will not be able to submit the form after this date even if you started filling in the form on or before [blank]

If you have any problems completing your **Nutrient Management Investment Scheme Expression of Interest** then you can also contact 'Customer Contact Centre' for further guidance.

Please check that the Customer Details and Online Preferences shown below are correct before submitting your application. If incorrect, you can change them now by clicking the Customer Details or Online Preferences links below.

Customer Details

Trading Title

Address

Postcode

Telephone Number

Email Address

Number of Partners

Online Preferences

Email or SMS (Text) Preference

Email Address

Mobile Number

Start Cancel

Guidance Documents | Contact Us | Copyright Statement | Accessibility Statement

This page provides some information prior to starting the application. It includes a Customer Contact Centre link if required, and details of the Customer Details and Online Preferences we hold for you. You should check and amend these before starting your application if they are incorrect.

Continue Application/Start Again

Once you start your application, you have the option to leave it and return to it again. If you are accessing an application that you have started previously, then you will be able to Continue (blue button at the bottom of the screen), or Start Again by clicking the link shown on this screenshot:

The screenshot shows the RPW Ar-Lein Online interface. At the top, there are logos for the Welsh Government and the European Agricultural Fund for Rural Development. The main navigation bar includes 'Home', 'CRN Details', 'Land', 'Correspondence', 'Forms', 'Contracts and Small Grants', and 'Woodland Plans'. The 'Continue Application' section is highlighted, with the text: 'Continue Application continue an application or claim'. Below this, there is a message: 'You have asked to complete the following application online: Nutrient Management Investment Scheme Expression of Interest. You already have an application in progress. Please click 'Continue' to continue with your Nutrient Management Investment Scheme Expression of Interest.' A red box highlights the 'Start Again' link. The page also includes a 'Continue' button (highlighted with a red box) and a 'Back' button. At the bottom, there are links for 'Guidance Documents', 'Contact Us', 'Copyright Statement', and 'Accessibility Statement'.

Please be aware – if you choose to Start Again, this will un-set all of the questions you have answered and remove all of the information you have added.

If you are sure you wish to Start Again, click Yes or if you do not click No, as shown in this screen:

The screenshot shows the RPW Ar-Lein Online portal. The header includes the Welsh Government logo, the RPW Ar-Lein Online logo, and the European Union logo with text in Welsh and English. Below the header is a navigation bar with links: Home, CRN Details, Land, Correspondence (with a red '32' notification), Forms, Contracts and Small Grants, and Woodland Plans. The main heading is "Nutrient Management Investment Scheme Expression of Interest - Delete / Start Again".

This option will remove your **Nutrient Management Investment Scheme Expression of Interest** application and will undo **ALL** of the changes that you have made since starting your **Nutrient Management Investment Scheme Expression of Interest**. Please note that this will:

- remove all of the information that you have added
- un-set all of the questions that you have answered

When this **Nutrient Management Investment Scheme Expression of Interest** has been removed you can start a new **Nutrient Management Investment Scheme Expression of Interest**, which will be populated with the latest available data.

Do you wish to proceed with this option?

Please click 'Yes' to confirm that you wish to remove your **Nutrient Management Investment Scheme Expression of Interest** and start again.

Please click 'No' to keep the entries you have already made on your **Nutrient Management Investment Scheme Expression of Interest** and return to the previous screen.

