

8 August 2019

Dear ,

Thank you for your request, which I received on 24 July 2019. You asked for the following information:

- 1) How many desktop and laptop computers does the Welsh Government own in total?
- 2) How many desktop and laptop computers does the Welsh Government own that run on the Windows 7 operating system?
- 3) How many desktop and laptop computers does the Welsh Government own that run on a version of Windows even older than Windows 7 (for example Windows Vista or Windows XP)?
- 4) If you cannot answer the questions above, can you provide an estimate for what percentage of computers owned by the Welsh Government currently run on Windows 7 or an even older version of Windows?
- 5) Has the Welsh Government set a deadline for upgrading to Windows 10 any computers that currently run on Windows 7 or an older version of Windows?
- 6) any other pertinent information or comment in regard to your software estate and any upgrade plans.

The information requested is as follows:

- 1) There are circa 7200 desktop and laptop devices used by Welsh Government.
- 2) There are no desktop or laptops that are deployed using the Windows 7 (Standard Edition) operating system. There are circa 1200 HP Thin Clients devices that utilise the Windows 7 (Embedded Edition) operating system. These will be decommissioned and replaced by Windows 10 laptops by November 2019.
- 3) None.
- 4) N/A.
- 5) Yes – November 2019.
- 6) The Welsh Government are currently in the final phase of migrating all users to laptop / desktop devices running the Windows 10 operating system. Scheduled to complete by November 2019 these devices replace all existing Windows 7 devices. As of August 2019 the project is circa 80% complete.

If you are dissatisfied with the Welsh Government's handling of your request, you can ask for an internal review within 40 working days of the date of this response. Requests for an internal review should be addressed to the Welsh Government's Freedom of Information Officer at:

Information Rights Unit,  
Welsh Government,  
Cathays Park,  
Cardiff,  
CF10 3NQ

or Email: [Freedom.ofinformation@gov.wales](mailto:Freedom.ofinformation@gov.wales)

Please remember to quote the ATISN reference number above.

You also have the right to complain to the Information Commissioner. The Information Commissioner can be contacted at: Information Commissioner's Office,

Wycliffe House,  
Water Lane,  
Wilmslow,  
Cheshire,  
SK9 5AF.

However, please note that the Commissioner will not normally investigate a complaint until it has been through our own internal review process.

Yours sincerely