



Llywodraeth Cymru
Welsh Government

Regulation and Inspection of Social Care (Wales) Act 2016



A summary for young people



Hello

Social services help families when they need it and make sure people are safe if they are at risk. They also help children and young people who:

- are in danger of being hurt
- have family problems
- have a disability
- are in trouble with the police
- are looked after in care
- aren't cared for as they should be.

The Welsh Government wants people to have well-being.

i **Well-being** – means a person is happy, healthy and is comfortable with their life and what they do.

**This booklet tells you about
The Regulation and Inspection of
Social Care (Wales) Act 2016.**

This Act is about checking care and support services are as good as they should be.

Service providers

Care and support is given in different ways:

- by local authorities (councils)
- by private companies
- by organisations or charities.

We want to check that service providers are doing everything right.

The Care and Social Services Inspectorate (CSSIW) do this on behalf of the Welsh Government.



1. Improving all care services

The Welsh Government

The Welsh Government has to make sure all children and young people are protected and get the help they need.

This law means:

- we can protect the safety and well-being of all people who use services.

Getting results

We want to focus on the well-being of people and the results they want to see in their lives.

This law means:

- regulation and inspection will focus on how services help people reach well-being
- Welsh Ministers can do anything needed to help this happen.

A new way to register

Support now comes in lots of different ways, so the registration system need to change.

This law means:

- service providers will only have to register once, telling us what support they give and where they give it.

Reports

People need clear information so they can make decisions about the services they want to use.

This law means:

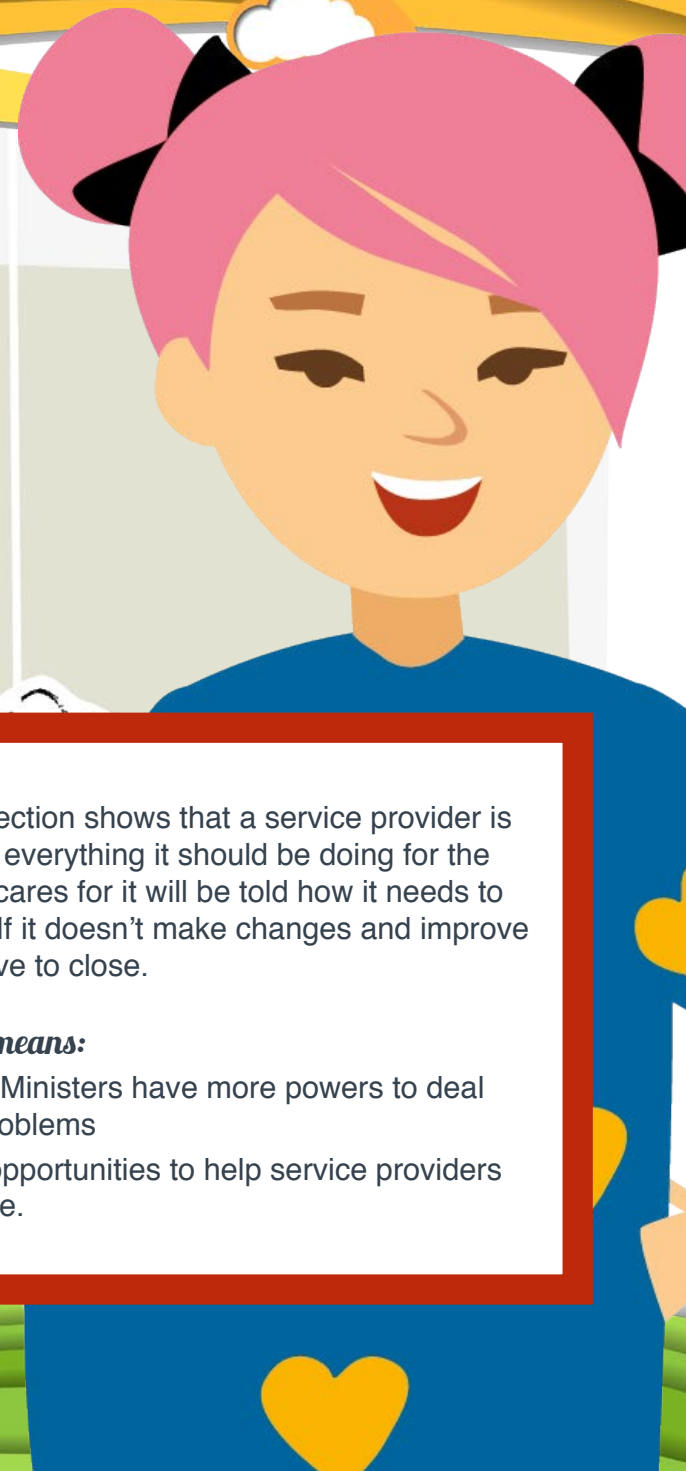
- there will be reports by service providers every year which will be available for everyone to read
- reports will have information about the care and support services they provide.

