

# Childcare Inspection Report on

**Lynsey Davies**

**Llanelli**



**Date Inspection Completed**

22/10/2019

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## **Description of the service**

Lynsey Davies is a child minder working from her home in Llanelli. She registered her business with Care Inspectorate Wales (CIW) in 2006 and with the child minding assistants she employs, can care for up to 13 children under 12 years of age. The service's operating hours are Monday to Friday 7:30am – 6pm.

## **Summary**

### **1. Overall assessment**

This was a focussed inspection concentrating primarily on the well-being of children and specific areas of the leadership and management of the service. Children were happy, comfortable and settled. They confidently approached the child minder and were developing relationships with the other children present. Thorough processes were in place to effectively monitor visitors to the premises and ensure that adults who have regular access to the premises whilst minded children are present are suitable to have contact.

### **2. Improvements**

Since the last inspection the child minder has made compliance improvements relating to the:

fitness of premises - she now ensures that the door to the premises is kept locked and;

suitability of workers - because the child minder ensures all the relevant checks have been completed and the relevant documentation is in place before employing assistants.

Additionally, an up to date Statement of Purpose is available for the service.

### **3. Requirements and recommendations**

There were no further requirements identified during this inspection.

The recommendations provided within the last full inspection report remain in place and will be considered during the next full inspection process. Further details are provided at the end of this report.

# **1. Well-being**

## **Summary**

Children are active and express enthusiasm and enjoyment. They have a sense of belonging because they are forming relationships and are familiar with routines.

## **Our findings**

Children are happy, very comfortable and relaxed at the service. The children played happily together choosing from the well resourced toys available to them. They engaged very well pretending to make and serve ice cream, they shared the toys well and beamed when the child minder praised them for their good behaviour and interactions. Children were developing positive and trusting relationships and they knew they could rely on the child minder for comfort and support. When one child became tired they climbed onto the sofa next to the child minder and cwtched in to her. When the other children noticed this, they also went to sit on the sofa and snuggled in. Children approached us (CIW inspector) asking inquisitive questions and told us about the things they like to do with the child minder where they go and the fun that they have, it was clear that they were accustomed to expressing their views, feelings and thoughts and that these were listened to and acted upon. Children were starting to learn to do things for themselves and understood the daily routine. The children enjoyed helping the child minder with age appropriate tasks around the house and were developing independence skills; one child was learning to change into their school uniform with support from the childminder and was independently putting on their shoes, whilst the child minder supported another child to toilet train. All were learning about appropriate hygiene processes such as washing their hands before food and after attending the toilet as well as socially acceptable behaviour such as using cutlery and sitting appropriately for meals and snacks.

## **2. Care and Development**

*This was a focused inspection, we have not considered this theme, therefore we have not issued or revised any ratings awarded previously.*

### **3. Environment**

*This was a focused inspection, we have not considered this theme, therefore we have not issued or revised any ratings awarded previously.*

#### **4. Leadership and Management**

***This was a focused inspection, we have not considered this theme in full, therefore we have not issued or revised any ratings awarded previously.***

The child minder had thorough processes in place to monitor visitors to the premises whilst minded children were present. She kept a visitors log of people who irregularly visited for short timescales, and recorded staff presence on a rota. Disclosure and Barring Service certificates (DBS) had been obtained for all current members of staff and one had recently been received for a member of staff due to begin her employment. Another prospective member of staff was still awaiting a certificate and therefore had not started her employment. Due to the child minders recent marriage, her new husband had not yet received his DBS certificate. Arrangements were in place for him to be away from the premises whilst minded children were present, until he received his DBS. The child minder also told us that she had been made aware that a concern might be raised with CIW but believed it to be a malicious threat. Additionally, the child minder had made improvements to the service as she had considered the requirements from the last inspection process by updating her statement of purpose to appropriately reflect the service she provides and reviewing premises safety, securely locking the front door to the property.

## **5. Improvements required and recommended following this inspection**

### **5.1 Areas of non compliance from previous inspections**

The child minder was notified that she was not compliant with regulations in relation to:

- Fitness of premises because she did not ensure that the door to the premises was kept locked.
- Suitability of workers because the child minder employed assistants before all the relevant checks had been completed and the relevant documentation was in place.

The child minder is now compliant with these regulations.

### **5.2 Recommendations for improvement**

- Ensure that children have plenty of space to play freely at all times;
- provide individual towels that can be easily identified by children for their personal use, or paper towels, for hand drying;
- further update policies for child protection and complaints;
- further expand the risk assessments for the service and keep these under regular review.



## **6. How we undertook this inspection**

This was a focused, unannounced inspection in response to a concern received by CIW alleging that inappropriate persons occasionally visit the child minders home whilst minded children are present. We found that arrangements were in place to record visitors to the property and that processes were followed to ensure the suitability of adults who would be at the premises whilst children are present.

One inspector visited the service on 22 October 2019 for approximately 2 hours. During the inspection we:

- Spoke to the child minder and children;
- observed practice and the care provided;
- inspected sample records and documentation relating to the service and specifically relating to the alleged concern;
- discussed and observed the practice around keeping the premises safe.

Further information about what we do can be found on our website:

[www.careinspectorate.wales](http://www.careinspectorate.wales)

## 7. About the service

Type of care provided	Child Minder
Registered Person	Lynsey Davies
Registered maximum number of places	13
Age range of children	Birth – 12 years
Opening hours	7:30am – 6pm Monday to Friday
Operating Language of the service	English
Date of previous Care Inspectorate Wales inspection	30 November 2019
Dates of this inspection visit	22 October 2019
Is this a Flying Start service?	No
Is early years education for three and four year olds provided at the service?	No
Does this service provide the Welsh Language active offer?	No. This is a service that does not provide an 'Active Offer' of the Welsh language. It does not anticipate, identify or meet the Welsh language needs of people/children who use, or intend to use their service. We recommend that the service provider considers Welsh Government's <i>More 'Than Just Words follow on strategic guidance for Welsh language in social care'</i> . However, the child minder uses some Welsh vocabulary with the children and employs a Welsh speaking member of staff who is able to converse with children in Welsh.
Additional Information:	