# **Guidance note 2:** Monitoring and maximising the performance of roof-top solar arrays. **Checks and procedures.**



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# 1. Background

This guidance note 2, Checks and procedures, is preceded by:

- An introductory guidance note, 'Monitoring and maximising the performance of roof-top solar arrays',
- A fact-finding guidance note 1, 'Monitoring and maximising the performance of roof-top solar arrays'.

The introductory guidance note explains why rooftop solar generation must be **actively managed** if it is to achieve its performance potential. The fact-finding guidance note explains common industry terminology and specifies the data and information needed to manage rooftop solar generation, where to find it and how to validate it.

This **checks and procedures** guidance note, looks more closely at how to interpret and use the data and information you've found to analyse and improve the performance of your rooftop solar array. **Terminology defined in the fact-finding guidance note will appear in blue typeface the first time it is used in this note.** 

# 2. Pre-requisites

To begin effective checks & procedures, you will need to have the following pre-requisites in place:

- Access to the factsheet and operations manual, compiled in accordance with guidance note 1.
- Validation of the data and information contained in the factsheet and operations manual, if necessary, in consultation with an energy expert.
- Identification of an appropriate resource to act as the solar array 'operations manager', taking responsibility for management of the operational manual, monitoring and recording performance and taking the necessary actions to ensure generation is maximised. This resource may be from within Energy, Estates, Building Management, Accounts or Sustainability – enthusiasm is key!
- Short-term access to a resource who has intermediate Excel skills to create analysis templates.



# 3. Understanding your electrical system design

**Check:** Understanding the electrical system design, alongside knowledge of the building's present and predicted patterns of demand and generation, will allow you to make any physical changes necessary to optimise use of generated electricity and minimise the purchase of imported electricity.

An electrical design drawing/s, or single line diagram (SLD), illustrates; which of a building's electrical circuits are fed by the solar array; the kilowatt capacity of the solar array; the location of electrical



demand on site and the location of electricity meters and sub-meters.

It is important to refer to an 'as-built' copy of this drawing, rather than a 'design' copy, as technical changes are often made during the construction or installation phase. If you do not have this information, you will need to commission a suitably qualified electrical design engineer to visit site and create a single line diagram.

As a general rule, the greatest financial benefit from generating electricity on-site is reducing the need to purchase electricity from an external supplier. Therefore, an ideal solar array design is sized and wired to match time-of-day generation capacity with the on-site demand for electricity.

If the system is designed for optimum operation, there will be enough electrical demand to 'ask the solar panels' to generate at their maximum potential capacity. Maximum potential capacity is dependent on conditions affecting performance such as shading, sunlight, and condition of the physical equipment.



In practice, it can be difficult to achieve a close match in generation and demand. In these cases, excess generation may be sold to the grid, and while less beneficial than consuming the generation on site, it may be preferable to wasting opportunities to generate renewable electricity and receive revenue. Increasingly, there may be a financial case for installing a battery alongside the generation to store electricity for discharge when required.

The SLD will describe one of three possible configurations for use of the solar-generated electricity.

- i. <u>Configured for export-only:</u> the electricity generated by the solar panels is measured at a generation meter. It then passes through an export meter **or**, if there is not a separate export meter, the export channel of the electricity supply (import) meter, where it is measured again and then goes on to the local electricity distribution network (grid).
- ii. <u>Configured for on-site consumption only:</u> Electricity generated by the solar panels is measured at a generation meter before passing through a circuit to the equipment with the electrical demand. It may be measured again at a sub-meter before reaching the equipment.
   Consumption may also be measured at point of use (by the equipment itself).
- iii. <u>Configured for both on-site consumption and export:</u> The solar array generates, whether or not there is an electrical demand at site, with a preference to meeting on-site demand over exporting to the grid. This hierarchy of use must be enabled by the electrical design.

