

## Drugaid Response to HIW Form received

### **FIRST BASE**

#### **1) Please give details of the service/treatments you are intending to provide.**

##### **St Fagans House – (Drugaid lease this building)**

Tier 1 and Tier 2 Substance Misuse Services; Open Access Service – service users can drop in for information advice and to refer into treatment; Comprehensive needs assessments are carried out; Scheduled 1-2-1 appointments and group work. This includes the delivery of a range of psychosocial interventions and therapies. Needle exchange services. Recovery activities e.g art and music groups.

None of the above require specialist equipment

#### **2) Where will this service be provided and how often ?**

St Fagans House, St Fagans Street, Caerphilly CF83 1FZ

Headquarters Integra House, Vaughan Court, Celtic Springs, Newport NP10 8BD

Service run Monday to Friday 9am – 5pm (additionally 5pm – 8pm Wednesday)

Drugaid is the lead agency but hosts other agencies including Kaleidoscope, DAFS, GSSMS and Social Services Substance Misuse workers for appointments.

#### **3) Who will be providing this service ?**

Drugaid caseworkers and Senior staff will carry out non clinical interventions i.e. psychosocial interventions and therapies.

Any clinical provision would be carried out by registered nurses from Kaleidoscope and contracted GPs

#### **4) How will patients be referred to / access the service ?**

Patients (service users) can access the service and can be referred by a number of routes –

- By phone
- By letter
- By fax
- By email
- In person (drop-in)

Drugaid's GOALS service provides a single point of contact.

Referrals can be made by –

- Self

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- Health professionals including GP
- Other statutory and non statutory agencies
- Family / concerned other

### **5) Who will pay for the services provided to patients ?**

The services are paid by Welsh Government through Area Planning Boards including SMAPF money. These areas include Cwm Taf, Gwent and Dyfed.

### **6) Details of person to whom the response is to be addressed.**

X  
X  
Drugaid  
Integra House  
Vaughan Court  
Celtic Springs  
Newport  
NP10 8BD

### **7) Is there any relevant information that you feel we should know about ?**

## **SECOND BASE**

### **1) The Phoenix – (Drugaid owned building)**

Tier 1 and Tier 2 Substance Misuse Services

Drop in service – service users can drop in for information advice and to refer into treatment or be signposted to other core services e.g housing. Comprehensive needs assessments are carried out. Scheduled 1-2-1 appointments and group work. This includes the delivery of a range of psychosocial interventions and therapies. Third party advice surgeries e.g housing providers. Dried Blood Spot Testing for Blood Borne Viruses. Nursing clinics with GP – includes urine testing

No laser equipment required

### **2) Where will this service be provided and how often ?**

The Phoenix Centre, Cardiff Road, Caerphilly

Headquarters Integra House, Vaughan Court, Celtic Springs, Newport NP10 8BD

Service run Monday to Friday 9am – 5pm (additionally 5pm – 8pm Wednesday)

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Drugaid occasionally hosts other agencies including Kaleidoscope.

### **3) Who will be providing this service ?**

Drugaid coordinator and caseworkers will carry out non clinical interventions i.e. psychosocial interventions and therapies.

Any clinical provision would be carried out by registered nurses from Kaleidoscope and contracted GPs

### **4) How will patients be referred to / access the service ?**

Patients (service users) can access the service and can be referred by a number of routes –

- By phone
- By letter
- By fax
- By email
- In person (drop-in)

As a drop-in service most service users access the Phoenix by simply calling in during opening hours. Clinics and scheduled appointments are arranged via key worker or nurse.

Referrals can be made by –

- Self
- Health professionals including GP
- Other statutory and non statutory agencies
- Family / concerned other

### **5) Who will pay for the services provided to patients ?**

The services are paid by Welsh Government through Area Planning Boards including SMAPF money.

### **6) Details of person to whom the response is to be addressed.**

X  
X  
Drugaid  
Integra House  
Vaughan Court  
Celtic Springs  
Newport

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### **7) Is there any relevant information that you feel we should know about ?**

The Phoenix is predominantly a drop-in service for service users or those not in treatment but wishing to access support.

### **3<sup>RD</sup> BASE**

#### **1) Crug Las – (Drugaid own this building)**

Tier 1 and Tier 2 Substance Misuse Services. Open Access Service - service users can drop in for information advice and to refer into treatment. Comprehensive needs assessments are carried out. Scheduled 1-2-1 appointments and group work. This includes the delivery of a range of psychosocial interventions and therapies. Needle exchange services. Recovery activities e.g art and music groups.

None of the above require specialist equipment

#### **2) Where will this service be provided and how often ?**

Crug Las, 1 Church Road, Ebbw Vale

Headquarters Integra House, Vaughan Court, Celtic Springs, Newport NP10 8BD

Service run Monday to Friday 9am – 5pm

Drugaid hosts other agencies including Kaleidoscope, Cri, DAFS and Substance Misuse Social Worker .

#### **3) Who will be providing this service ?**

Drugaid caseworkers and Senior staff will carry out non clinical interventions i.e. psychosocial interventions and therapies.

Any clinical provision would be carried out by registered nurses from Kaleidoscope and contracted GPs

#### **4) How will patients be referred to / access the service ?**

Patients (service users) can access the service and can be referred by a number of routes –

- By phone

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- By letter
- By fax
- By email
- In person (drop-in)

Referrals can be made by –

- Self
- Health professionals including GP
- Other statutory and non statutory agencies
- Family / concerned other

### **5) Who will pay for the services provided to patients ?**

The services are paid by Welsh Government through Area Planning Boards including SMAPF money.

### **6) Details of person to whom the response is to be addressed.**

X

X

Drugaid

Integra House

Vaughan Court

Celtic Springs

Newport

NP10 8BD

### **7) Is there any relevant information that you feel we should know about ?**