



Llywodraeth Cymru  
Welsh Government

Ein cyf/Our ref ATISN 12559

7 September 2018

Dear ,

### Requests for Information – ATISN 12559

I am writing in response to your e-mail of 25 August 2018 in which you expressed dissatisfaction regarding the response you received in relation to your FOI request reference ATISN 12559.

You addressed your request for an internal review for the attention of the Cabinet Secretary for Economy and Transport. The request was forwarded to officials for action. As previously advised, this is because Freedom of Information requests are matters for officials, not Ministers.

To date, the Welsh Government has undertaken 13 separate internal reviews of your requests for information, with this now being the 14<sup>th</sup> such review. Where possible, internal reviews are undertaken by senior officials who have not previously considered the issues you are raising. Given the volume of internal reviews undertaken, however, I have agreed to undertake this further internal review. I have done so in accordance with the procedure outlined in the [Welsh Government's Practical Guide for Making Requests for Information](#) which is available by post on request, or via the internet.

I note that on 24 August, you received a response to your request for information dated 13 July which the Welsh Government received on 13 August. You asked 23 questions in relation to TrawsCymru bus services. The response explained that the Welsh Government did not hold any information in relation to four of your questions (questions 5, 6, 7 and 23). Your remaining questions were not answered as they were



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Rydym yn croesawu derbyn gohebiaeth yn Gymraeg. Byddwn yn ateb gohebiaeth a dderbynnir yn Gymraeg yn Gymraeg ac ni fydd gohebu yn Gymraeg yn arwain at oedi.

We welcome receiving correspondence in Welsh. Any correspondence received in Welsh will be answered in Welsh and corresponding in Welsh will not lead to a delay in responding .

considered to be vexatious under Section 14(1) of the Freedom of Information Act 2000.

I have considered your request dated 13 July, the response that issued on 24 August and your subsequent complaint of 25 August. Having done so, I am satisfied with the response that was sent to you on 24 August and your complaint is not, therefore, upheld.

If you remain dissatisfied with this response you have the right to complain to the Information Commissioner at:

Information Commissioner's Office  
Wycliff House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Tel: 01625 545 745  
Fax: 01625 524 510  
Email: [casework@ico.gsi.gov.uk](mailto:casework@ico.gsi.gov.uk)

Also, if you think that there has been maladministration in dealing with your request, you have the option to make a complaint to the Public Services Ombudsman for Wales who can be contacted at:

Public Services Ombudsman for Wales  
1 Ffordd yr Hen Gae, Pencoed, Bridgend, CF35 5LJ

Telephone: 0845 6010987 (local rate)  
Email: [ask@ombudsman-wales.org.uk](mailto:ask@ombudsman-wales.org.uk)

Yours sincerely