**Note:** To export electricity to the grid, a G100 certificate, or equivalent, should have been issued by the Distribution Network Operator. This confirms the system is correctly and safely configured to connect to their electricity network.

*Figure 1:* Example of a Single Line Diagram, (solar array is configured for export only) *Note: an SLD usually has a Legend of symbols included.* 

Array no. 1 - Bosthouse Array         Image: Array no. 2 - Vistors Office Array         Array no. 2 - Vistors Office Array			
Array no. 3 - Management Office Array		o⊄o	Grid (230 V)
Array no. 4 - Terrace 'A' (Additional PV to site) Array			
b b b b			

**Check:** Is the electrical configuration in your building providing optimum value? Does the generation need to be re-routed to give optimum value? Any redesign will no doubt be a budgetary decision. Section 5 describes how to understand the value of generated electricity before making that decision. However, there are other values to consider such as; reputational value, carbon value and Environmental Social Governance value.

An example of the impact of a poor design configuration: Solar panels are wired to feed an outdoor lighting circuit - the hours of generation do not match the hours of demand. In consequence, the solar generation capacity is unused, the capital invested has been wasted and money is spent unnecessarily buying electricity from a supplier to feed day-time demand from other circuits in the building.

# 4. Patterns of electricity demand and generation

Knowledge of a building's expected pattern of demand and generation gives the potential for shifting demand to match daylight hours. Knowing what the 'normal' consumption pattern looks like, enables any diversion from this to be detected. A simple Excel analysis will provide a picture of electricity consumption or demand in your building.

## Check

- Collect the demand half-hourly data for each MID or half-hourly meter on site, including submeters.
- For each meter, create a template Excel spreadsheet in which to paste and record half-hourly data.
- Apply a 'colour scale' Conditional Formatting to give a visual indication of times of highest demand. (See Figure 2, in which lower demand is yellow and higher demand is green and zero demand blue).
- Compare your present patterns of demand with seasonal daylight hours and peak daylight hours.

*Figure 2.* An excel spreadsheet formatted to indicate patterns of demand. During January, highest half-hourly demand for electricity is well-matched with times of likely solar generation. However, the solar array is not working so all power is being imported from the grid.

