



Llywodraeth Cymru
Welsh Government

16 March 2021

Dear

ATISN 14902 BAME HELPLINE
Information requested

Thank you for your request which I received on 16 February 2021. You asked for:

1. How was the BAME helpline funded?
2. How was this fund advertised?
3. To how many people was this opportunity circulated?
4. How many BAME people sit on the awarding panel from Welsh government?
5. Of that panel, what % are Black?
6. How many organisations applied?
7. Of those who applied for this fund, how many organisations were Black-led?
8. Of those who applied for this fund, how many organisations were Asian and Minority Ethnic-led?
9. Of those who were successful to this fund, how many organisations are BAME led?
10. Of those organisations, how many organisations are Black-led?
11. How much money was awarded for the BAME helpline?
12. Please provide a copy of the bid of the BAME helpline bid to the Welsh government.
13. How many calls did the BAME helpline receive in the first six months? Please provide this information in the form of a data spreadsheet broken down by week.
14. What calls were taken and in what languages? Please provide this information in the form of a spreadsheet broken down by week.
15. How much are handlers paid per week to work at the BAME helpline?
16. What is the disparity between the pay of call handlers and managers for the BAME helpline?

Our response

The information you requested for questions 1, 2, 3, 4, 6, 11 and 12 is enclosed.

Rydym yn croesawu derbyn gohebiaeth yn Gymraeg. Byddwn yn ateb gohebiaeth a dderbynnir yn Gymraeg yn Gymraeg ac ni fydd gohebu yn Gymraeg yn arwain at oedi.

We welcome receiving correspondence in Welsh. Any correspondence received in Welsh will be answered in Welsh and corresponding in Welsh will not lead to a delay in responding.

Following a search of our paper and electronic records, I have established that the information you require relating to questions 5, 7,8,9,10,13,14,15 & 16 is not held by the Welsh Government.

Next steps

If you are dissatisfied with the Welsh Government's handling of your request, you can ask for an internal review within 40 working days of the date of this response. Requests for an internal review should be addressed to the Welsh Government's Freedom of Information Officer at:

Information Rights Unit,
Welsh Government,
Cathays Park,
Cardiff,
CF10 3NQ

or Email: Freedom.ofinformation@gov.wales

Please remember to quote the ATISN reference number above.

You also have the right to complain to the Information Commissioner. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

However, please note that the Commissioner will not normally investigate a complaint until it has been through our own internal review process.

Yours sincerely