



Llywodraeth Cymru
Welsh Government

Useful Contacts

January 2018

Welsh Government

Carmarthen Regional Office

Government Buildings
Picton Terrace
Carmarthen
SA31 3BT

Caernarfon Regional Office

Government Buildings
Penrallt
Caernarfon
LL55 1EP

Llandrindod Wells Regional Office

Government Buildings
Spa Road East
Llandrindod Wells
LD1 5HA

Rural Payment Wales Customer Contact Centre

Use RPW online account to email RPW
or
Contact the Helpdesk on [0300 062 5004](tel:03000625004)

Animal and Plant Health Agency (APHA)

South Wales Animal & Plant Health Regional Office

APHA Field Services
Tŷ Merlin
Heol Glasdwr
Parc Pensarn
Carmarthen
SA31 2NJ

Tel: 0300 303 8268

Email: APHA.CymruWales@apha.gsi.gov.uk

North Wales Animal & Plant Health Regional Office

APHA Field Services
3rd Floor Government Building
Penrallt
Caernarfon
Gwynedd
LL55 1EP

Tel: 0300 303 8268

Email: APHA.CymruWales@apha.gsi.gov.uk

British Cattle Movement Service (BCMS)

BCMS
Curwen Road
Workington
Cumbria
CA14 2DD

BCMS Helpline English 0345 050 1234

Hearing Impaired (Typetalk) 18001 0345 050 1234

BCMS Helpline Welsh 0345 050 3456

CTS On Line

Website: www.bcms.gov.uk

CTS self service line English 0345 011 1212

CTS self service line Welsh 0345 011 1213

Email: ctsonline@bcms.rpa.gsi.gov.uk

Cadw

Welsh Government
Plas Carew
Unit 5/7 Cefn Coed Parc
Nantgarw
Cardiff
CF15 7QQ
Tel: 0300 0256000
E-mail: cadw@Wales.gsi.gov.uk

Department for Environment, Food and Rural Affairs (DEFRA)

Nobel House
17 Smith Square
London
SW1P 3JR

DEFRA Helpline
Tel: 03459 33 55 77
E-mail: defra.helpine@defra.gsi.gov.uk

Natural Resources Wales

Tŷ Cambria
29 Newport Road
Cardiff
CF24 0TP

Telephone Numbers:
General enquiries: 0300 065 3000
Incident hotline (24 hours): 0300 065 3000
Floodline (24 hours): 0345 988 1188
E-mail: enquiries@naturalresourceswales.gov.uk

Food Standards Agency Wales (FSA)

Floor 11 Southgate House
Wood Street
Cardiff
CF10 1EW

Tel: 02920 678999
Email: walesadminteam@foodstandards.gsi.gov.uk
Website: www.food.gov.uk

EIDCymru

Tŷ Merlin
Parc Merlin
Aberystwyth
Ceredigion
SY23 3FF
Tel: 01970 636959
E-mail: contact@eidcymru.org

Local Authorities

Website: www.wlga.gov.uk
E-mail: enquiry@wlga.gov.uk

This site has links to all Local Authorities in Wales.

See local directory for contact details of your Local Authority Animal Health Office/Trading Standards.

Mae'r ddogfen yma hefyd ar gael yn Gymraeg.
This document is also available in Welsh.