Grwp Iechyd a Gwasanaethau Cymdeithasol
Health and Social Services Group

Llywodraeth Cymru
Welsh Government

Our ref: ATISN 11708

21 November 2017

Dear ,

ATISN 11708 – GP consultation duration

Thank you for your letter of 13 November to the Welsh Government which requested information under the Freedom of Information Act (2000): You asked for:

The mean average duration of consultations, in minutes, with all types of general practitioner or nurse in Wales, for the last 5 full-years available (the last 60 months on record).

The Welsh Government does not hold this information.

If you are dissatisfied with the Welsh Government's handling of your request, you can ask for an internal review within 40 working days of the date of this response. Requests for an internal review should be addressed to the Welsh Government's Freedom of Information Officer at:

Information Rights Unit,
Welsh Government,
Cathays Park,
Cardiff,
CF10 3NQ

or Email: FreedomofInformationOfficer@wales.gsi.gov.uk

Please remember to quote the ATISN reference number above.

Rydym yn croesawu derbyn gohebiaeth yn Gymraeg. Byddwn yn ateb gohebiaeth a dderbynnir yn Gymraeg yn Gymraeg ac ni fydd gohebu yn Gymraeg yn arwain at oedi.

We welcome receiving correspondence in Welsh. Any correspondence received in Welsh will be answered in Welsh and corresponding in Welsh will not lead to a delay in responding.

You also have the right to complain to the Information Commissioner. However, please note the Commissioner will not normally investigate a complaint until it has been through our own internal review process. The Information Commissioner can be contacted at:

Information Commissioner's Office,
Wycliffe House,
Water Lane,
Wilmslow,
Cheshire,
SK9 5AF

The request you sent me contains personal information about you – for example, your name and address. I will only use this personal information in accordance with the Data Protection Act 1998 to deal with your request and any matters which arise as a result of it. I will keep your personal information and all other information relating to your request for three years from the date on which your request is finally closed. Your personal information will then be disposed of securely.

Any information released under the Freedom of Information Act 2000 or Environmental Information Regulations 2004 will be listed in the Welsh Government's Disclosure Log (at http://wales.gov.uk/about/foi/responses/?lang=en).

Yours sincerely,