

# Social Services and Well-being (Wales) Act

## Principles of the Act

- **People** - putting the individual at the centre by giving them a stronger voice and control over services they receive
- **Well-being** - supporting people to achieve their own well-being building on a person's circumstances, capabilities, networks and communities
- **Earlier intervention** - more preventative services, supporting people before their needs become critical
- **Working together** - stronger partnership working between all parties involved

## Eligibility

- The eligibility decision will be based on a discussion with the individual about what matters to them:
  - What do they want to achieve?
  - What are the risks?
  - Do they need managed care and support to fulfil their desired outcomes?
- This approach looks at a person's circumstances, and their barriers to well-being

## Care planning

- A person's circumstances, capabilities, networks and communities will be explored in deciding how well-being will be achieved
- People will be supported to secure their desired outcomes rather than just being assessed for services
- Professional judgement is used to plan, and there is less reliance on formal prescriptive approaches

## Assessment

- Information, advice and assistance will be made available to all
- Practitioners will work in partnership with people and their carers, exercising professional judgement to understand their strengths. Together, they will build on these strengths to meet the person's needs
- This close working will continue with individuals and their families to identify methods of support, and ways to respond to different needs
- Ongoing review will establish the extent to which outcomes are being achieved

## Working together

- Practitioners will work with a range of organisations and individuals to identify solutions and responses to need
- They will intervene earlier in the lives of people who require support
- The focus on safeguarding both children and vulnerable adults remains imperative

## Advocacy

- Practitioners will help people access advocacy, when this is needed, to determine their well-being outcomes and express their wishes and feelings

