



Llywodraeth Cymru
Welsh Government

22 January 2020

Dear ,

Complaint in respect of Request for Information – reference ATISN 13604

I have been asked to consider your complaint regarding your request for information.

I have reviewed your original request, the response provided and your subsequent reply. Whilst I am satisfied that the request was dealt with appropriately, I have recommended that further clarification is provided to you. This will be sent to you separately.

If you remain dissatisfied with this response you also have the right to complain to the Information Commissioner at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 01625 545 745
Fax: 01625 524 510
Email: casework@ico.gsi.gov.uk

Also, if you think that there has been maladministration in dealing with your request, you have the option to make a complaint to the Public Services Ombudsman for Wales who can be contacted at:

Public Services Ombudsman for Wales

Rydym yn croesawu derbyn gohebiaeth yn Gymraeg. Byddwn yn ateb gohebiaeth a dderbynnir yn Gymraeg yn Gymraeg ac ni fydd gohebu yn Gymraeg yn arwain at oedi.

We welcome receiving correspondence in Welsh. Any correspondence received in Welsh will be answered in Welsh and corresponding in Welsh will not lead to a delay in responding.

UnedlaithGymraegWelshLanguageUnit@gov.wales

Canolfan Cyswllt Cyntaf / First Point of
Contact Centre 0300 0604400

1 Ffordd yr Hen Gae
Pencoed
Bridgend
CF35 5LJ

Telephone: 0845 6010987 (local rate)
Email: ask@ombudsman-wales.org.uk

Yours sincerely

Huw Owen
Deputy Director, Schools Effectiveness Division