



Ein cyf/Our ref ATISN 11437

18 August 2017

Dear ,

ATISN 11437 – The Wales Interpreter and Translation Service

Thank you for your request to the Welsh Government for information under the Freedom of Information Act (2000) received on 21 July. You asked for:

1. How much Welsh Government money was used to set up the WITS and to which organisation was the funding allocated.
2. A copy of any public announcement on the funding given
3. The number of complaints or representations which have been made to the Welsh Government about the sign language aspect of WITS in each year since its inception

In relation to point 1, the Welsh Assembly Government provided £120,000 of funding for 2009/2010 and this was paid to Cardiff City Council.

Following a search of our paper and electronic records, I have established that the Welsh Government does not hold the information requested at point 2.

Following a search of our paper and electronic records, I have established that the Welsh Government has no record of any complaints or representations made about the sign language aspect of WITS since its inception. Any complaints about the service offered will likely have been made, either to the bodies via which support has been requested e.g. Health Boards, or direct to the host organisation. WITS is hosted by Cardiff City Council as of this financial year. Prior to this it was hosted by Gwent Police.

If you are dissatisfied with the Welsh Government's handling of your request, you can ask for an internal review within 40 working days of the date of this response. Requests for an

internal review should be addressed to the Welsh Government's Freedom of Information Officer at:

Information Rights Unit,
Welsh Government,
Cathays Park,
Cardiff,
CF10 3NQ

or Email: FreedomOfInformationOfficer@wales.gsi.gov.uk

Please remember to quote the ATISN reference number above.

You also have the right to complain to the Information Commissioner. The Information Commissioner can be contacted at:

Information Commissioner's Office,
Wycliffe House,
Water Lane,
Wilmslow,
Cheshire,
SK9 5AF.

However, please note that the Commissioner will not normally investigate a complaint until it has been through our own internal review process.

Yours sincerely,