Notices

If an inspection shows that a service provider is not doing everything it should be doing for the people it cares for it will be told how it needs to improve. If it doesn't make changes and improve it may have to close.

This law means:

- Welsh Ministers have more powers to deal with problems
- more opportunities to help service providers improve.



Responsible Individuals (RI)

Service providers have to have one named person who is responsible. The RI has to make sure all care and support is safe and meets people's needs.

This law means:

- the RI now has to be either the company owner, partner or senior officer of the local authority
- the RI has more legal responsibility.

Inspections

Inspectors have the power to do anything they think needs to happen to keep people safe. Their reports say how well a service is doing, but they don't give a rating or score.

This law means:

- Inspectors can still do everything they do now
- a statement will be published to explain how the public will be involved.

When something fails

Welsh Ministers can apply to a Justice of the Peace to close a service if it fails.

This law means:

- Welsh Ministers can still do this
- the Justice of the Peace can allow time before a service closes so people can get new support in a planned way.



2. Improving local authority care services

Checking

Local authority services are checked. Welsh Ministers get the reports and can ask for any extra information they need to make decisions.

This law means:

- Welsh Ministers can also check how local authorities have involved people in their planning.

Reports

Each year local authorities write a report on how they give care and support. These reports must explain all the work local authorities have done to improve people's well-being.

This law means:

- local authority reports must be made available to the public
- the reports must say how local authorities have worked with people, and must include the experiences of people
- reports will be clear and easy to understand, so comparing different local authority reports will be easier.



3. Knowing more about service providers

Care market

There are lots of service providers that sell care and support services. We need to make sure service providers are stable and well managed.

This law means:

- Welsh Ministers have the right to check service providers
- Welsh Ministers have to write a report about the social care market in Wales.

4. A new system

Social Care Wales

There are different groups working to improve social services. Sometimes this work isn't joined up

This law means:

- the Care Council for Wales will be made bigger and called Social Care Wales
- it will have more power to improve services and support people who work in care.

5. Improving skills and training.

The Register



The Register – is for social workers and some care and support workers. This will be available for people to check.

It's important people get care and support from staff who have the right training and skills. Having a register will help people choosing care and support make decisions.

This law means:

- everyone will know who has to register and other information
- there will be a 'panel' or group that make decisions about who is safe to be on the register and who isn't
- care workers who don't have the right qualifications or skills can't register.

Training

Training for social workers is checked.

This law means:

- there will be a better system for checking all training
- there will be new training standards.

Thanks for reading this.
If you want to know more:

e-mail: R&ISCAct2016@wales.gsi.gov.uk

Protection of title

Only qualified social workers can use the title 'Social Worker'. Anyone else calling themselves Social Worker is breaking the law.

This law means:

- 'Social Worker' continues to be protected
- Welsh Ministers can protect other care worker titles.

