

Nation of Sanctuary – Refugee and Asylum Seeker Plan:

Progress report January 2024



Key

Green - on schedule for next milestone/deliverable within timescales, no major issues

Amber - Good progress has been made against the action but there are still some external factors which may affect full implementation OR

Some progress has been made against the action but concerns remain on speed of implementation

Red - Will not complete within timescales

Blue - Action has been completed

Purple - Action has not yet commenced

Prosperous and Secure	
Action	RAG Status
Ensure refugees are supported to transition from asylum accommodation to sustainable accomm	odation.
Fund support for new refugees to transition to new accommodation and access services during the 'Move On' period. (The 'Refugee Well Housing' project delivered by the Welsh Refugee Council is currently funded to deliver this support)	COMPLETE
Seek to influence the UK Government's Asylum Accommodation and Support Services Contract (AASC) and Advice, Issue Reporting and Eligibility (AIRE) processes to ensure the new contracts for asylum accommodation (beyond 2019) support new refugees in the 'Move On' period	COMPLETE
Ensure that forthcoming AIRE providers have knowledge of Welsh legislation including the Social Services and Well-being (Wales) Act 2014, the Well-being of Future Generations (Wales) Act 2015, the Housing (Wales) Act 2014, and the Violence Against Women, Domestic Abuse and Sexual Violence (Wales) Act 2015	ONGOING
Work with the four dispersal areas to ensure their Homelessness Prevention Strategies take account of the vulnerability of new refugees to homelessness	ONGOING
Explore opportunities to reduce refugee homelessness by working with Registered Social Landlords, local authorities, credit unions and others to identify clearer pathways into accommodation during the 'Move On' period	ONGOING
Ensure Rent Smart Wales landlords' training includes an explanation of the Right to Rent checks and how to easily check the status of refugees to prevent discrimination (once the rollout date is known)	
Work with local authorities and others to ensure the Supporting People programme, and the Housing Support Grant from 2019, supports those refugees who are eligible, to maintain their accommodation.	COMPLETE
Promote good quality asylum accommodation provided by the UK Government.	
Work with the UK Government, Wales Strategic Migration Partnership and other key stakeholders to support an orderly and effective transition to the new asylum accommodation and support contracts from 2019 onwards;	COMPLETE
Identify opportunities during the mobilisation and transition period to seek improvements to the Statement of Requirements under the new asylum accommodation and support contracts	ONGOING

Monitor the implementation of the new asylum accommodation and support contracts through regular engagement with the providers, Home Office and other partners to ensure asylum seekers can access good quality accommodation and services.	ONGOING
Support asylum seeker tenants to advocate for improvements to their accommodation.	
Fund advocacy forums in the four current dispersal areas in Wales (Cardiff, Swansea, Newport and Wrexham) through the Welsh Government-funded Asylum Rights Programme until 2020 to ensure asylum seekers can discuss issues with their accommodation and other topics chosen by participants	ONGOING
Work with the Wales Strategic Migration Partnership to ensure regular meetings between the asylum accommodation provider, the third sector and asylum seekers, continues under the new AIRE and AASC contracts. Support the employability of refugees	ONGOING
Develop and implement the £2m 'ReStart: Refugee Integration' project which will provide holistic support to refugees to enable them to have their needs assessed, access training or help to reduce barriers to employability and increase opportunities to enter the labour market	CLOSED
Ensure the principles of equality and fairness, central to Welsh Government's 'Employability Plan' include consideration of the needs of refugees to get them into sustainable jobs	ONGOING
Ensure Welsh Government funded Working Wales, Employment Advice Gateway and other employability programmes promote their services directly to refugees from 2018 onwards and amend data capture processes to identify positive examples of how the programmes have been able to support those eligible from within this community on a regular basis	ONGOING
Work with the Welsh Refugee Coalition, the Welsh Strategic Migration Partnership, Business Wales, Department for Work and Pensions and employers to identify and remove barriers to refugee employment, through the ReStart project and other initiatives	ONGOING
From 2019 onwards, seek to implement the recommendations of the Welsh Government-commissioned research on the employability of refugees undertaken by the People and Work Unit, through the ReStart project, other Welsh Government employability initiatives and work with other stakeholders	ONGOING

