



Childcare Inspection Report on

The Flowers Day Nursery

**145 St. Helens Road
Swansea
SA1 4DE**



Date Inspection Completed

17/02/2020

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Description of the service

The Flowers Day Nursery registered in December 2008 with Care inspectorate Wales (CIW). They provide care for a maximum of 32 children up to the age of 12. They operate from a large terraced building close to the centre of Swansea. The service is open Monday to Friday 7:30am to 6:30pm. The responsible individual is Francesca Austin and the person in charge is Sara Blair. English is the main operating language of the service with some Welsh used throughout the day.

Summary

1. Overall assessment

This was a focused inspection; we only considered some aspects of the environment theme. We found that children are well settled, happy and have opportunities to take part in a variety of appropriate play and learning activities. Staff support children well. The premises are safe, secure and clean. Leadership and management is generally effective.

2. Improvements

We did not note any improvements since the last inspection.

3. Requirements and recommendations

We made a recommendation regarding risk assessments; it is detailed at the back of the report.

1. Well-being

Summary

This was a focused inspection, we have not considered this theme in full and therefore, we have not issued any ratings.

Our findings

Children have a voice and are able to make some decisions about what they do at nursery. We saw older children engaging in a singing session. Children were encouraged to choose what songs they wanted to sing. Children who did not want to join in were able to choose to do other things. We saw younger children and babies move around their rooms freely and choose what they wanted to do from the resources available.

Children of all ages are happy, settled and have good relationships with staff, showing that they feel safe and valued. Behaviour is generally good. Younger children play alongside each other. Older children are learning to join in and cooperate well. Children enjoy their play and have appropriate opportunities to learn and develop.

2. Care and Development

Summary

This was a focused inspection, we have not considered this theme in full and therefore, we have not issued any ratings.

Our findings

We found no significant changes to the care and development of children since the previous inspection.

3. Environment

Summary

This was a focused inspection, we have not considered this theme in full and therefore, we have not issued any ratings.

Our findings

The premises are safe and secure. There is a secure entry system and leaders keep a record of visitors to the nursery. The environment is clean and clutter free and fire exits are kept clear. Leaders ensure fire evacuation practises are carried out. Risk assessments are in place for all areas of the nursery including for the on-going building work in the adjoining property. However, these risk assessments are generally not sufficiently detailed. Following damage to the front porch of the adjoining building, the nursery recently had a short period of time when they were unable to use their front entrance. This was precautionary until the building surveyor confirmed the entrance was safe. The person in charge carried out a specific risk assessment for this although it lacked some detail. The person in charge explained that she had considered the impact on evacuation procedures and explained that they could use the large sash windows at the front of the building and half way down the building. However, she had not recorded this in the risk assessment. She told us that she explains to staff in her routine fire evacuation training that they can use the windows as alternative exits in an emergency although they are not marked on the evacuation plan. Staff working in the downstairs front room knew they could use the window in an emergency. Adults can easily open the windows but they have gates across them so that children cannot access them. The person in charge confirmed that parents, children and staff used the rear entrance to the nursery during the time the front entrance was out of use. The rear access is through the outdoor play space and is safe and free from obstructions. She confirmed that they had phoned all parents on the day the front door became out of action and had explained the alternative access arrangements to them and to staff. One member of staff told us that the person in charge contacted her at home to let her know as she was off on the day it happened. The person in charge told us that parents were given the option of ringing the nursery when they arrived and a member of staff taking children out to them, as it was a longer route into the nursery. Since our visit, the person in charge has sent us a revised risk assessment for the on-going building work and confirmed that the repairs to the damaged front porch will not affect the use of the nursery entrance.

4. Leadership and Management

Summary

This was a focused inspection, we have not considered this theme in full and therefore, we have not issued any ratings.

Our findings

We found no significant changes to leadership and management since the previous inspection.

5. Improvements required and recommended following this inspection

5.1 Areas of non compliance from previous inspections

None

5.2 Recommendations for improvement

We recommend that leaders should:

- review all risk assessments to ensure that they consider and assess all potential hazards and evidence that risks are eliminated as far as possible.

6. How we undertook this inspection

We undertook a focused inspection to consider information shared with us. One inspector carried out an unannounced visit on Monday 17 February, spending approximately two and a half hours at the service.

As part of the inspection we:

- reviewed information held, and received, by CIW;
- carried out a visual inspection of all areas of the premises;
- spoke to the person in charge and staff and considered the information they provided;
- observed children for a short time;
- considered some operational records such as risk assessments and fire evacuation records; and
- gave feedback to the person in charge on the day.

Further information about what we do can be found on our website:

www.careinspectorate.wales

7. About the service

Type of care provided	Children's Day Care Full Day Care
Responsible Individual	Francesca Austin
Person in charge	Sara Blair
Registered maximum number of places	32
Age range of children	0-12
Opening hours	7:30am – 6:30pm Monday to Friday
Operating Language of the service	English
Date of previous Care Inspectorate Wales inspection	31 August 2018
Dates of this inspection visit(s)	17 February 2020
Is this a Flying Start service?	No
Is early years education for three and four year olds provided at the service?	No
Does this service provide the Welsh Language active offer?	This is a service that does not provide an 'Active Offer' of the Welsh language. It does not anticipate, identify or meet the Welsh language needs of people /children who use, or intend to use their service. We recommend that the service provider considers Welsh Government's ' <i>More Than Just Words follow on strategic guidance for Welsh language in social care</i> '.
Additional Information:	

Date Published 30/07/2020