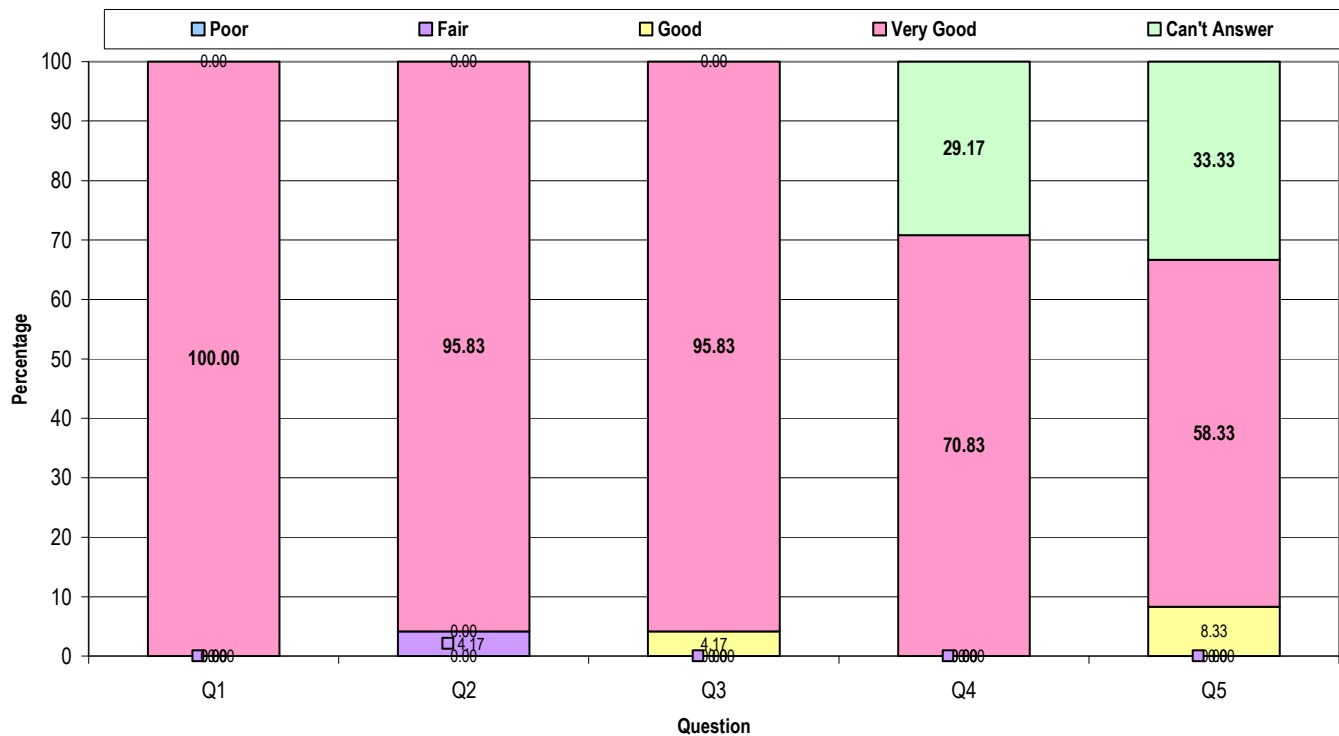




Dr Uma Nair
Patient Satisfaction Questionnaire 2013

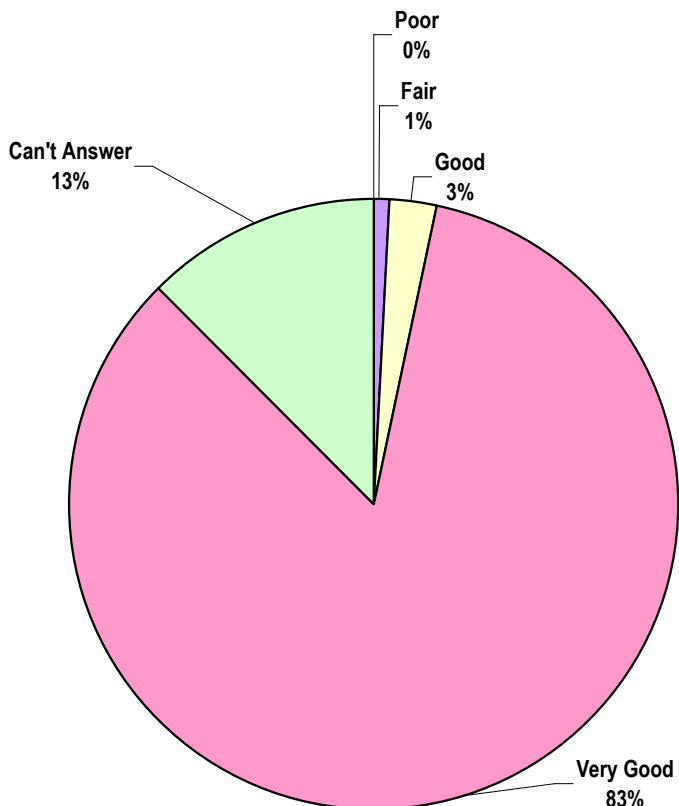


Question Key:	
1	Treated you with respect and consideration
2	Encouraged you to tell your story / ask questions
3	Used words that you understood
4	Discussed treatment option with you / your family
5	Has continued to keep you fully informed throughout your illness and treatment

A total of 24 questionnaires were returned.



Dr Uma Nair
Patient Satisfaction
Feedback Results 2013



COMMENTS MADE BY PATIENTS;

- Excellent service.
- All staff friendly and caring - a very good experience thank you.
- Was treated with the utmost respect.
- Courteous and friendly treatment felt reassured.
- The care received from this department and the max has been excellent - many thanks.
- Helpful, polite and nice.
- 10/10
- The doctor and nurse were very kind. The doctor explained the procedure to me before she began.
- Staff were very kind and helpful and I was informed of what was going to happen.

A total of 24 questionnaires were returned.