



Llywodraeth Cymru
Welsh Government

Ein cyf/Our ref: ATISN 14059

7 July 2020

Dear

ATISN 14059 - Average response time for Fire and Rescue Services

Thank you for your Freedom of Information request which I received on 16 June. You confirmed on 29 June that the information you requested was as follows

-Data for the financial year 2018-19. Data is for fire and service rescue area as individual fire station level data is not available.

-Average response times are split into in two, from the time of the call to the time the first vehicle mobilised, and from the time of the first vehicle mobilised to the time of the first vehicle at the scene.

-Times have been provided for primary and secondary fires, and primary fires have further been broken down by location (dwelling/other building/road vehicle/other outdoors).

-Times have been provided for weekdays, weekends and all days. There is a table for daytime (7a.m. to 7p.m.), one for night time (7p.m. to 7a.m.) and one table for all times.

Welsh Government holds this information and is attached at **Annex 1**.

If you are dissatisfied with the Welsh Government's handling of your request, you can ask for an internal review within 40 working days of the date of this response. Requests for an internal review should be addressed to the Welsh Government's Freedom of Information Officer at:



Parc Cathays • Cathays Park
Caerdydd • Cardiff • CF10 3NQ

Rydym yn croesawu derbyn gohebiaeth yn Gymraeg. Byddwn yn ateb gohebiaeth a dderbynnir yn Gymraeg yn Gymraeg ac ni fydd gohebu yn Gymraeg yn arwain at oedi.

We welcome receiving correspondence in Welsh. Any correspondence received in Welsh will be answered in Welsh and corresponding in Welsh will not lead to a delay in responding.

Information Rights Unit,
Welsh Government,
Cathays Park,
CARDIFF,
CF10 3NQ
Email: Freedom.ofinformation@gov.wales

Please remember to quote the ATISN reference number above.

You also have the right to complain to the Information Commissioner. The Information Commissioner can be contacted at:

Information Commissioner's Office,
Wycliffe House,
Water Lane,
Wilmslow,
CHESHIRE,
SK9 5AF.

However, please note that the Commissioner will not normally investigate a complaint until it has been through our own internal review process.

Any information released under the Freedom of Information Act 2000 or Environmental Information Regulations 2004 will be listed in the Welsh Government's Disclosure Log (at <https://gov.wales/about/open-government/freedom-of-information/responses/?lang=en>).

Yours sincerely,