



Llywodraeth Cymru  
Welsh Government

STATISTICS

# National Survey for Wales (monthly survey): June 2020 (revised)

The survey is based on telephone interviews with people across Wales and includes questions on the impact of COVID-19 for June 2020.

First published: 23 July 2020

Last updated: 27 August 2020

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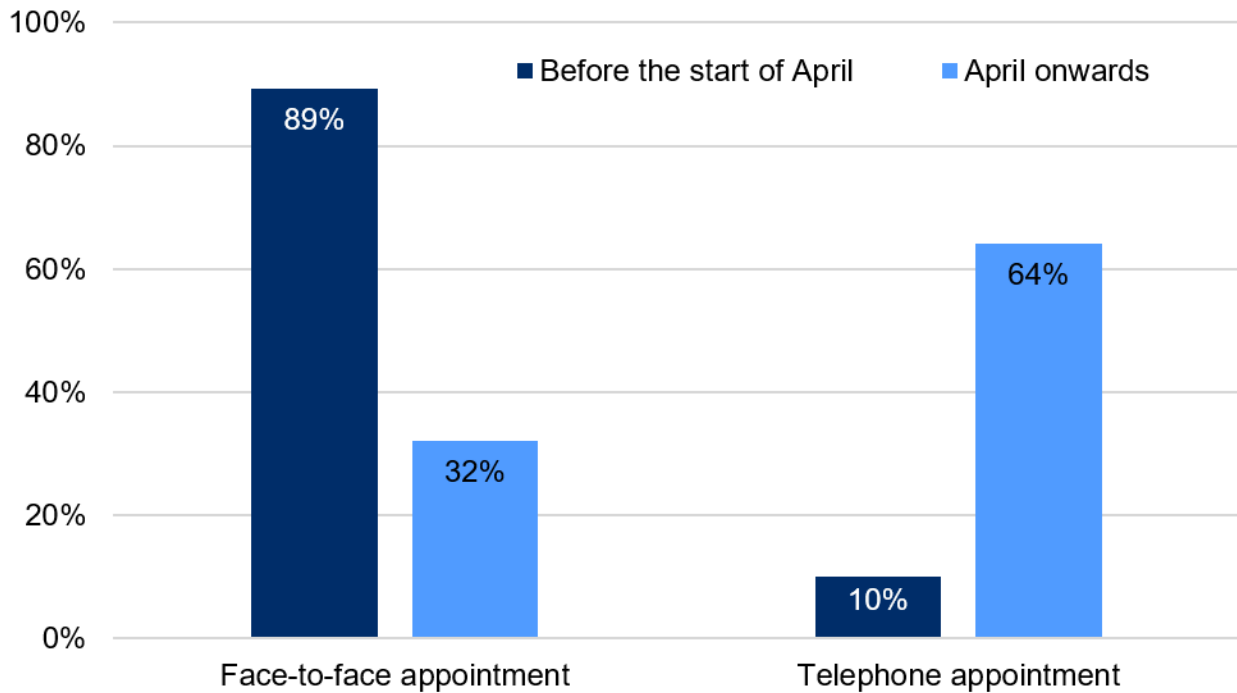
This report originally published on 23 July has been updated after an issue was identified with the weighting. This means that some of the results in each section have had to be revised. Most of these revisions are small (1 or 2 percentage points) and not statistically significant, but some of the revisions (in particular around internet use) are larger. However, none of the changes make a difference to the messages in the original report.

## Health and social care

6% of people have had a hospital appointment since the start of April, with 85% of these attending as outpatients. 95% of people were satisfied with the care received at their appointment.

16% of people have had a GP appointment since April. 64% of GP appointments took place by telephone, compared with 10% by telephone before April 2020.

## Chart 1: Mode of GP appointment, before and after the start of April 2020



Source: National Survey for Wales, June 2020 monthly survey

Since the start of April 9% of people have received help from care and support services. A further 5% feel they have needed help but not had it.

18% of people think that they have had COVID-19 (coronavirus).

## Alcohol consumption

24% of people who drink alcohol say they are drinking more than before lockdown, whilst 33% say they are drinking less.

## Smoking

12% of people said they currently smoke daily; a further 3% smoke occasionally.

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## Volunteering and caring

10% of people have volunteered to help with the COVID-19 situation in the last four weeks with half of these spending more than 5 hours helping during that period.

33% of people look after, or give help or support to family members, friends, neighbours or others. This has increased from 29% in the 2019-20 full-year survey.

## Internet use

87% of people personally use the internet with 85% using it several times a day. 75% of people have a smartphone: 100% of people aged 16 to 24, and 30% of over 75s.

## Internet skills

93% of internet users have sent an email or instant message in the last three months. 89% bought something online and 27% took part in an online course.

## Primary schools

89% of parents with a primary school-age child say the school is finding ways to support children with their learning, a similar level to May.

50% are helping their child with maths or numbers every day, a similar level to May.

## Secondary schools

71% of parents with a secondary school-age child agree the school is finding ways to support children with their learning, a decrease since May.

