

Making sure care and support is good for everyone in the future





Llywodraeth Cymru
Welsh Government

What this leaflet is about

We are the Government in Wales.



This leaflet is about care and support for people in Wales.

Care and support can be lots of things like



- support to live at home



- homes for people who need a lot of care and support



- care for children.



Lots of things are changing in Wales.

For example, more people are living longer and needing care and support.



And there is less money to spend on care and support.



But people in Wales still need really good care and support.



We need to make sure this happens.

This leaflet talks about what we think needs to happen to give people good care and support.

What we think needs to happen



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1. We are the Welsh Government. We need to do more to make sure people get good care and support.

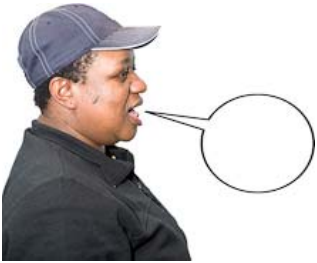


For example, we will help people in charge of care and support understand

- what good care and support is
- what they need to do.



2. We want things to be done in the best way so that no time or money is wasted.



3. We want people who get care and support to have a much bigger say in what happens to them.

This means we want people to



- choose what care and support they get



- be listened to

- choose what they want to do and get support to do it



- be treated in a good way.



We want to keep talking to people to find out what they want.



4. We want care and support staff to have really good skills. We want them to be able to do the best job they can.



5. We want to make it easier for people to get all the care and support they need.

For example, some people may need lots of different support.

We want to make it easier for them to get all this support.



6. We want people to get help to stay well. We want to stop problems before they start.



7. We want people to be safe. And we want care and support to keep getting better.

We want this to be the job of



- the groups who give people care and support
- the people in charge of care and support in each local area.