Ensure the Credit and Qualifications Framework for Wales is promoted to refugees and asylum seekers and service providers during 2019 to assist with the recognition of qualifications	ONGOING	
Ensure Health Education and Improvement Wales (HEIW) continues to support asylum seeking and refugee doctors through initiatives such as the Wales Asylum Seeking and Refugee Doctors (WARD) Group which helps refugee doctors to meet professional qualifications to support the NHS.	ONGOING	
Work with Business Wales to support refugees to establish their own businesses		
Provide face-to-face workshops and the Business Wales helpline to ensure refugees have access to business advice, information and links to investment opportunities, including through the provision of translation services (if required) through the Participation Fund	ONGOING	
Consider the specific needs of refugees in the development of the new Community Based Entrepreneurship Scheme	COMPLETE	
Encourage existing refugee entrepreneurs to act as mentors for new-start refugee businesses	ONGOING	
Work with the Welsh Refugee Coalition to ensure Business Wales services are promoted effectively to refugees Ensure refugee women, in particular, are encouraged to consider entrepreneurship opportunities	ONGOING ONGOING	
Promote financial inclusion for refugees and asylum seekers to avoid destitution, reduce or mitigate the impacts of poverty and improve living conditions for those on low incomes.		
Continue to monitor and seek to mitigate the worst effects of UK Government welfare reforms, as far as possible, to identify barriers for refugees and potential solutions; Promote exceptional claims process to enable people seeking sanctuary to access the Discretionary Assistance Fund prior to receiving National Insurance numbers from 2018 onwards	ONGOING	
Raise awareness of the Financial Inclusion Strategy and Delivery Plan to ensure refugees are able to benefit from Credit Unions, the Discretionary Assistance Fund, debt advice and money guidance, and other services from 2018 onwards	COMPLETE	
Continue to work with the Welsh Refugee Coalition and Wales Strategic Migration Partnership to map the availability of support for destitute refugees and asylum seekers and implement options to improve support during 2019	COMPLETE	

Promote the Welsh Government as a place for refugees (subject to nationality rules) to work. The Welsh Government Plan objective for 2016-20 sets the organisation the aim of being an exemplar of diversity and inclusions.	~
Improve the current placement and outreach programme to broaden the appeal of the Welsh Government as an employer, demonstrating fairness, openness and transparency to allow as many people as possible the chance to apply	ONGOING
Ensure the outreach programme includes engagement with all protected characteristics; this includes refugee support organisations to make sure individuals within refugee communities (who are eligible as per the Civil Service Nationality rules) have the opportunity to apply for work experience or for a placement/internship, giving the opportunity to see what working in the organisation might be like.	ONGOING
Support survivors of violence against women, domestic abuse and sexual violence (VAWDA	SV)
Revisit the recommendations of the 'Uncharted Territory: Violence against migrant, refugee and asylum-seeking women in Wales' report to ascertain the actions which the Welsh Government could take during 2019	COMPLETE
Work with stakeholders to develop a sustainable model for the provision of funding to specialist VAWDASV services, including those working with asylum seekers and refugees to ensure reliable support	ONGOING
Ensure the needs of asylum seekers and refugees are considered within the national VAWDASV communications framework (The overarching theme for our campaign during 2018-20 will be control and will include those from diverse communities such as refugees and asylum seekers)	COMPLETE
Directly engage with BME survivors of VAWDASV, including asylum seekers and refugees, via the development of National Survivor Engagement Mechanisms in 2018/19	COMPLETE
Take forward a pilot in 2018-2019 for a national survivor engagement panel, which will be developed following further engagement with survivors of VAWDASV including BME and refugee and asylum seeking	COMPLETE
Give further consideration to whether the VAWDASV National Training Framework sufficiently addresses the circumstances of refugees and asylum seekers	COMPLETE
Roll out VAWDASV 'Ask and Act' training to front-line professionals. This training includes information on difficulties faced by BME communities, including refugees and asylum seekers	COMPLETE

Provide advice and support through the 24 hour, 365 days a year Live Fear Free Helpline, which incorporates 'Language Line' support	COMPLETE
Work towards preventing people seeking sanctuary, including those with No Recourse to Public Funds (NRP trafficking or modern slavery victims.	F), becoming human
Continue to raise concerns regarding the vulnerability of people seeking sanctuary to exploitation with the UK Government	ONGOING
Continue to deliver training across Wales with the aim of improving awareness of modern slavery, including those working with asylum seekers and refugees	ONGOING
Ensure future funding awards to organisations comply with the 'Code of Practice on Ethical Employment in Supply Chains' to combat modern slavery and ensure workers are treated fairly.	ONGOING