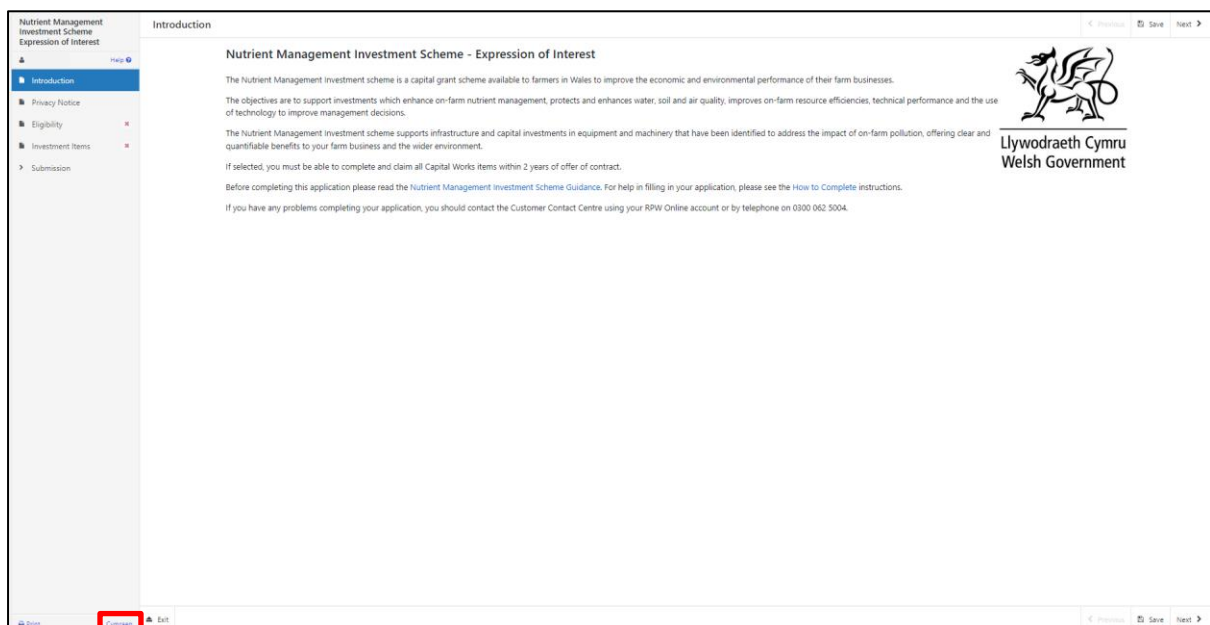
At the bottom, there are links for Guidance Documents, Contact Us, Copyright Statement, and Accessibility Statement.

Nutrient Management Investment Scheme Expression of Interest - Introduction

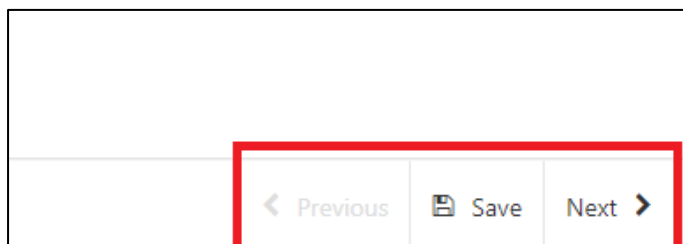
This is the introduction page which provides information about the Nutrient Management Investment Scheme. For greater detail of the information provided on this page, please read the Nutrient Management Investment General Rules Booklet at [Rural grants and payments](#).

There is a link at the top left of this screen, which will direct you to the How to Complete Guide on the Welsh Government website.

On the left the different sections are displayed. A red cross indicates you either have not accessed each section yet, or you have errors on the section(s). A green tick will display once you have completed each section and there are no errors we can identify. There are various navigation buttons at the top and bottom of the form. Also, if you wish to switch between English and Welsh there is a button to do so at the bottom left of the screen as shown in the screenshot below:

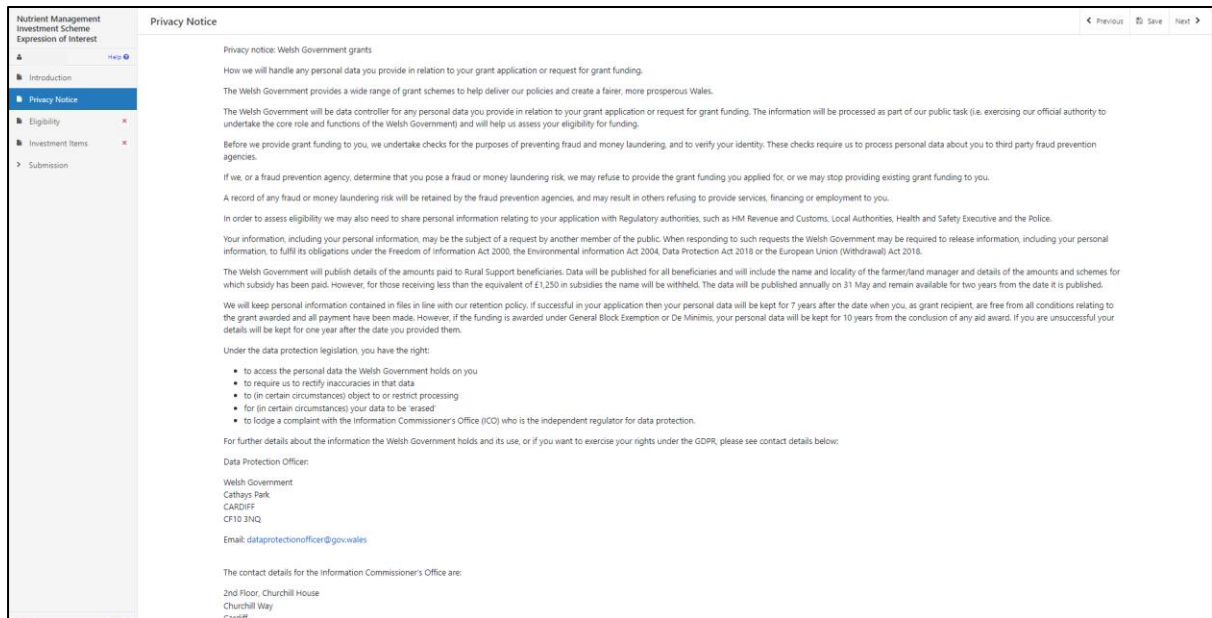


Once you have read the information click on the **Next Button**.

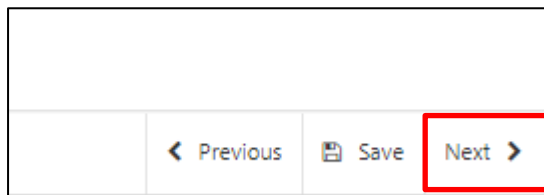


Privacy Notice

The Privacy Notice page is where we set out your rights and what we may need to do with your information in order to process your application. You must read the Privacy Notice.



Once you have read the information click on the **Next Button**.



Eligibility Questions

You must answer all questions on this page.

You are eligible to apply if:

- You are registered with the Welsh Government and have been issued with a Customer Reference Number (CRN). Please refer to the Welsh Government website for the how to register guidance or call the RPW Customer Contact Centre on 0300 062 5004.
- You are a primary producer of agricultural products.
- You have 3ha of eligible agricultural land registered with RPW in Wales or
- You are able to demonstrate over 550 standard labour hours.

We will check if you have an eligible Basic Payment Scheme or Organic Conversion Scheme or Organic Support Scheme claim to verify if you are a primary producer of agricultural products, and you have 3ha of eligible agricultural land in Wales.

If you have not submitted claims for any of these schemes, you must submit documentary evidence with your EoI to verify that you are a primary producer of agricultural products and that you meet either the 3ha of eligible agricultural land registered with RPW in Wales or 550 standard labour hours eligibility criteria. If this documentary evidence is not submitted by the EoI closing date, your EoI will be rejected.

Previous participation in the Nutrient Management Investment scheme will not affect your ability to apply for the maximum £50,000 grant.

The screenshot shows a web application interface for the 'Nutrient Management Investment Scheme'. The page title is 'Eligibility'. On the left, there is a navigation menu with the following items: 'Introduction', 'Privacy Notice', 'Eligibility' (which is highlighted with a blue bar and a checkmark icon), 'Investment Items', and 'Submission'. The main content area contains a light blue informational box at the top stating: 'This scheme is available to individual farmers registered with the Welsh Government and Groups of farmers operating for the benefit of two or more farmers. The Group must have been registered with the Welsh Government prior to the application (i.e. it has a CRN number). You may be required to provide proof of eligibility of the farmers who are beneficiaries of the Group.' Below this, there are three mandatory questions, each marked with an asterisk and followed by 'Yes' and 'No' radio button options:

- Are you applying as a Group of Farmers?* Yes No
- Does your business have at least 3ha of eligible registered agricultural land in Wales?* Yes No
- Can your business demonstrate over 550 standard labour hours per annum?* Yes No
- Is your business a primary producer of agricultural products?* Yes No

At the bottom of the page, there are navigation controls: 'Previous', 'Save', and 'Next' buttons, along with a 'Print' icon and the text 'Cymraeg'.