			Hours of peak generation		
			opportunity		
Time	Hours of darkness		Potential Summer Daylight H	ours	Hours of darkness
Time		Poter	ntial Winter Daylight Hours		
HH Period	01:00 02:00 03:00 04:00 05	5:00 06:00 07:00 08:00 09:00 10:00	11:00 12:00 13:00 14:00 15:	00 16:00 17:00 18:00 19:00 20:00 21:00	22:00 23:00 00:00
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03/01/2023	17 17 17 17 17 17 17 16 17	7 17 16 17 17 17 22 63 60 54 47 20	52 59 59 49 40 19 18 16 15	14 16 17 17 18 18 17 16 16 16 16 16 16 16 1	16 16 16 16 16 16
04/01/2023	16 15 16 16 16 16 16 16 16	5 16 16 17 17 18 21 57 63 64 65 58	63 67 70 67 70 55 74 78 59	42 27 32 26 23 21 20 19 19 19 19 19 19 19 19	19 19 19 19 19 19 19
05/01/2023	19 19 19 20 20 20 19 20 20	19 19 21 21 22 26 59 70 64 65 61	69 75 67 60 72 58 66 65 67	61 36 31 31 27 26 25 24 21 19 19 19 19 19	19 19 19 19 19 19 19
06/01/2023	19 19 19 19 19 20 19 19 19	9 19 19 20 20 21 22 58 74 67 73 41	66 70 69 67 63 43 68 61 64	58 33 33 32 23 22 21 19 17 15 16 15 15 3	15 15 16 15 16 15
07/01/2023	15 16 16 15 15 16 16 18 19	9 19 19 20 20 22 26 66 78 74 65 57	68 67 69 76 71 61 77 73 51	35 35 33 26 21 20 19 18 18 18 18 18 18 18	18 18 17 18 18 18
08/01/2023	17 17 18 18 18 17 18 17 17	7 17 17 19 23 44 49 58 67 72 54 30	30 29 29 28 27 24 24 23 24	24 25 26 27 19 19 17 15 15 15 15 15 15 15 15	15 15 15 15 14 15
09/01/2023	15 15 15 15 14 14 15 15 15	5 17 18 20 24 26 23 22 24 22 20 24	24 23 27 25 25 24 25 24 24	24 24 24 20 20 19 19 15 14 14 14 15 14 1	14 15 15 14 14 14
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12/01/2023	16 17 17 17 17 17 17 17 17 17	7 17 16 18 20 23 23 65 79 83 71 63	71 78 90 81 77 37 68 60 64	50 32 34 34 23 24 23 22 22 22 22 22 22 22 22 22 22 22 22	22 22 22 22 22 22 22
13/01/2023	22 22 22 22 22 22 22 22 22 22	2 22 22 23 25 28 32 69 69 72 68 68	65 64 73 71 69 62 72 69 68	65 38 34 36 30 28 28 27 27 24 23 22 23 2	22 22 22 22 22 22 22
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24/01/2023	15 15 15 15 15 16 16 18 19	9 19 18 20 21 23 26 73 79 81 72 62	74 76 77 78 70 63 79 84 76	65 33 33 32 28 29 28 27 27 27 26 27 27 2	27 26 27 27 26 28
25/01/2023	27 27 26 27 27 27 27 27 26	5 26 27 28 29 30 34 73 82 75 61 36	72 72 72 76 80 49 82 70 58	50 33 31 28 21 21 20 19 20 19 19 19 19 19	19 19 19 19 19 19 19
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28/01/2023	10 10 10 10 10 10 10 12 13	3 13 14 16 18 21 20 60 65 61 67 40	80 79 76 73 60 36 60 59 40	29 27 23 21 16 17 17 17 16 14 13 13 13 1	13 13 13 13 13 13
29/01/2023	13 13 13 13 13 13 13 16 16	5 16 17 18 21 23 21 22 25 28 28 31	28 28 28 27 27 27 25 25 25	24 24 24 22 16 17 17 14 14 14 14 15 14 :	14 14 14 14 14 14
30/01/2023	14 14 14 14 14 14 14 14 14 14	16 18 18 21 22 19 22 24 27 26 26	25 27 26 26 25 25 25 24 24	24 24 24 24 17 18 16 16 16 16 15 15 15 15	16 15 16 16 16 16
31/01/2023	15 15 15 15 16 16 16 18 18	3 19 19 19 20 23 26 <b>68 79 70 69</b> 35	77 73 66 64 66 51 74 75 67	47 31 30 28 18 18 18 18 17 17 17 17 17 17 17	17 17 17 17 17 17 17

*Figure 3:* During February, the 50kW capacity solar array is working and generating (at 32kW) between 8:30 and 17:00. Electrical demand from the building is identical to January, but consumption of solar generation reduces the need to import power from the grid by 18,235 kWhs. How much is that worth?

