

## **Appendix 4**

### **Ceredigion Rooflessness and Resettlement Initiative**

Evidence indicates that this project has a preventative impact on homelessness in the Ceredigion area. Performance figures show that significantly more than 50% of clients who have accessed the nightshelter in recent years have been resettled in more stable, longer term accommodation. The project appears to be run professionally, with suitable project management processes. While this project is more expensive than other nightshelters funded through the S180 grant, this can be attributed to the rural environment, and the fact that the services is distributed over Ceredigion, rather than being centrally located. Ceredigion Care Society has, since the project was originally funded, also increased project operating hours considerably. Furthermore, Ceredigion Care Society provides some subsidy to the service.

#### **Accommodation Officer**

Evidence suggests that generally the work of this project has a preventative impact and enables those who are vulnerable to homelessness to access accommodation which would otherwise be unattainable.

However, there are some outstanding deficiencies in relation to business planning and management which make it difficult to properly assess the value for money and effectiveness of the project. Although it is clear that the project does engage client consultation, this process is not undertaken in a systematic manner or in a way which can be easily summarised and communicated to others. Furthermore, the business plan for the project is not a business plan in the traditional sense, but more of a strategic vision document. Ceredigion Care Society has no other document capable of performing the functions of a business plan for this project.

Ideally the Supporting People and S180 funding received by Ceredigion Care Society for this project should be consolidated and then monitored against an integrated business plan. Welsh Government also should consider changing the name of this project in S180 administration to reflect the fact that there is no longer a single accommodation officer, but that the functions are performed by various members of Ceredigion Care Society Staff.

#### **Bond Guarantee Scheme**

Evidence shows that this project has a direct impact on the prevention of homelessness by enabling clients to secure accommodation in the private rented sector, issuing an average of 80 bonds per year. In 2012/13, a total of 125 individual clients avoided homelessness via the provision of a bond through this project. Project resources are used appropriately, and the

scheme operates with defined performance management, monitoring, and operational management procedures.