Group Eligibility

A group of farmers may submit an EOI for Nutrient Management Investment Scheme. To do so, all farmers that comprise the group must meet all the eligibility conditions as outlined in the Nutrient Management Investment Scheme General Rules Booklet at [Rural grants and payments](#). In addition, the group must be registered with the Welsh Government and have been issued with a Customer Reference Number (CRN) for the group. The EOI must be submitted under the CRN as issued for the group.

Nutrient Management Investment Scheme Expression of Interest

Eligibility

Questions marked with * are mandatory.

This scheme is available to individual farmers registered with the Welsh Government and Groups of farmers operating for the benefit of two or more farmers. The Group must have been registered with the Welsh Government prior to the application (i.e. it has a CRN Number). You may be required to provide proof of eligibility of the farmers who are beneficiaries of the Group.

Are you applying as a Group of Farmers?*

Yes No

CRNs in Group

Please list the other CRN(s) which comprise your Group.

Add CRN

No Entries

When applying as a Group, all CRNs within the Group must satisfy the eligibility criteria listed below.

Does your business have at least 3ha of eligible registered agricultural land in Wales?*

Yes No

Can your business demonstrate over 550 standard labour hours per annum?*

Yes No

Is your business a primary producer of agricultural products?*

Yes No

There are basic data integrity checks built into this page and any errors or information messages will appear once you either 'Save' or click 'Next'.

Nutrient Management Investment Scheme Expression of Interest

Eligibility

Questions marked with * are mandatory.

This scheme is available to individual farmers registered with the Welsh Government and Groups of farmers operating for the benefit of two or more farmers. The Group must have been registered with the Welsh Government prior to the application (i.e. it has a CRN Number). You may be required to provide proof of eligibility of the farmers who are beneficiaries of the Group.

Are you applying as a Group of Farmers?*

Yes No

CRNs in Group

Please list the other CRN(s) which comprise your Group.

Please make at least one entry.

Add CRN

No Entries

When applying as a Group, all CRNs within the Group must satisfy the eligibility criteria listed below.

Does your business have at least 3ha of eligible registered agricultural land in Wales?*

Yes No
This is a mandatory question, please answer it.

Can your business demonstrate over 550 standard labour hours per annum?*

Yes No
This is a mandatory question, please answer it.

Is your business a primary producer of agricultural products?*

Yes No
This is a mandatory question, please answer it.

Once you have answered all of the questions click on the **Next Button**.



Investment Items

Before choosing your items, ensure you have read the Nutrient Management Investment Scheme List Eligible Capital Items which can be found at [Rural Grants and Payments](#).

This will give you the specifications, cost and score for each item.

The maximum grant award is **£50,000**.

