



Inspection Report on

Ty Brian

**Ty Brian
Salop Road
Wrexham
LL13 7AF**

Date Inspection Completed

09/12/2020

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About Ty Brian

Type of care provided	Care Home Service Adults Without Nursing
Registered Provider	Summit Care Services Ltd.
Registered places	6
Language of the service	English
Previous Care Inspectorate Wales inspection	20 November 2019 & 27 November 2019
Does this service provide the Welsh Language active offer?	This is a service that is working towards providing an 'Active Offer' of the Welsh language and intends to become a bilingual service promoting the use of the Welsh language and culture.

Summary

This was a focused inspection and on this occasion we did not consider the environment / care and support / leadership and management in full.

People receive support from a well-managed service, from a staff team who are enthusiastic, recruited safely, supervised regularly and trained to meet the individuals support needs. Managers undertake detailed audits of the service on a regular basis and the views of those receiving a service are actively sought. Policies and procedures are bespoke to the service, the needs of individuals and reviewed regularly. The Responsible Individual (RI) has good oversight of the service, with the RI's 3 monthly formal visits to the service being undertaken along with the services 6 monthly Quality of Care reviews. The service is delivered in line with the organisations statement of purpose and is provided with care, competence and skill.

Well-being

As this was a focused inspection, we have not considered this theme in full.

People living at the home have control over their day-to-day lives. They are able to express their views and care workers listen to them. The provider takes the views of people seriously and has processes in place to find out what people and their relatives think about the service they receive.

People are protected from abuse and neglect. Robust recruitment processes are in place and staff have received training in safeguarding. Policies and procedures are in place to protect people.

Care and Support

As this was a focused inspection, we have not considered this theme in full.

There are safe systems in place for the administration and management of medication. We saw medication was stored safely and appropriately. We were shown medication documentation which had been completed accurately and in a timely manner. We saw records and audited medication which confirmed medication was being administered as prescribed. Policies and procedures were in place, being followed by care staff and had been reviewed regularly. We saw managers audits in regards medication management were also in place and up to date. The administration and management of medication is good.

Leadership and Management

People using the service can be confident care staff are supported by managers. Care workers told us they received regular and appropriate training for the people they support and training records seen confirmed this. We saw records which showed some specialist training had not been undertaken, however the manager was able to evidence this training had taken place. The manager needs to ensure training records are kept up to date. Care workers told us they received regular supervision and appraisals and we saw evidence of this. Care staff commented that managers were supportive.

Robust recruitment procedures are in place. We saw evidence that showed appropriate staff checks are made before people started work. People can be assured care staff working at the service are recruited appropriately.

Comprehensive management arrangements are in place to ensure effective oversight of the service. We saw evidence of regular audits of all aspects of the service. The Responsible Individual (RI) has good oversight of the service, visits the service and has regular meetings with managers. People's views are reported on in the providers 6 monthly quality assurance reports. We found the RI's 3 monthly visits are being undertaken, during these visits the RI gathers the views of people living at the service, their relatives and staff as stipulated in the regulations. Staff training needs are being regularly audited by managers and these audits feed into training plans for the year. Care workers receive appropriate training and regular documented supervision which they confirmed they received.

The service is provided in accordance with the statement of purpose which explains in detail who the service is provided for and how the service will be delivered. However, the provider needs to provide clarity in this document around the training care staff receive. This will be reviewed at the next inspection.

We saw policies and procedures were in place and regularly reviewed. They were bespoke to the service and to the needs of individuals. Policies and procedures we viewed were detailed, robust and in line with the latest guidance and legislation, care staff confirmed they had viewed and understood them.

Areas for improvement and action at the previous inspection

Regulation 58(1) (2)(a)(b)(c) (3) Medicines Regulation 58 (1) The service provider must have arrangements in place to ensure that medicines are stored and administered safely. (2) These arrangements must include the arrangements for- (a) maintaining a sufficient supply of medicines; (b) the effective ordering, re-ordering, recording, handling and disposal of medicines; (c) regular auditing of the storage and administration of medicines. (3) The service provider must have a policy and procedures in place in relation to the safe storage and administration of medicines and must ensure that the service is provided in accordance with this policy and these procedures.

Regulation 58(1)
Regulation 58(2)
Regulation 58(2)(a)
Regulation 58(2)(b)
Regulation 58(2)(c)
Regulation 58(3)

Achieved

Regulation 36(2)(d)(e)(f) Supporting and developing staff 36(2) The service provider must ensure that any person working at the service (including a person allowed to work as a volunteer):- (d) receives core training appropriate to the work to be performed by them; (e) receives specialist training as appropriate; (f) receives support and assistance to obtain such further training as is appropriate to the work they perform.

Regulation 36(2)
Regulation 36(2)(d)
Regulation 36(2)(e)
Regulation 36(2)(f)

Achieved

Regulation 35(a) 35(2)(d) Fitness of staff. The service provider must not employ a person under a contract of employment to work at the service unless that person is fit to do so and the person has provided full and satisfactory information or documentation, as the case may be, in respect of each of the matters specified in Part 1 of Schedule 1 and this information or

Regulation 35(1)(a)
Regulation 35(2)(d)

Achieved

documentation is available at the service for inspection by the service regulator.		
Regulation 6, the service provider must ensure that the service is provided with sufficient care, competence and skill, having regard to the statement of purpose.	Regulation 6	Achieved
Regulation 7 (1) requirements in relation to the statement of purpose. The service provider must provide the service in accordance with the statement of purpose.	Regulation 7 (1)	Achieved
12(4)(a)(b)(c); Requirements to provide the service in accordance with the policies and procedures. The service provider must ensure that the content of the policies and procedures which are required to be in place by virtue of paragraphs (1) to (3) is- (a) appropriate to the needs of individuals for whom care and support is provided. (b) consistent with the statement of purpose and, (c) kept up to date.	Regulation 12(4)(a) Regulation 12(4)(b) Regulation 12(4)(c)	Achieved

Areas where immediate action is required	
None	

Areas where improvement is required	
None	

No noncompliance records found in Open status.