



Inspection Report

Linda Jones

Bangor

Mae'r adroddiad hwn hefyd ar gael yn Gymraeg

This report is also available in Welsh



Date Inspection Completed

22/09/2020

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About the service

Type of care provided	Child Minder
Registered places	6
Language of the service	Welsh
Previous Care Inspectorate Wales inspection	14 June 2018
Is this a Flying Start service?	No
Does this service provide the Welsh Language active offer?	The service is working towards providing an 'Active Offer' of the Welsh language and intends to become a bilingual service or demonstrates a significant effort to promoting the use of the Welsh language and culture.

Summary

The childminder and assistant understand their safeguarding procedures and respect children's needs and preferences adequately. They follow Welsh Government guidance in relation to Covid 19 and implement practices to reduce and where possible eliminate cross infection. They generally maintain records of attendance.

Policies and procedures followed ensure children are safe and healthy. Toys and equipment are well organised, clean, varied and in good repair. Indoors, children have opportunities to play, learn and relax with the outdoor environment offering space to be more active and enjoy time in the fresh air. A designated sleep area adjacent to the main playroom provides children with a quiet space to rest.

Leaders manage the service suitably; documentation about the service is current and informative. Leaders and staff regularly attend training and courses to improve practices and raise standards. There are positive partnerships with parents with leaders making sure parents share important information about their child with them before their child starts. Since inspection, leaders have confirmed they are recording absences in the daily attendance records which will ensure accurate daily attendance records are kept.

This was a focused inspection, which we conducted virtually. We requested information from the childminder and were provided with photographs, policies and procedures in relation to sleeping arrangements and the assessment of risk. We were also provided with a virtual tour of the sleeping area.

Well-being

This was a focused inspection, we have not considered this theme (in full), and therefore we have not issued or revised any ratings awarded previously.

We conducted this inspection when there were no children present, as our main focus was on the sleeping arrangements. We will be inspecting children's well-being fully as part of our next inspection of this service.

Care and Development

This was a focused inspection, we have not considered this theme (in full), and therefore we have not issued or revised any ratings awarded previously.

Both the child minder and her assistant understand their roles and responsibilities regarding safeguarding and adequately promote healthy lifestyles. For example, their Covid 19 policy follows current Welsh Government guidelines to ensure children are cared for safely. The child minder was able to satisfactorily explain how she would implement the child protection policy. She provided documentation to evidence how accidents and incidents were recorded including those kept of a child arriving with an existing injury. Parents are asked to sign these records to acknowledge being informed.

Children's daily attendance records are kept, and the child minder and her assistant's presence is also recorded. This provides sufficient information should they need to deal with an emergency, and to evidence the required adult to child ratio. However, following discussion with the child minder and her assistant and information shared by another agency, the child minder confirmed she had left the child minding assistant caring for four children under the age of five years on one occasion and had not accurately recorded her absence.

The child minder and her assistant are responsive to children's individual sleeping needs and make sure they are familiar with, and record sleeping patterns and preferences before a child starts.

Environment

This was a focused inspection, we have not considered this theme (in full), and therefore we have not issued or revised any ratings awarded previously.

Written risk assessments and procedures show how the child minder and her assistant manage and where possible eliminate potential hazards to children. The written policy on sleeping arrangements evidences how the child minder and her assistant ensure children are able to sleep safely and comfortably and are closely monitored.

Photographs of toys and equipment, evidenced they are suitable for the ages of children attending, clean and in good repair. Additional measures recently implemented include a written safety checklist and a written record of cleaning duties, both completed and recorded daily.

There are procedures promoting good hygiene practices and infection control. For example, the 'Covid' policy confirms '*Toys and resources will be kept to a minimum and cleaned and rotated at the end of the day*', ... '*Our pushchairs will be disinfected by wiping down and spraying with antibacterial spray after each child has been in it*' .

Leadership and Management

This was a focused inspection, we have not considered this theme (in full), and therefore we have not issued or revised any ratings awarded previously.

The child minder has reviewed her daily risk assessment practices and now has written daily records of findings rather than conducting visual assessments.

The statement of purpose reflects the care and service provided and gives parents the information they need. Revised child record forms and discussion with a child's parents before their child starts, ensures the child minder and her assistant are aware of each child's needs and preferences.

The child minder and her assistant work closely together to ensure they operate a safe and accessible service. For example, both the child minder and the assistant worked jointly on developing policies and procedures. They have arranged a formal six weekly supervision meeting and annual appraisal so any outstanding issues can be discussed and where possible addressed. They confirmed in writing having attended many childcare related courses in 2020, for example safeguarding, First Aid and Wellbeing In Early Years.

The child minder and her assistant are committed to improving outcomes for both children and parents. Non-compliance identified at their last inspection have been actioned and most good practice recommendations addressed. For example, new highchairs provided children with 4/5 point harnesses and resources such as bean bags created a quiet corner for the children to rest or read.

The child minder and her assistant promote positive partnerships with parents. For example, by asking parents about their child's sleep patterns and preferences before they start caring for their child.

Areas for improvement and action at the previous inspection

Regulation 15 of The Child Minding and Day Care (Wales) Regulations 2010 (“the 2010 Regulations”):
Statement of purpose:

The child minder has not included all the information required to meet compliance.

Achieved

Regulation 25 (c) of The Child Minding and Day Care (Wales) Regulations 2010 (“the 2010 Regulations”): Hazards and Safety:

The child minder did not follow the correct nappy changing and hand washing procedures to keep children safe and healthy.

Achieved

Regulation 29 of The Child Minding and Day Care (Wales) Regulations 2010 (“the 2010 Regulations”):
Employment of staff:

The child minder could not evidence that staff had received regular and meaningful supervision and appraisal to discuss their performance, training needs and contribution of ideas to improve the delivery of care and activities to

Achieved

<p>Regulation 30 of The Child Minding and Day Care (Wales) Regulations 2010 ("the 2010 Regulations"): Keeping of Records:</p> <p>Regulation 31 of The Child Minding and Day Care (Wales) Regulations 2010 ("the 2010 Regulations"): Provision of Information:</p>	<p>children</p> <p>The child minder was unable to evidence children's records contained all the required information.</p> <p>The child minder has not notified CIW of significant events.</p>	<p>Achieved</p> <p>Achieved</p>
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Where providers fail to improve and take action we may escalate the matter by issuing a priority action (non-compliance) notice.

Areas where immediate action is required

None

Areas where improvement is required

The child minder needs to ensure that her daily attendance register accurately reflects the times she is present, and records the number and ages of children attending.

Regulation 30(1)(a)

We have not issued a priority action (non-compliance) notice on this occasion. This is because there is no immediate or significant risk to or poor outcomes for children using the service. We expect the registered provider to take action to rectify this and we will follow this up at the next inspection.

Recommendations to meet with the National Minimum Standards

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