



18 April 2019

Dear ,

Request for Information – ATISN 13094

I wrote to you on 9 April regarding your request for correspondence in relation to Flybe. You asked for:

1. All documentation in relation to the Flybe Airlines operation at Cardiff Wales International Airport including all emails, letters, minutes, instructions to Welsh Government officers, reports by Welsh Government officers, contact with Ministers, instructions to lawyers and their advice in whatever form, notes etc to and from the Minister's office or the officers on their behalf.
2. A confidentiality agreement between the Welsh Government and Flybe Airlines in the event the above information cannot be released to you due to its confidential nature.

In my letter, I explained that you had asked for a significant amount of information and your request was likely to be very time-consuming to deal with. I explained I would need to review various locations where paper and electronic information may be held with a number of different colleagues, some of which could be in long-term storage. This is because some of the information could date back to at least 2013. I provided you with advice and guidance to help you bring the scope of your request down to a size that could be taken forward and potentially provide you with information, such as providing a search time-frame, providing a more accurate description of the type of information you were looking for and between which parties. I also suggested you read a [Written Statement](#) issued on 8 April 2019 by the Minister for Economy and Transport regarding FlyBe's announcement on 3 April in which it stated it was withdrawing a number of routes and closing its base at Cardiff Airport, as this may also help you to focus your request. I also confirmed that the Welsh Government is not responsible for any information which may be held by Cardiff International Airport in relation to FlyBe and that you should write to the Airport if you were seeking such information.



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Rydym yn croesawu derbyn gohebiaeth yn Gymraeg. Byddwn yn ateb gohebiaeth a dderbynnir yn Gymraeg yn Gymraeg ac ni fydd gohebu yn Gymraeg yn arwain at oedi.

We welcome receiving correspondence in Welsh. Any correspondence received in Welsh will be answered in Welsh and corresponding in Welsh will not lead to a delay in responding .

Given I have not received a revised request from you, I have considered your request as originally submitted and can confirm that your request will cost more than the appropriate limit set out in the Freedom of Information and Data Protection (Appropriate Limit and Fees) Regulations 2004 to process. The appropriate limit specified for central government is £600. This represents the estimated cost of it taking over 24 hours of time to determine whether we hold the information and to thereafter locate, retrieve and extract it.

As outlined above, you have asked for a significant amount of information over a period of at least 6 years, some of which may be located in hard storage. I have undertaken a sample search on the Welsh Government's electronic filing system, iShare, using the search reference 'FlyBe' from 1 January 2018. This returned 2,412 items. Taking an average of, say, 30 seconds per item to check whether it was caught by your request, would take 19.2 hours. Further time would be required to extract the relevant information. In addition, individual e-mail accounts and hard copy folders would need to be searched, as well as the older information held on iShare pre-dating 1 January 2018. All of this, therefore, would take significantly more than 19.2 hours. Consequently, I have decided not to provide you with the information you have requested.

Should you wish to submit a new request for information, please do so with the above guidance in mind, as well as the guidance I provided in my letter to you of 9 April.

If you have any queries about this request, please do not hesitate to contact me at the address below. Please remember to quote the reference number above in any future correspondence.

The request you sent me contains personal information about you - for example, your name and address. The Welsh Government will be the data processor for this information and, in accordance with the General Data Protection Regulation, it will be processed in order to fulfil our public task and meet our legal obligations under the Act to provide you with a response. We will only use this personal information to deal with your request and any matters which arise as a result of it. We will keep your personal information and all other information relating to your request for three years from the date on which your request is finally closed. Your personal information will then be disposed of securely.

Under data protection legislation, you have the right:

- to be informed of the personal data we hold about you and to access it
- require us to rectify inaccuracies in that data
- to (in certain circumstances) object to or restrict processing
- for (in certain circumstances) your data to be 'erased'
- to (in certain circumstances) data portability
- to lodge a complaint with the Information Commissioner's Office (ICO) who is our independent regulator for data protection

For further information about the information which the Welsh Government holds and its use, or if you wish to exercise your rights under the GDPR, please see contact details below:

Data Protection Officer, Welsh Government, Cathays Park, CARDIFF, CF10 3NQ
Email: DataProtectionOfficer@gov.wales

The contact details for the Information Commissioner's Office are:

Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF
Telephone: 01625 545 745 or 0303 123 1113
Website: www.ico.gov.uk

Any information released under the Freedom of Information Act 2000 or Environmental Information Regulations 2004 will be listed in the Welsh Government's Disclosure Log (at <http://wales.gov.uk/about/foi/responses/?lang=en>).

Yours sincerely