

Care and Social Services Inspectorate Wales

Children and Families (Wales) Measure 2010
Child Minding and Day Care (Inspection and Information for Local
Authorities) (Wales) Regulations 2010
The Child Minding and Day Care (Wales) Regulations 2010

Inspection Report

Llanharan Drop in Centre Creche LCDP

23a Bridgend Road
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Pontyclun
CF72 9RD

Type of Inspection – Focused
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Summary

About the service

Llanharan Drop In Centre Crèche is part of Llanharen Community Development Project Limited and has been registered with the Care and Social Services Inspectorate Wales (CSSIW) since 2002. It currently provides care for a maximum of 10 children under the age of eight years.

There is a Responsible Individual (RI) and a Person in Charge (PiC) with day to day responsibility for the running of the crèche.

The principal language of the service is English with some incidental Welsh.

What type of inspection was carried out?

This was a scheduled, unannounced focused inspection which concentrated on the quality of life theme and outcomes for children. Information for this report was gathered from:

- records held by CSSIW
- discussion with the RI and staff team
- conversations with children
- observation of care practice and interactions between staff and children
- scrutiny of a small selection of service records including the Statement of Purpose
- brief visual inspection of the premises
- parent questionnaires sent out by the service.

What does the service do well?

No areas of exceptional practice were identified at the inspection over and above that which is determined by the National Minimum Standards for Regulated Child Care (NMS)

What has improved since the last inspection?

The play rooms have been re-decorated to make the rooms more visual pleasing for children. The Statement of Purpose has been updated to include CSSIW contact details.

What needs to be done to improve the service?

There were no issues of non - compliance to report at this inspection visit.

Recommendations were made to improvement outcomes for children using the service:

- encourage healthier drink options.

Quality Of Life

Overall, we (CSSIW) found that children receive suitable care to meet their needs. Free play and structured opportunities were provided to maintain children's interests and the staff readily engaged with and participated in activities alongside the children.

Children have opportunities for freely chosen, unstructured and self – directed play. This is because there is a balance of structured adult led activities and activities chosen by children themselves. When we arrived children were engaged in their own play activities, with one child painting and other children playing with a range of toys including small cars in another play room. We spoke to three children during our visit and they said that they liked playing with the balls, with the trains and singing.

Children's development is mostly promoted through healthy food and drinks. At snack time children were offered a range of fruit, which consisted of oranges, apples, banana and strawberries with additional helpings available and the drinks offered by the crèche were water or milk. At lunch time children either provide their own lunch or have lunch from the crèche café. On the day of the inspection the meal consisted of chicken curry and rice with pitta bread which all the children seemed to enjoy. Although the setting provides appropriate drink options children also bring their own, including squash and the importance of encouraging healthy drinks was discussed with the RI.

Children are active, positively occupied and stimulated as staff ensure that a range of play experiences are available. During the inspection we saw a number of adult led activities, which included circle time and story time. Welsh was used productively during circle time to develop children's understanding of the days of the week, months of the year and the weather and the staff continually asked questions to extend their knowledge and understanding of these subjects. Colour recognition was also built into this activity and we heard staff praise children for their efforts through the use of terms such as "*well done.*" The story telling activity was interactive and children were encouraged to ask questions. One fun activity involved the children pretending to be dinosaurs and this was particularly interactive with children jumping up and down, crawling and flapping their arms which promoted their imaginary play. The children were very enthusiastic and engaged in this activity and we heard lots of giggles and laughter.

Quality Of Staffing

This inspection concentrated on the Quality of Life theme and outcomes for children. We did not consider it necessary to look at the Quality of Staffing in any depth on this occasion. However this theme will be considered at future inspections.

A brief inspection of some records showed that the staff group hold suitable Level 3 or above qualifications in child care.

Quality Of Leadership and Management

This inspection concentrated on the Quality of Life theme and outcomes for children. We did not consider it necessary to look at the Quality of Leadership and Management in any depth on this occasion. However this theme will be considered at future inspections.

The service has acted on recommendations of the previous inspection and reviewed its Statement of Purpose. We saw parent questionnaires which indicated that parents are happy with the service with comments such as "*child very happy here*" and "*very happy with information received.*"

Quality Of The Environment

This inspection concentrated on the Quality of Life theme and outcomes for children. We did not consider it necessary to look at the Quality of the Environment in any depth on this occasion. However this theme will be considered at future inspections.

The service shares the building with other groups. The crèche playroom is located at the rear of the premises with access to an outside play area. The play room has been split into two sections with one area equipped with small tables and chairs which is used for mealtimes and creative tasks and another area which is used for other play activities. The rooms are quite small but adequate for the number of children registered.

How we inspect and report on services

We conduct two types of inspection; baseline and focused. Both consider the experience of people using services.

- **Baseline inspections** assess whether the registration of a service is justified and whether the conditions of registration are appropriate. For most services, we carry out these inspections every three years. Exceptions are registered child minders, out of school care, sessional care, crèches and open access provision, which are every four years.

At these inspections we check whether the service has a clear, effective Statement of Purpose and whether the service delivers on the commitments set out in its Statement of Purpose. In assessing whether registration is justified inspectors check that the service can demonstrate a history of compliance with regulations.

- **Focused inspections** consider the experience of people using services and we will look at compliance with regulations when poor outcomes for people using services are identified. We carry out these inspections in between baseline inspections. Focused inspections will always consider the quality of life of people using services and may look at other areas.

Baseline and focused inspections may be scheduled or carried out in response to concerns.

Inspectors use a variety of methods to gather information during inspections. These may include;

- Talking with people who use services and their representatives
- Talking to staff and the manager
- Looking at documentation
- Observation of staff interactions with people and of the environment
- Comments made within questionnaires returned from people who use services, staff and health and social care professionals

We inspect and report our findings under 'Quality Themes'. Those relevant to each type of service are referred to within our inspection reports.

Further information about what we do can be found in our leaflet 'Improving Care and Social Services in Wales'. You can download this from our website, [Improving Care and Social Services in Wales](#) or ask us to send you a copy by telephoning your local CSSIW regional office.