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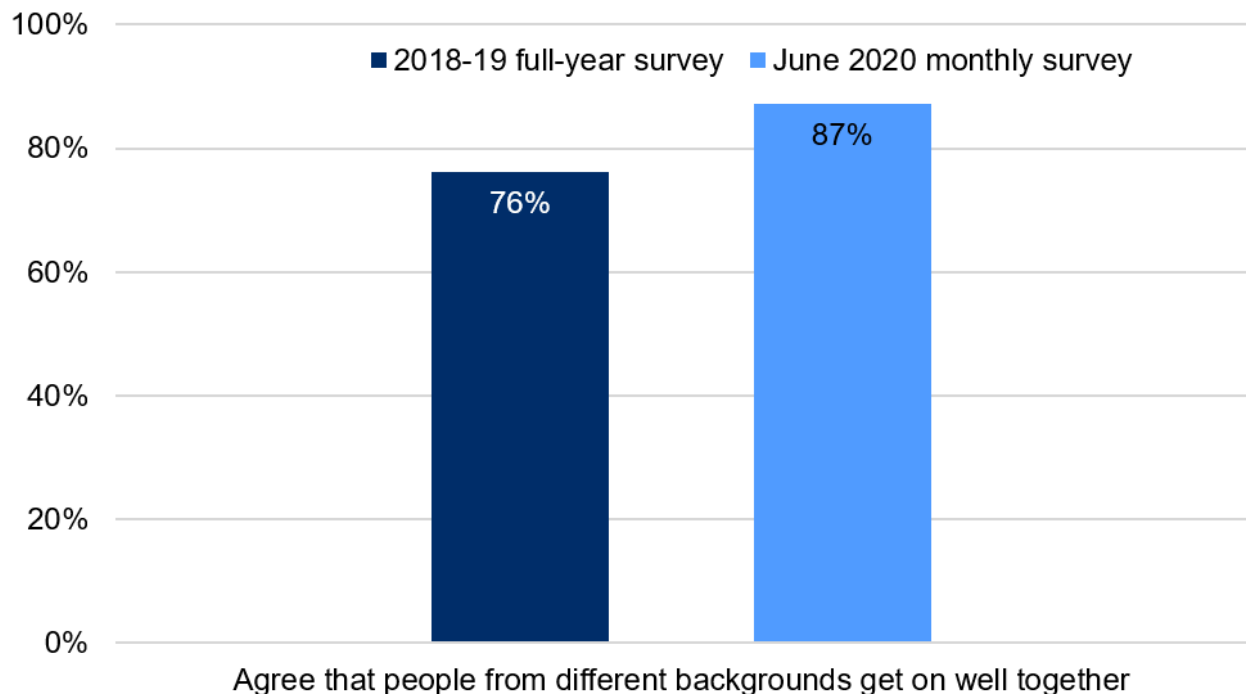
29% are supporting their child every day with school work, the same as in May.

## Sense of community

88% of people feel they belong to their local area, the same as in May.

87% of people feel that people from different backgrounds get on well together in their local area. This compares with 76% in 2018-19.

### Chart 2: People who feel that people from different backgrounds get on well together in their local area



Source: National Survey for Wales

## Wellbeing

37% of people are feeling anxious; and 77% are happy. This remains the same as in May but with higher levels of anxiety than in 2019-20.

13% of people say they are lonely, this is lower than in 2019-20 when 15% were

lonely.

## Bills

4% of people are falling behind with or constantly struggling to pay bills. This is lower than in the 2019-20 full-year survey. 21% say coronavirus has already caused problems for their household finances, the same result as in May.

## Universal Credit

12% of working-age adults said they received Universal Credit payments in the last 3 months. An increase since May.

## Quality information

Telephone interviews were carried out with a random sample of people who had previously taken part in the [National Survey for Wales](#) face-to-face. Detailed charts and tables of results are available in our interactive [results viewer](#). For information on data collection and methodology please see our [Quality report](#).

## National Statistics status

The [United Kingdom Statistics Authority](#) has designated these statistics as National Statistics, in accordance with the Statistics and Registration Service Act 2007 and signifying compliance with the [Code of Practice for Statistics](#).

National Statistics status means that official statistics meet the highest standards of trustworthiness, quality and public value.

All official statistics should comply with all aspects of the Code of Practice for Statistics. They are awarded National Statistics status following an assessment by the UK Statistics Authority's regulatory arm. The Authority considers whether the statistics meet the highest standards of Code compliance, including the

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value they add to public decisions and debate.

It is Welsh Government's responsibility to maintain compliance with the standards expected of National Statistics. If we become concerned about whether these statistics are still meeting the appropriate standards, we will discuss any concerns with the Authority promptly. National Statistics status can be removed at any point when the highest standards are not maintained, and reinstated when standards are restored.

The continued designation of these statistics as National Statistics was confirmed in June 2020 following a compliance check by the Office for

Statistics Regulation (**letter of confirmation**). These statistics last underwent a full assessment (**full report**) against the Code of Practice in 2013.

Since the latest review by the Office for Statistics Regulation, we have continued to comply with the Code of Practice for Statistics, and have made the following improvements:

- provided more detailed breakdowns in the **results viewer** and made it easier for users to compare results across years
- updated the survey topics annually to ensure we continue to meet changing policy need
- made regression analysis a standard part of our outputs to help users understand the contribution of particular factors to outcomes of interest

## Well-being of Future Generations Act (WFG)

The Well-being of Future Generations Act 2015 is about improving the social, economic, environmental and cultural wellbeing of Wales. The Act puts in place seven well-being goals for Wales. These are for a more equal, prosperous, resilient, healthier and globally responsible Wales, with cohesive communities and a vibrant culture and thriving Welsh language. Under section (10)(1) of the Act, the Welsh ministers must (a) publish indicators ("national indicators") that must be applied for the purpose of measuring progress towards the achievement of the wellbeing goals, and (b) lay a copy of the national indicators before the



National Assembly. The 46 national indicators were laid in March 2016. The National Survey collects information for **15 of the 46 indicators**.

Information on the indicators, along with narratives for each of the well-being goals and associated technical information is available in the **Well-being of Wales report**.

Further information on the **Well-being of Future Generations (Wales) Act 2015**.

The statistics included in this release could also provide supporting narrative to the national indicators and be used by public services boards in relation to their local wellbeing assessments and local wellbeing plans.

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This document is a copy of the web page [National Survey for Wales \(monthly survey\): June 2020 \(revised\)](#) downloaded.

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