Healthy and Active	
Action	RAG Status
Ensure the health needs of refugees and asylum seekers are assessed and the results are fed into serv	vice planning.
Work with health boards to ensure services are able to meet the healthcare needs of new arrivals and throughout	
the asylum and resettlement processes in Wales	ONGOING
Instruct Local Health Boards to complete assessments of refugee and asylum seeker health, and proposed service	
changes.	ONGOING
Ensure barriers to healthcare for refugees and asylum seekers are reduced.	
Maintain free healthcare for refugees and asylum seekers, including those who have No Recourse to Public Funds	COMPLETE
Publish Healthcare practitioners policy guidance to support practitioners to deliver more accessible services	
during 2018	COMPLETE
Ensure health boards make available awareness training for staff by supporting Public Health Wales in the promotion and dissemination of a new e-learning module on refugees, asylum seekers and health, which will be	
made available to all NHS staff by March 2020	ONGOING
Work with the UK Government to ensure asylum seekers in Initial Accommodation are encouraged to attend	
health screenings and receive support with registering for primary healthcare services when they are dispersed to	
other accommodation.	ONGOING
Establish mechanisms to promote sharing of good practice for the improved health outcomes of refugee and asyl	um seeker communities.
Work with Health Boards and Public Health Wales to ensure access to a range of accessible health promotion	
materials by 2019	ONGOING
Work with Health Boards to ensure the needs of refugees and asylum seekers are kept under review and services	
meet needs effectively by reviewing Welsh Government Healthcare policy guidance by December 2020	ONGOING
Create the conditions for every child from these backgrounds to have a healthy start in life	
Continue to work with Public Health Wales and Health Boards to ensure refugees and asylum seekers can access	
vaccinations and other aspects of the Healthy Child Wales Programme (HCWP)	ONGOING

Continue to consider the specific circumstances of refugee and asylum seeker children in relation to work looking at Adverse Childhood Experiences	ONGOING
Work with health boards and other partners to ensure Child and Adolescent Mental Health Services are able to meet the needs of young people seeking sanctuary	ONGOING
Reduce the prevalence of mental health conditions experienced by refugees and asylum seekers and support more effect and treatment.	
Work with the Welsh Refugee Coalition and other partners to develop volunteer and mentoring schemes which combat isolation and depression for those living in dispersed accommodation	ONGOING
Work with health boards and other partners to ensure mental health services are able to meet the needs of refugees and asylum seekers in a timely and effective manner by reviewing the Mental Health Care Pathway and associated guidance by December 2020	ONGOING
Consider the feasibility of developing an all-Wales Traumatic Stress service, which includes consideration to the support we provide to refugees and asylum seekers.	ONGOING
Support refugee and asylum seeker participation in sport and physical activity	
Work with Sports Wales Black, Asian and Minority Ethnic Inclusion project to ensure refugee and asylum seeker participation	ONGOING

Ambitious and Learning	
Action	RAG status
Ensure access to independent counselling services for refugee and asylum seeking childre	n.
Update the Counselling Operating Toolkit by Summer 2019, to highlight that refugee and asylum seeking children/young people are more likely to have been through particularly traumatic experiences	COMPLETE
Establish a working group to improve counselling data recording, including consideration of children from refugee or asylum seeker backgrounds	ONGOING
Support and challenge Local Authorities and regional education consortia on actions they are taking directly, and through support to schools, to improve educational outcomes for all learners	
Use our existing mechanisms, including our review and challenge programme and our engagement with the Association of Directions of Education in Wales (ADEW) and regional education consortia	ONGOING
Work with ADEW to ensure 'Good Practice' sharing is included as a standing agenda item of discussion from 2018 at the Minority Ethnic Achievement Local Authority group.	ONGOING
Explore ways to raise take-up rates of the Foundation Phase early education entitlement by refugee and asy	lum seeking families
Encourage increased take-up rates of the Foundation Phase early education entitlement by asylum seeker and refugee families	COMPLETE
Explore ways of promoting the Childcare Offer amongst eligible refugee working families	ONGOING
Support engagement by refugee and asylum seeker families in Flying Start programmes to give children the	e best start in life
Work with organisations who are engaged with these families to ensure support can be provided within eligible Flying Start areas and in ways which are culturally appropriate	ONGOING
Ensure local authorities are aware that Flying Start Outreach can be used to target the children of specific communities of interest found in their local authority, even if this is outside the Flying Start areas	ONGOING
Promote Essential Skills for refugees and asylum seekers to improve employability prospects, social cohesion and school attainment levels for children (Essential Skills, English for Speakers of Other Languages and Digital Literacy remain the key priorities for adult learning provision in Wales)	
Update the English for Speakers of Other Languages (ESOL) policy for Wales during 2018	ONGOING