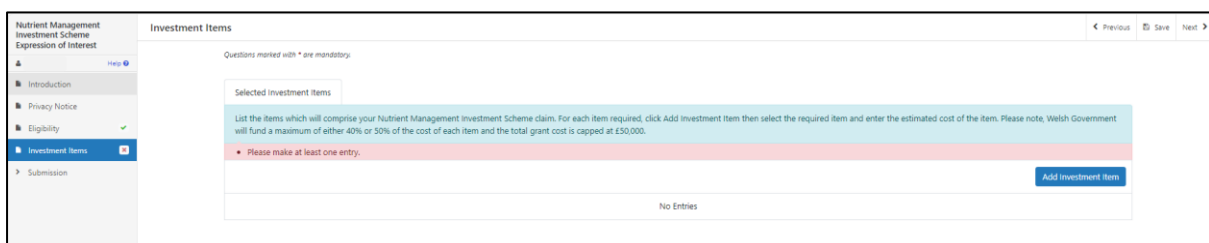
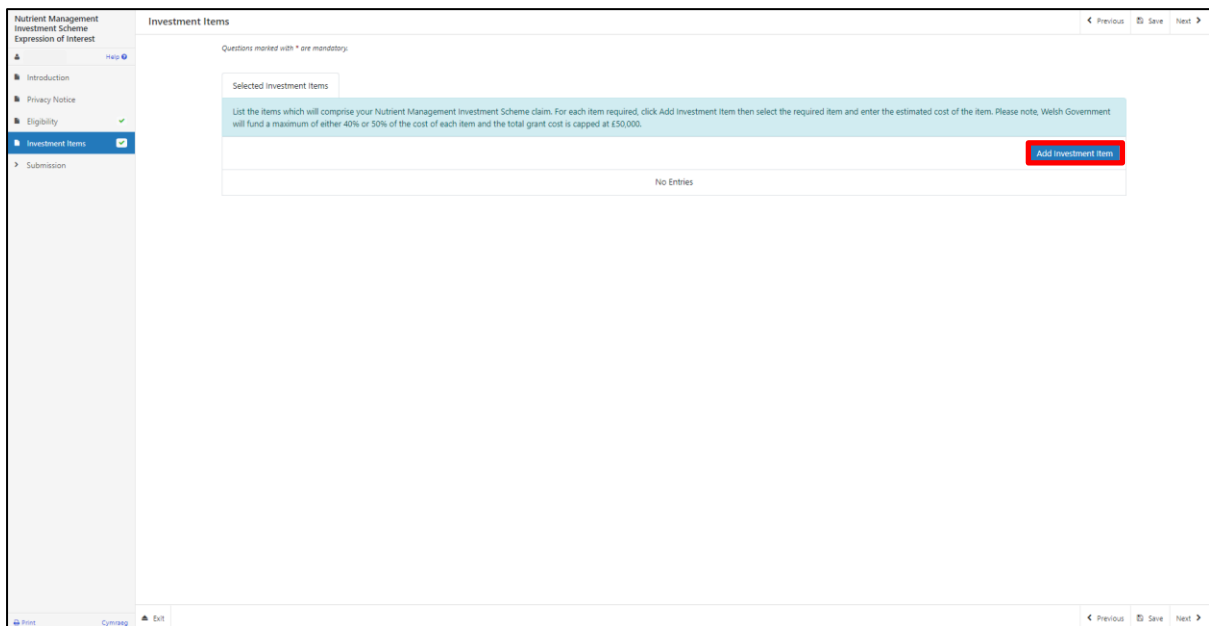
The minimum grant award is **£12,000**.

An EOI total grant value over this amount will be capped to £50,000.

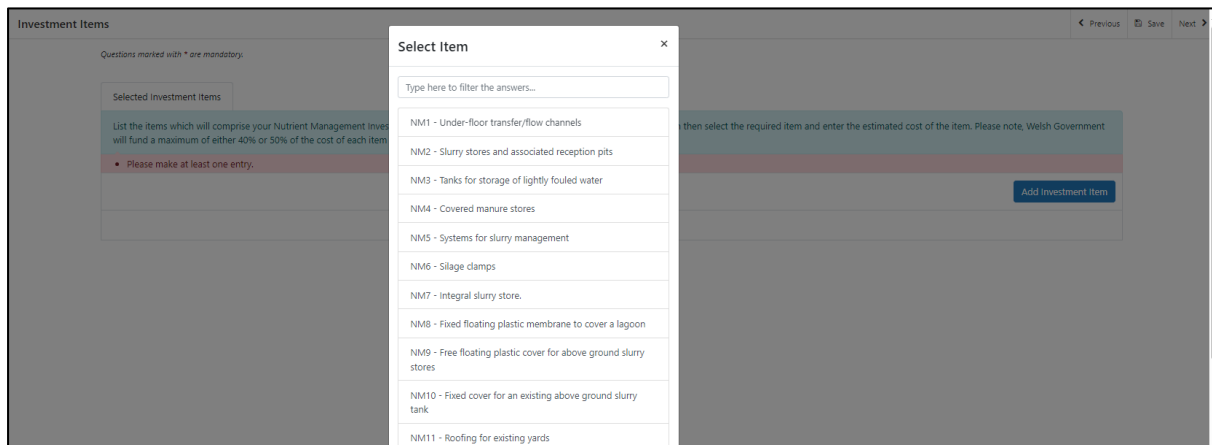
You are advised to obtain quotes for each investment item in accordance with the competitive tendering procurement rules in readiness to submit with your full application. If your EOI is selected, any grant awarded will not be higher than that submitted on your EOI or that was capped to £50,000.

Once the EOI is submitted, you cannot amend the items you have selected.

Click on this button below to see a drop-down list of all available items.