										Н	ours	of p	eak	gene	erati	on																							
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01/02/2023	17 17	17 1	7 17 3	17 1	.7 17	16	17	17 1	19 1	19 2	1 25	30	20	27	0	26	29	31	34	29	0	27	26	23	23	7	0	0	22 17	7 18 1	7 16	16	16 16	5 16	16 1	L6 16	16 1	6 16	16
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08/02/2023	17 16	17 10	5 16 3	16 1	7 17	17	17	18 2	20 2	20 2	1 25	28	30	24	5	24	25	24	28	25	0	24	42	30	12	0	0	0	18 16	5 15 1	6 16	16	15 15	5 15	14 1	L4 14	14 1	5 14	14
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19/02/2023	12 12	12 13	3 13 3	13 1	.3 15	16	16	16 1	17 1	L7 1	5 15	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	19 18	3 18 1	7 13	13	14 13	3 13	13 1	L4 14	14 14	4 14	13
20/02/2023	13 13	14 14	4 14 3	14 1	.4 17	17	17	17 1	18 1	L8 1	7 17	46	46	41	8	30	31	35	37	32	0	22	17	13	9	0	0	0	17 17	17 1	4 15	15	15 15	5 15	15 1	L5 15	15 1	5 15	16
21/02/2023	15 14	14 1	5 15 3	15 1	5 17	18	18	19 2	20 2	21 2	2 25	33	26	24	13	30	26	28	45	28	0	31	34	23	10	0	0	0	22 16	5 16 1	5 17	16	16 16	5 16	16 1	L6 16	16 1	6 16	16
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24/02/2023	18 17	18 18	3 17 3	18 1	7 18	18	17	18 1	19 2	21 2	4 23	40	41	31	2	28	35	31	27	21	0	30	17	3	0	0	0	0	23 18	3 16 1	5 16	16	16 17	7 17	17 1	l7 17	17 1	7 17	17
25/02/2023	17 17	17 1	7 17 3	17 1	7 17	17	17	17 1	18 2	20 2	3 22	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	17 15	5 14 1	4 15	12	12 12	2 12	12 1	12 12	12 13	2 12	12
26/02/2023	11 11	11 12	2 12 3	12 1	2 13	15	16	15 1	16 1	L7 1	7 18	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	19 15	5 13 1	3 14	14	14 14	4 14	14 1	L4 14	14 14	4 14	14
27/02/2023	14 14	14 14	1 14 :	13 1	.4 13	14	14	15 1	15 1	L4 1	6 16	38	36	26	0	42	37	26	24	33	1	37	34	29	22	0	0	0	17 15	5 15 1	5 16	16	16 16	5 17	16 1	L6 16	16 10	6 16	16
28/02/2023	15 15	16 10	5 16 3	16 1	5 15	16	16	16 1	17 1	18 2	2 24	43	45	35	1	31	30	24	23	33	3	42	42	32	6	0	0	0	25 21	20 1	9 19	19	20 19	<del>)</del> 20	20 2	20 20	20 20	0 20	19

## 5. Know the value of your solar-generated electricity

Electricity is metered, bought, and sold in half-hourly portions. Buy and sell prices differ according to season and time of day, and so may the value of your generated electricity. Knowing the financial value of generation can alter operational decisions.

**Uninformed decision:** A building manager does not monitor solar generation closely but knows a rooftop solar array has stopped working. Prior to solar engineers accessing the roof to repair the solar array, £12,000 will need to be spent to make the roof safe. The building manager decides this is low priority and puts off the repairs until the next budgetary period.

**Informed decision:** A building manager monitors solar generation closely and is aware a rooftop solar array has stopped working. Prior to solar engineers accessing the roof to repair the solar array, £12,000 will need to be spent to make the roof safe. The building manager knows that during the current budgetary period, purchasing electricity from an electricity Supplier to replace the lost generation will cost £16,000. The building manager decides repairing the roof is a high priority as it will enable the solar array to recommence generating free electricity.



\*This is the annual cost divided by the number of half hours in the calendar year. If the annual O&M cost were £2,300, in 2023 the levelized half-hourly cost would be 13 pence.

(Notes: these costs are examples and should not be used as benchmarks. Export or generation subsidies may not be applicable as revenue)



#### Examples of calculations of the financial value of rooftop solar generated electricity -

**1.** A kilowatt hour of exported solar generation equals export revenue plus generation and export subsidy payments, minus the levelized cost\* of operation, maintenance, and management of the solar plant.

[(6.3p + 19.5 + 3.4p) - [13p] = **16.2p/kWh** 



2. A kilowatt hour of solar generation consumed on site equals the import supply contract price, pence per kilowatt hour, minus the levelized cost\* of operation, maintenance, and management of the solar plant.