Rollout the development of ESOL Hubs through the 'ReStart: Refugee Integration' project during 2019 to ensure coverage across all four dispersal areas (Cardiff, Swansea, Newport and Wrexham) following the success of the Cardiff pilot. ESOL Hubs will improve collaboration between ESOL providers in the four dispersal areas, as well as supporting more appropriate placement of students to aid ESOL progression	COMPLETE
Ensure quicker and more consistent assessment of ESOL needs and increase availability of ESOL provision for refugees via the Restart project until the end of 2020. Access to ESOL for refugees will also be improved through a dedicated 'Barriers Fund' as part of the ReStart project. Barriers to be addressed may include childcare or transport arrangements, or other factors where personal circumstances prevent attendance at courses	ONGOING
Through our Digital Communities Wales: Digital Confidence, Health and Well-being programme we continue to focus on improving the digital capabilities of citizens and health and care staff, allowing more people to become active participants in their own health and well-being. The programme works with organisations from all sectors who can help reach digitally excluded people, including refugees and asylum seekers to improve their lives by engaging with technology.	ONGOING
Ensure refugees and asylum seekers are made aware of and are able to access support services provided through	ough the Families First
Ensure local authorities are implementing the revised Families First Programme Guidance which requires them to consider the needs of refugee and asylum seeker families as they plan and deliver services Guidance also requires local authorities to make links with organisations working with refugee and asylum seeker families to ensure they are aware of the programme and the support it can provide	ONGOING ONGOING
Promote awareness of apprenticeship opportunities with refugees to enable increased employment and lea	arning opportunities
Work with the equality champion, hosted by the National Training Federation for Wales, to improve access to apprenticeships	COMPLETE
Develop greater understanding across the Work Based Learning provider network of the barriers that face refugees through the NTFW Equality Champion's Equality and Diversity Group meetings and create opportunities for partnership working	COMPLETE

Raise awareness of the Apprenticeship programme within refugee groups by engaging with the Welsh Refugee Coalition	ONGOING
Tackle bullying in schools against refugee and asylum seeker children	
Seek to ensure that any views expressed by refugees and asylum seekers are considered as part of the development of the anti-bullying guidance 'Respecting Others' during the consultation period	COMPLETE
Work with education practitioners, relevant authorities, children and young people to ensure the revised guidance has the maximum impact possible	ONGOING
Increase opportunities for refugees and asylum seekers to access further and higher educat	ion
Ensure Further Education and Higher Education institutions provide information, advice and guidance to support the application process and financial support available	ONGOING
EMA - work towards changes to the EMA scheme to enable asylum seekers to be eligible for support	ONGOING
Work towards changes to the Financial Contingency Fund to enable asylum seekers to be eligible from the September 2020 term	ONGOING
Ensure refugees continue to be eligible for student support funding as 'home students' through Student Finance Wales, as well as exploring potential eligibility for asylum seekers	ONGOING
Work with the Higher Education Funding Council for Wales (HEFCW), Universities and their partners to audit and publish practice on supporting refugees and asylum seekers	COMPLETE
Work with the Sanctuary in Higher Education group (Higher Education 'Widening Access' teams) to identify opportunities to increase the participation and retention of refugees and asylum seekers in Higher Education	ONGOING
Support unaccompanied refugee and asylum seeking children to ensure they have access to the advice and a	dvocacy they need.
Provide funding to local authorities during 2019 to support a pilot measure in respect of Guardianship, building upon existing and ongoing advocacy support under the Social Services and Well-being (Wales) Act 2014 and the Independent Child Trafficking Advocacy service	COMPLETE
Continue to fund TGP Cymru until March 2020, through the Asylum Rights Programme, to provide advocacy support to asylum seeking children and young people	COMPLETE
Work with Third sector partners to gather the views of asylum seeking and refugee children, to help inform future working, including consultation with the TGP Cymru Participation Forum	COMPLETE

