



Llywodraeth Cymru
Welsh Government

Our Ref: ATISN 13841

19 March 2020

Dear

Request for Information – ATISN 13841

I wrote to you on 9 March regarding your request for information on fare evasion in the City of Cardiff. You asked:

1. What is the current fare evasion rate across your public transport system?
2. What are the fare evasion rates for each transport mode?
3. What methods were used to derive the fare evasion rate?
4. Are there any strategies in place to reduce this rate? If so, what is the target rate?
5. How many operators exist across each transport mode?
6. Are there any contractual restrictions and monitoring for these operators?
7. Are there any operator incentives/penalties to reduce the fare evasion rate?

You also asked us to confirm the accuracy of the following figures:

- Annual public transportation ridership: 93,000,000 passengers
- Number of underground metro lines: 0
- Train Lines: 10
- Number of Tram Lines: 0
- Number of Bus Routes: 80
- Number of Train stations: 50+
- Number of Bus Stops: 1415
- Number of Tram Stops: 0

We do not hold any information for questions 1, 2, 3 and 4. The Welsh Government has not been provided with these details. I suggest you contact the operators directly.

For question 5 on how many operators exist across each transport mode, there are 3 bus operators in Cardiff itself. A further 5 operate bus services into and out of Cardiff on four routes. There are 4 rail operators.



BUDDSODDWYR | INVESTORS
MEWN POBL | IN PEOPLE

Llywodraeth Cymru /
Welsh Government
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CF10 3NQ

Rydym yn croesawu derbyn gohebiaeth yn Gymraeg. Byddwn yn ateb gohebiaeth a dderbynnir yn Gymraeg yn Gymraeg ac ni fydd gohebu yn Gymraeg yn arwain at oedi.

We welcome receiving correspondence in Welsh. Any correspondence received in Welsh will be answered in Welsh and corresponding in Welsh will not lead to a delay in responding.

We do not hold any information for questions 6 and 7 as contracts are let by local authorities. You may wish to write to the respective local authorities in Wales for the information.

We do not hold any information in relation to the accuracy of the figures you have provided. This information could be confirmed by either Traveline or Cardiff Council.

If you are dissatisfied with the Welsh Government's handling of your request, you can ask for an internal review within 40 working days of the date of this response. Requests for an internal review should be addressed to the Welsh Government's Freedom of Information Officer at: Information Rights Unit, Welsh Government, Cathays Park, Cardiff, CF10 3NQ or Email: Freedom.ofinformation@gov.wales. Please remember to quote the ATISN reference number above.

You also have the right to complain to the Information Commissioner. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. However, please note that the Commissioner will not normally investigate a complaint until it has been through our own internal review process.

Yours sincerely