(25.3p) - (13p) = **12.3p/kWh** 

# 6. Basic analysis of rooftop solar generation

**Check 1. Collect generation, export, and import data \*daily:** Calculate kilowatt hour generation data from manual meter readings, half-hourly data collected by the power purchaser or supplier or seen via a performance monitoring device or app. Metered data may be also available from an Energy Management System or Building Management System. Short meter data time periods, i.e.; half-hourly, are a more impactful analysis tool than daily or monthly time periods.

\*Solar monitoring platforms may not have the capacity to store half-hourly data for more than a few days.

**Check 2. Compare against benchmark data:** Compare kilowatt hour generation data against installed kilowatt capacity, and the expected or actual kilowatt hour performance for a similar time period.

**Check 3. Cross-reference with operating conditions:** Is there an environmental factor affecting generation performance? For example; the level of sunlight, the length of daylight hours, the plant being offline for maintenance; power outages; electrical system faults, tree cover/new buildings, dirt on the panels.

**Check 4. Consider system capability:** The installed kilowatt capacity indicates the kilowatt generation capability of the plant under optimum conditions. In practice, performance at full kW capacity will only be achieved if the electrical demand on site is larger than, or equal to, the installed kilowatt capacity of the array.

A small percentage of electricity may be lost between the generation measuring point (meter) and the source of demand on site, or the point of export to the grid, depending on the system design. This should amount to around 2% and may be far less. If losses are greater than this, consult a solar operation and maintenance provider, an electrical design engineer and/or and Energy Management System engineer (if there is an EMS on site).

**Check 5. Reach a conclusion:** Is the generation as expected under the operational circumstances?

**Check 6. Take appropriate remedial action:** The action may be to clean the panels, contact the operation and maintenance contractor, contact the telecoms provider, contact the meter operator etc.

# 7. Interpreting generation data using Excel

Whether or not a solar monitoring platform is used, carrying out simple Excel analyses each day will provide a fast holistic picture of electricity generation, consumption, and demand in your building, giving you all the information needed to maximise the benefit of on-site generation.

### Check:

- For each meter, create a template Excel spreadsheet in which to paste and record half-hourly data.
- Apply appropriate Conditional Formatting to the content to give visual indications of performance status.
- Collect half-hourly generation and, where relevant, export meter data at day+1, paste it into your Excel template/s to produce tailored visual analyses.

(Note: Day+1 is the day after the data is recorded.)

## Figure 4: Example of Excel template to for daily interpretation of half-hourly generation data.

																						Ho	ours o	of pea	k pert	form	ance	oppo	ortun	ity																			
300 kW Installed	These				Hours	of d	arkne	255																	[	Dayli	ght H	ours																	Hou	rs of	darkn	less	
Capacity	Time	01	:00	02	2:00	0	3:00	0	4:00	0	5:00	06	6: <b>0</b> 0	07	:00	08	:00	09:	00	10:	00	11:	00	12:	00	13:	00	14	:00	15	:00	16	5:00	17:	00	18	:00	19	:00	20	:00	21:	00	22:	00	23:	00	00:	00
Generation Meter	HH Poriod	1	2	2	4	-	4	7	•	•	10	11	12	12	14	15	16	17	10	10	20	21	22	22	24	25	26	27	20	20	20	21	22	22	24	25	26	27	20	20	40	41	42	42	44	45	16	47	19
data	nnrenou	1	-	3	1	3		11	°	5	10	11	12	13	14	15	10	"	10	15	20	~1	~~	25		23	20	27	20	25	30	31	32	33	34	33	30	37	30	33	40	-1	-2	-3		-3	-0		-0
Array Example 1	15/06/2023	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Array Example 2	15/06/2023	0	0	0	0	0	0	0	0	0	26	20	45	65	85	100	165	210	230	235	235	251	274	298	297	291	290	288	290	267	198	194	238	214	198	180	152	124	162	101	63	25	12	0	0	0	0	0	0
Array Example 3	15/06/2023	0	0	0	0	0	0	0	0	0	23	0	0	20	32	64	89	90	90	54	90	90	106	120	123	189	230	256	256	10	0	0	59	174	198	180	152	124	162	101	63	25	12	0	0	0	0	0	0
Array Example 4	15/06/2023	0	0	0	0	0	0	0	0	0	24	27	27	43	67	120	165	210	230	235	235	269	274	274	-	-	-	-	-	-	-	-	238	214	198	180	152	124	162	101	63	25	12	0	0	0	0	0	0
Array Example 5	15/06/2023	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

