

	Enterprise Resource Planning Software Solution (ERP):	Primary Customer Relationship Management Solution (CRM):	Primary Human Resources (HR) and Payroll Software Solution:			The organisation's primary corporate Finance Software Solution:
1. Name of Supplier Can you please provide me with the software provider for each contract?	SAP	Microsoft	CGI	Sage	Oleeo	SAP
2. The brand of the software Can you please provide me with the actual name of the software. Please do not provide me with the supplier name again please provide me with the actual software name.	SAP	Microsoft Dynamics CRM2016 V8.2	ePayview & ePayfact	Snowdrop	Oleeo for Full Strategic Talent Acquisition : e-Recruitment ATS & Talent Acquisition Solution (Oleeo Vx)	SAP
3. Description of the contract Can you please provide me with detailed information about this contract and please state if upgrade, maintenance and support is included. Please also list the software modules included in these contracts.	On Premise, perpetual license, with annual support contract. Incl following Modules/ Licenses: • SAP Application Developer User • SAP Application Professional User • SAP Application Ltd. Prof. User • ERP Component for ERP Package • SAP Application Professional User • SAP Application Employee User • SAP Netweaver Process Integration • RWD Productivity PAK Help Launch Pad - Users • RWD Productivity PAK (Professional and Limited Professional Users) • RWD Productivity PAK (Employee Users) • Supplementary Product - SAP Strategy Management • SAP Netweaver Conversion Agent by Informatica • Applications for Enterprise Performance Management - Business Planning and Consolidation, Version for Netweaver • SAP Extended Procurement • SAP Real Estate Management, office, retail and industrial property mgmt • SAP Process Orchestration	WG have a licensing agreement in place to cover the Dynamics CRM 2016 (8.2). These licenses were purchased as part of an Enterprise Agreement. Version 8.2 is the latest version that we can upgrade to under current arrangements. Vendor support and maintenance is in place from MS for the Software only until 2025. WG Dynamics CRM2016 is installed as Infrastructure As A Service (IaaS) in an Azure Private Cloud.	Payroll, semi-managed service/ SaaS, ePayview & ePayfact Modules	HR Information System, On Premise, perpetual license, with annual support contract	Applicant Tracking System, SaaS, Annual Subscription	On Premise, perpetual license, with annual support contract. Incl following Modules/ Licenses: • SAP Application Developer User • SAP Application Professional User • SAP Application Ltd. Prof. User • ERP Component for ERP Package • SAP Application Professional User • SAP Application Employee User • SAP Netweaver Process Integration • RWD Productivity PAK Help Launch Pad - Users • RWD Productivity PAK (Professional and Limited Professional Users) • RWD Productivity PAK (Employee Users) • Supplementary Product - SAP Strategy Management • SAP Netweaver Conversion Agent by Informatica • Applications for Enterprise Performance Management - Business Planning and Consolidation, Version for Netweaver • SAP Extended Procurement • SAP Real Estate Management, office, retail and industrial property mgmt • SAP Process Orchestration
4. Number of Users/Licenses What is the total number of user/licenses for this contract?	5,100 users: 1,100 professional users 4,000 Employee Users	Negotiated Enterprise Agreement (NEAP) in 2012 for Dynamics CRM - Unlimited Users	Per transaction – Approx. 5,000 transactions per month	50 concurrent user licenses, 6000 self-service licenses	3000	5,100 users: 1,100 professional users 4,000 Employee Users
5. Annual Spend What is the annual average spend for each contract?	£288,625.85	n/a, no annual software maintenance charge	Pay per transaction, estimated value of £200,000 per annum	£44,989.37 (£65,476.21 per annum under previous contracts)	£72,000.00	£288,625.85
6. Contract Duration What is the duration of the contract please include any available extensions within the contract.	Perpetual with annual support contract. 3 Years Support Contract	Perpetual	2 years with option to extend for 2 periods of 12 months	Perpetual with annual support contract 8 Months	3 years	Perpetual with annual support contract. 3 Years Support Contract
7. Contract Start Date What is the start date of this contract? Please include month and year of the contract. DD-MM-YY or MM-YY.	Software License 12/2007 Support Contract from 12/2020	2012	Dec-19	Software License Perpetual Support Contract until 08/2021 (annual renewal)	Jan-19	Software License 12/2007 Support Contract from 12/2020
8. Contract Expiry What is the expiry date of this contract? Please include month and year of the contract. DD-MM-YY or MM-YY.	Software License Perpetual Support Contract until 12/2023	n/a, Perpetual license	Nov-21	Software License Perpetual Support Contract until 04/2022 (annual renewal)	Jan-22	Software License Perpetual Support Contract until 12/2023
9. Contract Review Date What is the review date of this contract? Please include month and year of the contract. If this cannot be provide please provide me estimates of when the contract is likely to be reviewed. DD-MM-YY or MM-YY.	Currently Under Review	n/a, Review into the move to Dynamics 365 to be undertaken	Currently Under Review - Contract Extension Option for 2 periods of 12 months available	Currently Under Review	Currently being re-tendered	Currently Under Review
10. Contact Details I require the full contact details of the person within the organisation responsible for this particular software contract (name, job title, email, contact number).	Cath Yemm, Head of Corporate Shared Services, cath.yemm@gov.wales, 03000 256161	Elaine Jeremiah, Senior Project Manager, Elaine.Jeremiah@gov.wales, 03000 255997	Elizabeth Richards, Head of Pay & Reward, Elizabeth.Richards@gov.wales, 03000 628581	Cath Yemm, Head of Corporate Shared Services, cath.yemm@gov.wales, 03000 256161	Peta Davies, Head Of Resourcing, Peta.Davies@gov.wales, 03000 250767	Cath Yemm, Head of Corporate Shared Services, cath.yemm@gov.wales, 03000 256161