



Llywodraeth Cymru
Welsh Government

Ein cyf/Our ref ATISN 15008

26 March 2021

Dear

ATISN 15008 CAVITY WALL INSULATION

Thank you for your request which I received on 17 March. You asked for information regarding the installation of cavity wall insulation at 11 Elder Road on or before September 2016, together with details of the funding authority, the contractors and their contact details.

Our response

Following a search of our paper and electronic records, I have established the information you require is not held by the Welsh Government.

It is possible the cavity wall insulation installed at your home was funded through a UK Government Scheme, such as the Energy Company Obligation (ECO) Scheme. If this is the case, a guarantee should be registered with the Cavity Insulation Guarantee Agency. You can contact the agency by writing to them at:

The Cavity Insulation Guarantee Agency
CIGA House,
3 Vimy Court, Vimy Road
Leighton Buzzard
Bedfordshire.
LU7 1FG

Rydym yn croesawu derbyn gohebiaeth yn Gymraeg. Byddwn yn ateb gohebiaeth a dderbynnir yn Gymraeg yn Gymraeg ac ni fydd gohebu yn Gymraeg yn arwain at oedi.

We welcome receiving correspondence in Welsh. Any correspondence received in Welsh will be answered in Welsh and corresponding in Welsh will not lead to a delay in responding.

Effeithlonrwydd Ynni Domestig a Thlodi Tanwydd/Domestic Energy Efficiency and Fuel Poverty Branch
Is-adran Datgarboneiddio ac Ynni/Decarbonisation and Energy Division
Llywodraeth Cymru /Welsh Government
Cathays Park, Cardiff CF10 3NQ

Alternatively, you can contact them by phone during business hours: Monday ~ Friday, 9.00 – 17:00 by telephoning 01525 853300, or by email at info@ciga.co.uk

Next steps

If you are dissatisfied with the Welsh Government's handling of your request, you can ask for an internal review within 40 working days of the date of this response. Requests for an internal review should be addressed to the Welsh Government's Freedom of Information Officer at: Information Rights Unit, Welsh Government, Cathays Park, Cardiff, CF10 3NQ or Email: Freedom.ofinformation@gov.wales

Please remember to quote the ATISN reference number above.

You also have the right to complain to the Information Commissioner. The Information Commissioner can be contacted at:

Information Commissioner's Office,
Wycliffe House,
Water Lane,
Wilmslow,
Cheshire,
SK9 5AF

Please note, the Commissioner will not normally investigate a complaint until it has been through our own internal review process.

Yours sincerely