



4 April 2018

Dear ,

### Request for Information – ATISN 11907

I wrote to you on 14 March in response to your complaint regarding our Freedom of Information response.

I have conducted an internal review of your request in accordance with the procedure outlined in the [Welsh Government's Practical Guide for Making Requests for Information](#) which is available by post on request, or via the internet.

I note that you asked for information relating to the grant agreement with BT to deliver superfast broadband to 690,000 premises in Wales, specifically:

1. The list of the 690,000 properties notified by BT to the Welsh Government for inclusion.
2. The methodology to be used by The Welsh Government to audit compliance with the grant requirement.
3. The results of any such audits.

I note that our response issued on 14 February which released some of the information we hold. Some information under question 2 was withheld under Section 43 of the Freedom of Information Act 2000, commercial interests.

I have considered your original request, the response you received and your subsequent complaint. I note that your complaint refers to your first question only. I am satisfied that the response you received for your first question was factually correct and provided the information we hold.

In terms of the second point in your complaint, regarding the results of any such audits, I am again satisfied that the response you received was factually correct and provided the information we hold.



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From the additional detail provided in your complaint, I note that the substance of your request was to identify which properties should be able to obtain service. This was not clear from your original request and I note that you did not provide any subsequent clarification. I can advise, however, that this information is in the public domain and is available at <https://beta.gov.wales/can-i-get-it>.

Your complaint also makes reference to the use of the “hopper” approach for future phases. Due to the smaller scale of deployment left to complete, I can advise that the “hopper” principle will not be adopted.

To conclude, I do not uphold your complaint and I trust the above provides a clearer explanation of our position on this matter.

If you remain dissatisfied with this response you also have the right to complain to the Information Commissioner at:

Information Commissioner's Office  
Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Tel: 01625 545 745  
Fax: 01625 524 510  
Email: [casework@ico.gsi.gov.uk](mailto:casework@ico.gsi.gov.uk)

Also, if you think that there has been maladministration in dealing with your request, you have the option to make a complaint to the Public Services Ombudsman for Wales who can be contacted at:

Public Services Ombudsman for Wales  
1 Ffordd yr Hen Gae, Pencoed, Bridgend, CF35 5LJ

Telephone: 0845 6010987 (local rate)  
Email: [ask@ombudsman-wales.org.uk](mailto:ask@ombudsman-wales.org.uk)

Yours sincerely

**Simon Jones**  
**Director, Economic Infrastructure**