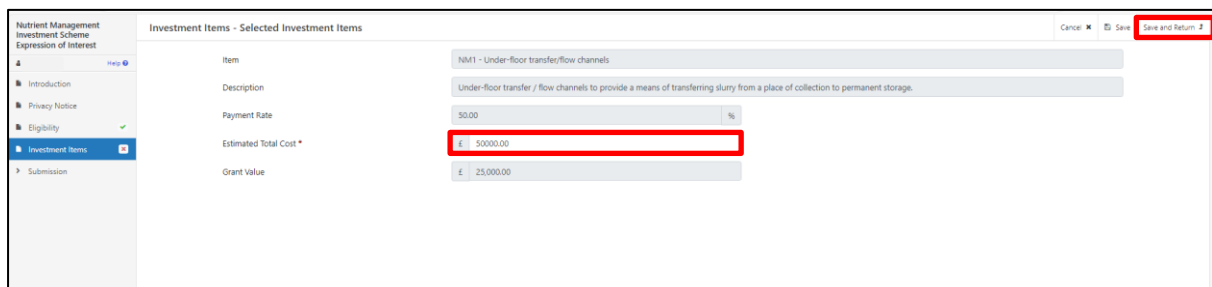
Select an item from the drop down box.



You are advised to realistically estimate the cost for each investment item you submit on your EoI. You will not be able to change this cost after you have submitted your EoI.

Enter the Estimated Total cost of the item selected.

Click Save and Return.



To add another item, click on the Add Investment item again.



As you add items the running total will show here for all items selected.

If you are adding, removing or amending items click on the **Save Button** to refresh the page to ensure that it displays the correct totals.

Navigation: < Previous Save Next >

Investment Items

Questions marked with * are mandatory.

Selected Investment Items

List the items which will comprise your Nutrient Management Investment Scheme claim. For each item required, click Add Investment Item then select the required item and enter the estimated cost of the item. Please note, Welsh Government will fund a maximum of either 40% or 50% of the cost of each item and the total grant cost is capped at £50,000.

Code	Description	Estimated Total Cost	Grant Value	
NM1	Under-floor transfer/flow channels	£50,000.00	£25,000.00	Add Investment Item Modify Delete
NM5	Systems for slurry management	£30,000.00	£15,000.00	Modify Delete
NM20	Irrigator	£20,000.00	£8,000.00	Modify Delete
			Maximum Grant Value	£48,000.00

Navigation: < Previous Save Next >

Once you have selected all your items click on the **Next Button**.

Navigation: < Previous Save **Next >**

Submission Page – Errors, Information and Summary

This gives a summary of the items you have selected and informs you of any errors or information messages on your application.

The screenshot shows the 'Errors, Information and Summary' page. The left sidebar contains a navigation menu with the following items: Introduction, Privacy Notice, Eligibility, Investment Items, Submission, Errors, Information and Summary (highlighted), Declaration and Undertakings, and Submit. The main content area has a title 'Errors, Information and Summary' and navigation buttons for 'Previous', 'Save', and 'Next'. A blue banner at the top states 'Important - Please review this summary. Please scroll down if applicable.' Below this, a message says 'No Errors or Information Messages identified.' The 'Eligibility' section contains four questions with radio button options for 'Yes' and 'No', each with a green checkmark indicating the selected answer:

- Are you applying as a Group of Farmers? (Yes selected)
- Does your business have at least 3ha of eligible registered agricultural land in Wales? (Yes selected)
- Can your business demonstrate over 350 standard labour hours per annum? (No selected)
- Is your business a primary producer of agricultural products? (Yes selected)

The 'Investment Items' section contains a table titled 'Selected Investment Items':

Code	Description	Estimated Total Cost	Grant Value
NM1	Under-floor transfer/flow channels	£50,000.00	£25,000.00
NM5	Systems for slurry management	£30,000.00	£15,000.00
NM20	Irrigator	£20,000.00	£6,000.00
			Maximum Grant Value £46,000.00

Once you have checked the summary and corrected any errors click on the **Next Button**.

A close-up of the navigation buttons at the bottom of the page. The buttons are 'Previous', 'Save', and 'Next'. The 'Next' button is highlighted with a red rectangular box.

Submission Page – Declarations and Undertakings

You must read the Declarations and Undertakings and **tick** the box to confirm that you have read and agree them.