Raise awareness of children's rights through the promotion of the Children's Legal Centre Wales advice and information resources, our Sanctuary website and our work with TGP Cymru during 2019	COMPLETE
Support local authorities to ensure unaccompanied refugee and asylum seeking children can be adequat	ely looked after
Work to identify funding to enable social workers to be appropriately trained on the age assessment process	COMPLETE
Review and republish the Age Assessment Toolkit to ensure it is fit-for-purpose in 2019	COMPLETE
'Work to identify funding to train foster carers and social workers in a range of skills and knowledge to improve their capacity to deliver for refugee and asylum seeking children	COMPLETE
Publish a suite of Wales-specific information resources for practitioners working with asylum seeking and refugee children and for the children themselves during 2019	COMPLETE
Work with the All Wales Heads of Children's Services and the National Fostering Framework Strategic Steering Group to explore ways in which a pool of foster carers can be developed from refugee backgrounds	COMPLETE
Monitor and report on the risks of trafficking to looked after asylum seeking children	ONGOING
Work with the Wales Strategic Migration Partnership to review and republish the All Wales Practice Guidance on Safeguarding and Promoting the Welfare of Unaccompanied Asylum Seeking Children	ONGOING
Support local authorities to ensure their staff and partners are able to safeguard refugee and asylum seeking	children and adults
Ensure safeguarding issues affecting refugees and asylum seekers are understood, through discussions with local authorities, the UK Government and at meetings of the Cross-Government Safeguarding Group	ONGOING
Ensure that the ongoing review and development of the Wales Safeguarding Procedures takes account of the specific needs of unaccompanied asylum seeking children, including in respect of children going missing and child sexual exploitation	COMPLETE
Ensure that the updated Wales Safeguarding Procedures are aware of and sensitive to the cultural differences of refugees and asylum seekers when dealing with child protection issues	COMPLETE

United and Connected	
Action	RAG Status
Provide cohesion support around the widening of dispersal areas and the resettlement of refu	ıgees
Continue to fund the work of the Community Cohesion Coordinators	COMPLETE
Support the effective implementation of refugee resettlement schemes in Wales	ONGOING
Monitor community tension as new dispersal areas are proposed	ONGOING
Refugees and asylum seekers will be supported to report Hate Crime	
Fund the All-Wales Hate Crime Support Service and Asylum Rights Programme until March 2020 to raise awareness of hate crime amongst refugees and asylum seekers and promote increased reporting	COMPLETE
Encourage opportunities for Police Community Support Officers / Liaison Officers to engage with refugees and asylum seekers to counter negative perceptions of the police which may arise from treatment in their countries of origin and build positive relationships	ONGOING
Ensure refugees and asylum seekers are made aware of hate crime through the Sanctuary website from 2019 onwards	COMPLETE
Foster good relations between refugees and asylum seekers and wider society	
Continue to develop and implement a communications plan to promote equality and diversity during 2018-2020, that will emphasise the benefits of immigration to Welsh society and dispels myths and inaccuracies about refugees and asylum seekers	ONGOING
Work with the media to promote more balanced reporting of refugees and asylum seekers during 2018-2020	ONGOING
Ensure the Asylum Rights Programme will train community members to become 'Sanctuary Speakers' during 2018-2020	ONGOING
Continue to convene the Asylum Seeker & Refugee Communications Group, including through seeking the views and Refugees and Asylum Seekers themselves	ONGOING
Ensure the Asylum Rights Programme will develop activities and communication between refugees and asylum seekers and the wider community between 2018-2020	ONGOING
Promote participation of all sections of society in Refugee Week each year	ONGOING

Support the development of Community Sponsorship, and other community-led empowerment initiatives, to		
welcome, support and integrate refugees	ONGOING	
Work with Arts Council Wales to promote projects which foster good relations		
between refugees and asylum seekers and wider society.	ONGOING	
Ensure the provision of high quality, accessible advice, information and advocacy services to enable refugees and		
asylum seekers to exercise their rights and make informed choices	ONGOING	
Continue to fund the Asylum Rights Programme, via Welsh Government Equality and Inclusion programme		
funding, to provide advocacy and advice for refugees and asylum seekers. This includes general advice and		
advocacy, legal advice, support for survivors of violence or trafficking, and specialist support for children	COMPLETE	
advocacy, legal advice, support for survivors of violence of transcring, and specialist support for enhancing	CONTLLIE	
Promote awareness of rights for refugees and asylum seekers, including knowledge of Human Rights, Children's		
Rights and this delivery plan. Knowledge of rights will be communicated to refugees and asylum seekers via the 7		
partner organisations of the Asylum Rights Programme between 2017 and 2020	ONGOING	
Review and update 'Welcome to Wales' through the new 'Sanctuary' website to ensure it addresses the needs of		
all refugees and asylum seekers, including information on rights and entitlements. We will also work with the UK		
Government to ensure the information is provided to people seeking sanctuary as soon as possible	COMPLETE	
Ensure information provided to refugees and asylum seekers explains rights to make complaints and reassures		
individuals that complaints will not impact negatively on asylum claims or immigration status	ONGOING	
Seek to identify gaps in advice and advocacy support (including legal advice) and interpretation services across		
Wales and work with partners to identify solutions to these gaps	ONGOING	
wales and work with partitlers to identify solutions to these gaps	UNGUING	
Ensure local authority front-line services are provided with training about non-UK nationals (including people		
seeking sanctuary) to ensure individuals are provided with services which they are eligible to receive	ONGOING	
Support volunteering and mentoring initiatives, particularly for asylum seekers without the right to work		

