

BETSI CADWALADR UNIVERSITY HEALTH BOARD
MENTAL HEALTH CLINICAL PROGRAMME GROUP
HEALTHCARE INSPECTORATE WALES ACTION PLAN

TY LLYWELYN HOSPITAL – 21-23 MAY 2013

Issue	Action Required	Health Board Response	Timescale	Person Responsible
<p>Administration of The Act</p> <p><u>Explanation of Rights:</u> Explanation of rights, both verbally and written, was evident in 4 out of 5 cases reviewed, long with ongoing explanation of rights for longer term patients. However, there was no evidence of that an explanation of rights had been given to a recently transferred patient.</p> <p><u>Section 17 Leave:</u> Risk assessments, conditions of leave, authorisation from [REDACTED] if required, was evident. However, not all leave forms had been signed by patients, nor was there a statement documenting that patient had refused to sign.</p>	<p>The Health Board must ensure that patients are provided with information on the rights on admission to Ty Llywelyn and that further explanation is provided at regular intervals as set out in the Code of Practice for Wales, paragraphs 2.29 – 22.31</p> <p>The Health Board must ensure that patients sign their Section 17 leave forms or staff document that the patient refused to sign them.</p>	<p>The MHAAs have developed a local form which details when patients are provided with their rights under s132 of the Act. This form also documents whether the patient understood their rights. If the patient was deemed not to understand their rights, these are reaffirmed and documented accordingly.</p> <p>The MHAAs do highlight any Sec 17 leave forms that are incomplete and return for completion. The MHAAs have issued further notifications to RCs and ward staff requesting clearly defined conditions of leave, frequency and escorts, together with an indication who should receive a copy but also, a statement</p>	<p>Completed</p> <p>Completed</p>	<p>MHAA</p>

<p><u>Mental Health Act documentation:</u></p> <p>There was limited MHA documentation on the ward, this was a concern as staff require this to ensure that they are treating patients legally under the Act and upholding their rights.</p>	<p>The Health Board must ensure that copies of patients' Mental Health Act documentation is readily accessible to ward staff.</p>	<p>on the form, if the patient refuses to sign.</p> <p>Two thirds of the notes have been returned to the wards already. All notes will be on the wards, up to date and new volumes created, in secure locked cabinets.</p> <p>The ward clerk post has been agreed and will be advertised.</p>	<p>End of September 2013</p> <p>End of September 2013</p>	
<p>Staffing</p> <p>On-call medical cover is not always provided by medic with a forensic background.</p>	<p>The Health Board must review the management structure to ensure it reflects the service requirements of Ty Llywelyn Hospital.</p>	<p>This is not an absolute requirement. There is a system for on call cover from junior doctors based at the Hergest Unit. At present, the senior on call rota is part of the generic rota with Consultants from all specialities providing cover. The Health Board can look at a combined rota with LDS Consultants based at BYN if desired. Otherwise with current Forensic Consultant numbers an exclusive forensic rota would be unworkable.</p>		<p>Medical/Modern Matron</p>

<p>Not all patients received physical health checks on admission and there was no provision to provide such cover on regular basis.</p>	<p>The Health Board must review its process for ensuring that appropriate physical healthcare input is provided at Ty Llywelyn Hospital.</p>	<p>The Health board is looking into the provision of GP cover to patients detained in Ty Llywelyn.</p> <p>The Consultant and their junior colleagues are responsible for physical healthcare of detained patients. The CPG will audit physical health checks as an on-going process</p>	<p>Completed/on-going</p>	
<p>A reduction in OT sessions, not only due to long term sickness, resulted in limited activities for patients both on and off the wards.</p>	<p>The Health Board must review and improve the activity and therapy input at Ty Llywelyn Hospital.</p>	<ol style="list-style-type: none"> 1. Senior O/T has returned [REDACTED] 2. Band 6 O/T has increased hours from 2 to 4 days. 3. Two Full time Band 3 activity nurses are in process of being recruited. 4. Bangor University volunteers have been recruited to commence activities (initially) one evening a week. 	<p>Completed</p>	
<p>There is a high level of staff sickness which not only caused great difficulties for staff whilst working, but also resulted in access to training being denied.</p>	<p>The Health Board must review staffing and sickness levels and ensure that appropriate cover is available.</p>	<p>Continued staffing review, recent increase in staff and bank under development</p>	<p>On-going. To be reviewed in 3 months</p>	

<p>Section 17 leave was often cancelled due to limited staff numbers.</p>	<p>The Health Board must review the reasons for Section 17 leave being cancelled and ensure that Section 17 leave is not affected by staff levels.</p>	<ol style="list-style-type: none"> 1. Two activity nurses (band 3) are being recruited to assist with section 17 leave. 2. Leave policy to be reviewed 		
<p>Environment</p> <p>The general environment was appropriate, however, current staffing levels posed difficulties in maintaining the safety and wellbeing of patients.</p> <p>[REDACTED]</p> <p>Patient menus are rotated in quick succession, but are able to choose their meals daily. However, patients raised concern about the quality, portion size and repetitiveness of menus.</p>	<p>The Health Board must review the staffing levels to ensure wards are appropriately staffed to maintain patients' safety and wellbeing.</p> <p>The Health Board must ensure the privacy and dignity of [REDACTED] is maintained whilst being cared for at Ty Llywelyn.</p> <p>The Health Board must review the catering provision at Ty Llywelyn.</p>	<p>Recent staffing review has taken place which has resulted in increase to staffing establishment.</p> <p>This will be under continued scrutiny due to complex patient group.</p> <p>[REDACTED]</p> <p>A large number of patients self cater as part of the rehabilitation process.</p> <p>Ward managers to meet regularly with catering dept in Bryn Y Neuadd.</p>	<p>Completed/on-going. To be reviewed in 3 months</p> <p>Completed</p> <p>On-going</p>	<p>Modern Matron</p>