Кеу		Performance analysis of generation half-hourly data	Remedial Action
Not generating due to darkness	0	As expected	None
Not generating during daylight hours	0	<ol> <li>Power outage?</li> <li>Maintenance outage?</li> <li>No demand for electricity from the building circuit?</li> <li>Distribution system operator has remotely switch off the generation?</li> <li>Data Collector error?</li> </ol>	<ol> <li>Investigate the cause of the power outage so it's not repeated.</li> <li>Confirm the hours of mainatenance and the technical necessity to switch off generation.</li> <li>Confirm if there was no demand or whether there is an electrical fault.</li> <li>Confirm the Distribution system operator has this facility in the terms of connection.</li> <li>Contact the Data Collector.</li> </ol>
No meter data recorded	-	Meter fault?     Data collector hasn't loaded the meter data onto the web portal?     Telecommunications fault?     If continuous, telecom/SIM disconnection due to unpaid bill?	<ol> <li>Contact electricity supplier or meter operator.</li> <li>Wait 24 hours before contacting Data collector.</li> <li>Contact telecoms service provider/s.</li> <li>Confirm account payment is up to date and arrange reconnection.</li> </ol>
Generating at installed capacity at peak sunshine	298	Evidence the array works as expected in optimum conditions. Full sunshine, sufficient demand (not usually achieved in the UK).	None
NOT generating at installed capacity at peak sunshine	120	1. Cloudy? 2. Not enough demand? 3. An inverter is faulty? 4. Dirty panels?	<ol> <li>Confirm weather conditions.</li> <li>Confirm operational drop in demand.</li> <li>Check inverter's display panel or monitoring system for fault flags and arrange maintenance.</li> <li>Arrange panel cleaning.</li> </ol>
Generating at full capacity for time of day	238	Monitor output under similar weather conditions and season to understand if the output is better or worse than usual.	Establish the cause of any drop off in performance.
NOT generating at expected capacity for time of day	59	1. Cloudy? 2. Not enough demand? 3. An inverter is faulty? 4. Dirty panels?	<ol> <li>Confirm weather conditions.</li> <li>Confirm operational drop in demand.</li> <li>Check inverter's display panel or monitoring system for fault flags and arrange maintenance.</li> <li>Arrange panel cleaning.</li> </ol>

# 8. Management tips

It is useful to support the solar factsheet and operations manual, with an electronic operations calendar to avoid breaching health and safety regulations, missing opportunities to contract at optimal prices, or breaching terms of insurance.



An operations diary can take the format of appointments created in an electronic calendar for cyclical data events such as;

- Power purchase agreement end date.
- Smart Export Guarantee end date.
- The date Feed-in-Tariff payments are uplifted.
- Import supply contract end date.
- Statutory Safety Test due dates.
- Cleaning and maintenance schedules.
- Insurance end dates.

It is practical to add a reminder to renew or tender a couple of months prior to the end date of each entry. Each time new terms are entered into, update the factsheet, operations manual and operations calendar.

Once set-up, managing your rooftop solar takes just five or ten minutes a day. The processes can be adapted to larger solar installations and other renewable technologies. The operations manual is easy to handover when an operations manager changes. Email: enquiries@energyservice.wales

Twitter: @\_energyservice

Website: www.gov.wales/energy-service-public-sector-and-community-groups



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