# Consultation Response Form

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| **Consultation response form**  | Your name: Organisation (if applicable):e-mail/telephone number:Your address: |

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Responses should be returned by **05 August 2019** to:

Well-Being & Improvement Branch

Social Services & Integration Directorate

Cathays Park

Cardiff

CF10 3NQ

or completed electronically and sent to: SocialServicesImprovement@gov.wales

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| Q1. To what extent do you agree that the Code of Practice (set out in Annex A) will support local authorities to measure performance and inform improvement in relation to the social services functions placed upon them under the Act? |
| Strongly Agree | Agree | Disagree | Strongly Disagree |
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| Comments: |

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| Q2. To what extent do you agree that the **Quality Standards** (as set out in the Code of Practice) enable local authorities to measure performance and inform improvement in relation to the social services functions placed upon them under the Act? |
| Strongly Agree | Agree | Disagree | Strongly Disagree |
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| Comments: |

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| Q3. To what extent do you agree that the **Performance and Improvement Framework** (as set out in the Code of Practice) enables local authorities to measure performance and inform improvement in relation to the social services functions placed upon them under the Act? |
| Strongly Agree | Agree | Disagree | Strongly Disagree |
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| Comments: |

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| Q4. To what extent do you agree that the metrics within the **Technical Guidance** demonstrate the full range of activities that local authorities are required to deliver in relation to the social services functions placed upon them under the Act?  |
| Strongly Agree | Agree | Disagree | Strongly Disagree |
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| Comments: |

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| Q5. Considering the metrics that are set out in the **Technical Guidance**, do you have any specific comments in relation to the metrics that are being proposed? Please include the metric reference in your response. |
| Strongly Agree | Agree | Disagree | Strongly Disagree |
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| Comments: |

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| Q6. The qualitative component of the Performance and Improvement Framework is still under development. Thinking specifically about **Qualitative Data**, what, in your view, should be included in this component so that we are able to understand and improve people’s experiences of care and support and carer’s experiences of support? |
| Strongly Agree | Agree | Disagree | Strongly Disagree |
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| Comments: |

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| Q7. The Research and Evidence component of the Performance and Improvement Framework is still under development. Thinking specifically about **Research and Evidence**, what, in your view, should be included in this component so that we are able to understand and improve people’s experiences of care and support and carer’s experiences of support? |
| Comments: |

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| Q8. To what extent do agree that the Children Receiving Care and Support Census, the Looked After Children Census, the Adults Safeguarding return and the Staff of local authority departments return are fit for purpose and should be included as they are into the new Performance and Improvement Framework? |
| Strongly Agree | Agree | Disagree | Strongly Disagree |
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| Comments: |

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| Q9. To what extent do you agree that Welsh Government should develop an annual census for Adults Receiving Care and Support? |
| Strongly Agree | Agree | Disagree | Strongly Disagree |
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| Comments: |

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| Q10. What, if any, additional support does Welsh Government need to put in place to support local authorities to implement the new Code of Practice and the Performance and Improvement Framework? |
| Comments: |

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| Q11. What metrics should be developed to measure the impact and effectiveness of integration and ways of integrated working? |
| Comments: |

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| Q12a. Do you think that the proposals in this consultation will have any positive impacts on groups with protected characteristics? If so, which and why/why not? |
| Please explain: |
| Q12b.Do you think that the proposals in this consultation will have any negative impacts on groups with protected characteristics? If so, which and why/why not? |
| Please explain: |

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| Q13a. What effects do you think there would be? How could positive effects be increased, or negative effects be mitigated? |
| Please explain: |
| Q13b. Please also explain how you believe the proposed policy could be formulated or changed so as to have:1. positive effects or increased positive effects on opportunities for people to use the Welsh language and on treating the Welsh language no less favourably than the English language, and
2. no adverse effects on opportunities for people to use the Welsh language and on treating the Welsh language no less favourably than the English language.
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| Please explain:  |

Responses to consultations are likely to be made public, on the internet or in a report. If you would prefer your response to remain anonymous, please tick here: ☐