**Inspection ratings regulations for care home services and domiciliary support services**

**Consultation response form**

Your name:

Organisation (if applicable):

email/telephone number:

Your address:

Responses should be returned by **14 October** to:

[CareHomeTeam@gov.wales](mailto:CareHomeTeam@gov.wales)

Or sent by post to:

Care Home Team

Social Services Improvement Division

Welsh Government

Cathays Park

Cardiff

CF10 3NQ

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| Responses to consultations are likely to be made public, on the internet or in a report. If you would prefer your response to remain anonymous, please tick here:  Please tell us who you are responding on behalf of. For example, is this your own response or is it sent on behalf of an organisation?  If you want to receive a receipt of your response, please confirm your email address, here: |  |

**Question 1** –To what extent do you agree or disagree that providers must display inspection ratings on their website, if they have one?

* Strongly agree
* Agree
* Neither agree or disagree
* Disagree
* Strongly disagree

**Why do you feel this way about this requirement?**

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**Question 2** –To what extent do you agree or disagree that care homes for adults with 4 or fewer individuals living at the service do **not** have to display ratings in service premises?

* Strongly agree
* Agree
* Neither agree or disagree
* Disagree
* Strongly disagree

**Why do you feel this way about this requirement?**

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**Question 3** –To what extent do you agree or disagree that care homes for children do **not** have to display inspection ratings in service premises?

* Strongly agree
* Agree
* Neither agree or disagree
* Disagree
* Strongly disagree

**Why do you feel this way about this requirement?**

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**Question 4** –To what extent do you agree or disagree that domiciliary support providers must display their inspection ratings in the office at or from which the service operates unless the office is inaccessible to members of the public?

* Strongly agree
* Agree
* Neither agree or disagree
* Disagree
* Strongly disagree

**Why do you feel this way about this requirement?**

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**Question 5** –To what extent do you agree or disagree with the appeals process described in the draft regulations?

* Strongly agree
* Agree
* Neither agree or disagree
* Disagree
* Strongly disagree

**Why do you feel this way about this requirement?**

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**Question 6** –To what extent do you agree or disagree with the creation of an offence of failure to display inspection ratings?

* Strongly agree
* Agree
* Neither agree or disagree
* Disagree
* Strongly disagree

**Why do you feel this way about this requirement?**

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**Question 7** –To what extent do you agree or disagree with the level of fine that Care Inspectorate Wales can issue to a provider if they fail to display inspection ratings?

* Strongly agree
* Agree
* Neither agree or disagree
* Disagree
* Strongly disagree

**Why do you feel this way about this requirement?**

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**Question 8:** We would like to know your views on the effects that The Regulated Services (Inspection Ratings) (Wales) Regulations 2025 would have on the Welsh language, specifically on opportunities for people to use Welsh and on treating the Welsh language no less favourably than English. What effects do you think there would be? How could positive effects be increased, or negative effects be mitigated?

**Question 9:** Please also explain how you believe The Regulated Services (Inspection Ratings) (Wales) Regulations 2025 could be formulated or changed so as to have positive effects or increased positive effects on opportunities for people to use the Welsh language and on treating the Welsh language no less favourably than the English language, and no adverse effects on opportunities for people to use the Welsh language and on treating the Welsh language no less favourably than the English language.

**Question 10:** We have asked a number of specific questions. If you have any related issues which we have not specifically addressed, please use this space to report them:

Do you live in Wales?

* Yes
* No
* No answer

Do you have a business interest in Wales?

* Yes
* No
* No answer

Please provide the first part of your home postcode e.g. CF10