Nutrient Management Investment Scheme
Expression of Interest

Declaration and Undertakings

Please tick the box to accept the declarations and undertakings.

I confirm that I have read and understood the relevant Scheme Rules and Guidance Notes and permit the Welsh Government to use my information to support my application.

I declare that the project would not be carried out without the grant requested and that the funding allocated is necessary for the project to proceed.

I undertake to meet any statutory obligations such as Health and Safety, employment, hygiene, environmental management and protection; animal or crop health and welfare that apply during the time of this project.

I understand that the Welsh Government may need to update the rules and conditions to take account of changes made to the Government of Wales Act 2006.

I agree to abide by any changes following notification by the Welsh Ministers.

I agree to comply with all applicable domestic, or international laws or regulations or official directives.

I have given details that are true, accurate and complete to the best of my knowledge and belief on this application and any supporting documentation.

I confirm that all pre-populated details are correct or have been amended if incorrect.

I undertake to notify Welsh Government of any planned changes to the nature or construction of this project prior to implementation.

I undertake to notify the Welsh Government of any other application for grant aid for this project.

I confirm that no work on this project has been undertaken other than consultancy work, site purchase, the obtaining of quotations, or the drawing up of site plans.

I acknowledge that neither Welsh Government nor any adviser appointed by Welsh Government shall be responsible for any advice given, including without limit any advice given in relation to this application or business development plan, and that I am solely responsible for all business decisions undertaken.

I undertake to notify Welsh Government of any changes to the details provided in the Applicant Details part of the form.

I understand that the Welsh Government displays 'Error' and 'Information' messages in the sections of the application only as an aid for completion and submission of the application.

I will allow officers of the Welsh Government or their duly authorised agent, access to and inspect land and any relevant equipment, facilities and all records and information needed to establish my eligibility and the accuracy of the information provided for which I am making this application.

I agree:

Not to undertake work prior to entering the Nutrient Management Investment Scheme that damages the environment and understand that such action could result in rejection of my application.

I agree to maintain adequate insurances to cover against the risks which may arise in connection with any property or any activity undertaken in delivery of the Purposes. We reserve the right to require you to provide proof of your insurance.

I understand that:

The Welsh Government may need to share some information about my Nutrient Management Investment Scheme application with other organisations and I agree to any necessary disclosures or exchanges of information.

The Welsh Government may also obtain information about me from certain other organisations, or provide information about me to them in order to verify the accuracy of the information, prevent or detect crime and protect public funds. These other organisations include government departments, local authorities and other bodies as appropriate.

The publication and disclosure of information by the Welsh Government will be in accordance with the obligations and duties under the Freedom of Information Act 2000, the Data Protection Act 2018 and the Environmental Information Regulations 2004. Other information provided may also be disclosed where permitted by law.

WARNING - Any person who makes a false declaration or fails to notify the Welsh Government of a material change to the information given in this application may be liable to prosecution. A false, inaccurate or incomplete statement or failure to notify the Welsh Government of any material changes to the information given in this application may result in termination of contract and/or recovery of any Payments.