Work with the Wales Council for Voluntary Action (WCVA), County Voluntary Councils and other partners to	
identify and promote opportunities for refugees and asylum seekers to access volunteering opportunities to	
combat isolation, support more effective integration and informal language acquisition	ONGOING
Support opportunities for refugees and asylum seekers to share their language and culture with their local	
communities	ONGOING
Encourage the greater use of asylum sockers and refugee menters as the experts by experience to improve the	
Encourage the greater use of asylum seekers and refugee mentors as the experts by experience to improve the integration of asylum seekers and new refugees, including through the 'ReStart: Refugee Integration' project.	ONGOING
Provide coordination and leadership in relation to the resettlement and integration of refugees and asylur	
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Continue the Taskforce and Operations Board to consider the needs of all refugees and asylum seekers, as well as seeking to ensure the views of people seeking sanctuary are represented at these meetings	ONGOING
Liaise closely with the UK Government relating to reserved policy matters, such as asylum accommodation and	ONGOING
dispersal or changes to immigration policy, to ensure the needs of Wales-based people seeking sanctuary and	
Welsh public authorities are properly understood	ONGOING
Work towards the aim of Wales becoming a 'Nation of Sanctuary' in collaboration with the Welsh Refugee	
Coalition	ONGOING
Work with the UK Government and other partners to identify means of improving data capture and analysis	
relating to the needs and outcomes of refugees and asylum seekers in Wales	ONGOING
Encourage Local Authorities to develop a common recording system to capture consistent data in relation to	
individuals with No Recourse to Public Funds (NRPF) to enable better understanding of the impacts of UK	
Government immigration legislation and policies	ONGOING
Continue to engage widely with all the key stakeholders involved in the resettlement and integration of refugees	
and asylum seekers, including commitment to consult people seeking sanctuary through Asylum Rights	
Programme 'Advocacy Forums', TGP Cymru 'National Participation Group' and through bespoke consultations	ONGOING
Continue to consider the needs of people seeking sanctuary, including through schemes such as Family Reunion	ONCOINC
and others	ONGOING

Continue to promote Welsh values of welcoming those fleeing violence, persecution or war	ONGOING	
Establish an evidence group with key stakeholders to develop better datasets to understand the outcomes experienced by refugees and asylum seekers and assess ongoing efforts to reduce inequalities	ONGOING	
Promote understanding of Welsh culture and heritage to refugees and asylum seekers		
Maintain free access to the National Museum / Amgueddfa Cymru and promote this to refugees and asylum seekers	COMPLETE	
Explore opportunities with Cadw to promote Welsh heritage to refugees and asylum seekers	COMPLETE	
Promote the involvement of refugees and asylum seekers in the Welsh Government's Fusion: Creating Opportunities through Culture programme until 2020	ONGOING	
Ensure refugees and asylum seekers are included in opportunities to learn Welsh language Include section on Welsh culture on our Sanctuary website	ONGOING COMPLETE	
Ensure that Arts Council Wales 'Arts Portfolio Wales' clients Include specific reference to refugees and asylum seekers in their equalities plans and then monitor the impact of this	ONGOING	
Endeavour to provide equal access to the internet for refugees and asylum seekers in Wales		
Work with the UK Government and local authorities to ensure that people seeking sanctuary can access the internet, including through facilities in Initial Accommodation and raising awareness of facilities in public buildings, such as libraries	ONGOING	
Ensure our Sanctuary website provides embedded translation to increase accessibility	COMPLETE	