Dear,

**ATISN 13364 - FOI Request – Data Centre**

Thank you for your request which was received by the Welsh Government on 23 August 2019.

I have set out at Annex 1, the questions you submitted. The information you have requested is provided within the Annex 2 accompanying document (ATISN 13364 Annex 2 - Information of Disclosure).

If you are dissatisfied with the Welsh Government’s handling of your request, you can ask for an internal review within 40 working days of the date of this response. Requests for an internal review should be addressed to the Welsh Government’s Freedom of Information Officer at:

Information Rights Unit,
Welsh Government,
Cathays Park,
Cardiff,
CF10 3NQ

or Email: Freedom.ofinformation@gov.wales

Please remember to quote the ATISN reference number above.

You also have the right to complain to the Information Commissioner. The Information Commissioner can be contacted at: Information Commissioner’s Office,
Wycliffe House,
Water Lane,
Wilmslow,
Cheshire,
SK9 5AF

However, please note that the Commissioner will not normally investigate a complaint until it has been through our own internal review process.

Yours sincerely,
Annex 1

Data Manager/Officer,

Further to original Data Centre request below contracts are expired. Please provide the current status.

Atos

Please acknowledge this request as soon as the request has been accepted.

This is a request for information that relates to the organisation’s contracts around ICT contract(s) for Server Hardware Maintenance, Server Virtualisation Licenses and Maintenance and Storage Area Network (SAN) Maintenance/Support, which may include:

- Server Hardware Maintenance- contracts relating to the support and maintenance of the organisation’s physical servers.
- Virtualisation Maintenance/Support/ Licensing (VMware, Solaris, Unix, Linux, Windows Server)
- Storage Area Network Maintenance/Support (EMC, NetApp etc)

For each of the type of contract described above, please can you provide me with the following data. If there is more than one contract please split the information for each separate supplier this includes annual spend

1. **Contract Title:** Please provide me with the contract title.

2. **Type of Contracts (ABOVE):** Please can you provide me with one or more contract types the contract relate to: Server Hardware, Virtualisation, SAN (Storage Area Network)

3. **Existing/Current Supplier:** Please provide me with the supplier name for each contract.

4. **Brand:** Please state the brand of hardware or software

5. **Operating System / Software (Platform):** (Windows, Linux, Unix, Vsphere, AIX, Solaris etc.) Please state the operating system used by the organisation.

6. **Annual Average Spend:** Please provide me with the most recent annual spend for this contract?

7. **Contract Duration:** (Please can you also include notes if the contract includes any contract Extension periods.)

8. **Contract Expiry Date:** Please can you provide me with the date of when the contract expires.

9. **Contract Review Date:** (An approximate date of when the organisation is planning to review this particular contract.)

10. **Purchase of Servers:** Could you please provide me with the month and year in which most/bulk of servers where purchased.

11. **Number of Physical Server:** Please can you provide me with the number of physical servers.

12. **Number of Virtual Servers:** Please can you provide me with the number of Virtual servers’ servers.

We welcome receiving correspondence in Welsh. Any correspondence received in Welsh will be answered in Welsh and corresponding in Welsh will not lead to a delay in responding.
13. **Brief Contract Description:** I require a brief description of the service provided under this contract. Please do not just put maintenance I need at least a sentence.

14. **Contract Owner:** (The person from within the organisation that is responsible for reviewing and renewing this particular contract. Please include their full name, job title, direct contact number and direct email address.)

If this service is part of a managed contract please can you send me the contract information for this managed service including Hardware Brand, Number of Users, Operating System, and contact details of the internal contact responsible for this contract

Looking for to the response,

Thanks,