I agree to the above declarations and undertakings *

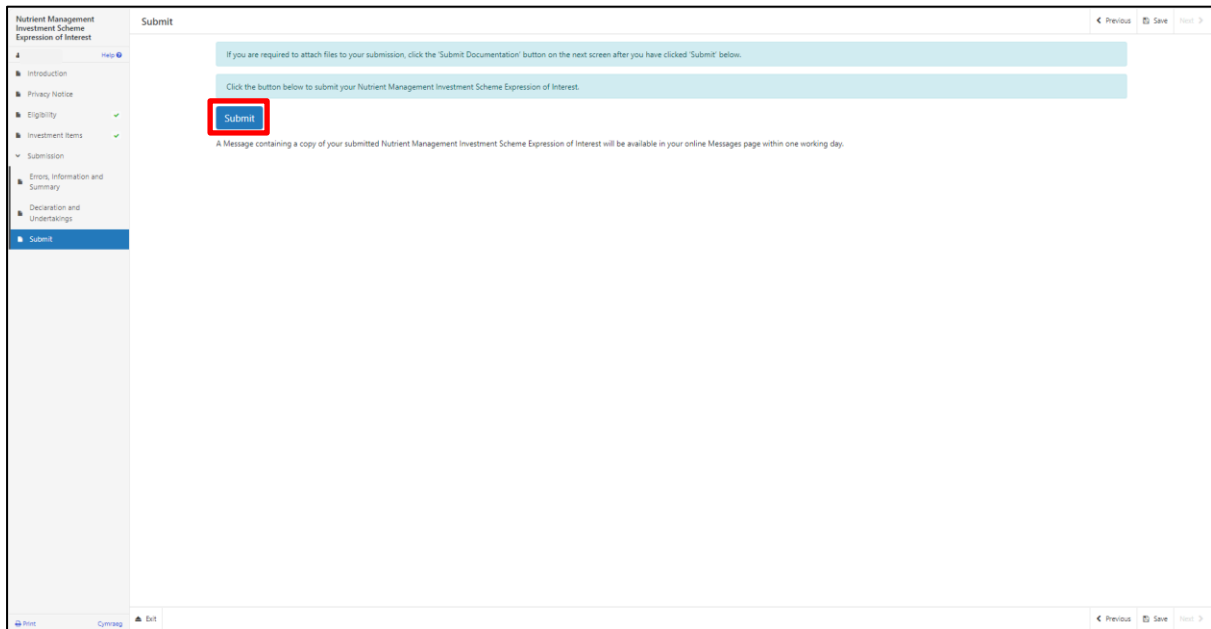
Once you have read and agreed the Declarations and Undertakings click on the **Next Button**.

I agree to the above declarations and undertakings *

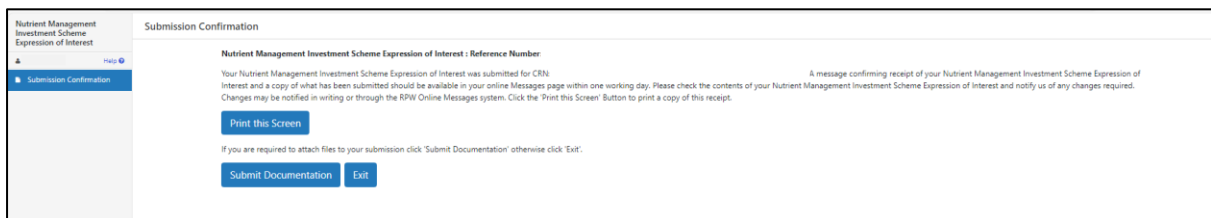
Previous Save **Next**

Submission Page – Submit

To submit your Nutrient Management Investment Expression of Interest, click on the **Submit Button**.



Once submitted, you will receive a confirmation which you can print for your own records.



Once the EOI is submitted, you cannot amend the items you have selected.

What happens next?

If your EOI is selected, you will be notified via your RPW Online account. You must either accept or decline the offer of selection by completing and returning the Application Annex included with your selection notification letter to the Welsh Government via your RPW Online account by the date given in your letter.

If you accept selection, you will be invited to submit a full application.

This will be made available on your RPW Online account. A list of your investment items as submitted on the successfully selected EOI application will be pre-populated in your full application for you to provide quote information. Quotes must be submitted with your full application.

You will be given 12 weeks to submit your full application and supporting documents via your RPW Online account.

Guidance on the content and format required for these documents is available at [Rural grants and payments](#). Please ensure that you follow the guidance as failure to do so may delay appraisal.

Contacts

RPW Online

Access the RPW Online service via the Government Gateway at www.gateway.gov.uk, or once you have enrolled for the RPW Online service, access it via www.wales.gov.uk/RPWOnline. If you are not yet registered with RPW Online, please refer to the Welsh Government website for the how to register guidance or call the Customer Contact Centre on 0300 062 5004.

Enquiries – Customer Contact Centre

For all enquiries, please contact the [RPW Customer Contact Centre](#)
Enquiries can be submitted via RPW Online at any time.

Access to Welsh Government offices for people with disabilities or special needs

If you have any special needs which you feel are not met by our facilities contact the Customer Contact Centre on 0300 062 5004. Welsh Government officials will then endeavour to make arrangements to accommodate your requirements.

Welsh Government Website

For all of the latest Agricultural and Rural Affairs information, visit the Welsh Government website. By visiting the website, you can also sign up to receive the Gwlad e-news letter.