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From: Helena Herklots (Older People's Commissioner for Wales) (REDACTED – SECTION 40)

Sent: 27 May 2020 11:44

To: Heaney, Albert (HSS - Social Services & Integration) (REDACTED – SECTION 40)
; Officer 1 (HSS - Social Services & Integration) (REDACTED – SECTION 40)

Subject: our meeting today

Dear Albert and Officer 1 (HSS - Social Services & Integration) (REDACTED – SECTION 40)

There are a couple of issues I'd like to raise at our meeting today.

The issue of self-funders in care homes. This has arisen in a number of different ways in the last couple of months (some of which we've previously discussed). The specific issue that's been raised with me in the last couple of days is from a care home provider. They have self-funders in their care home who are there following a social services assessment, and they have regular reviews from social services. The care home provider wants to know if the extra costs for their care due to Covid-10 can be paid for by the local authority from the additional funding from Welsh Government? They are loathe to pass this cost onto residents and families and make the point that some of the families are out of work.

The second issue is to have a further discussion about the work to produce guidance on visits from families and friends to residents in care homes.

Best wishes

Heléna

Heléna Herklots CBE
Comisiynydd Pobl Hŷn Cymru/Older People's Commissioner for Wales
(REDACTED – SECTION 40)