



Inspection Report

Cywion Bach

**Yr Hen Ysgol
Idole
Carmarthen
SA32 8DG**

Mae'r adroddiad hwn hefyd ar gael yn Gymraeg

This report is also available in Welsh



Date Inspection Completed

29/01/2021

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About Cywion Bach

Type of care provided	Children's Day Care Full Day Care
Registered Provider	Cywion Bach Cyf
Registered places	48
Language of the service	Welsh
Previous Care Inspectorate Wales inspection	30 January and 3 February 2020
Is this a Flying Start service?	No
Does this service provide the Welsh Language active offer?	Yes. This is a service that provides an 'Active Offer' of the Welsh language. It provides a service that anticipates, identifies and meets the Welsh language and cultural needs of people who use, or may use, the service.

Summary

Cywion Bach Nursery was registered in November 2018 and it is located at the old school in Cwmffrwd, Carmarthen. The service provides full day care for a maximum of 48 children between three months and 12 years old. The nursery is open between the hours of 6.30am and 6.30pm Monday to Friday. The responsible individual on behalf of the company, Cywion Bach Cyf, is Heather Thomas, who is also the person in charge on a day to day basis. Care is provided in Welsh.

This was a focused inspection, therefore, on this occasion we did not consider all themes in detail. Most of the inspection was undertaken virtually.

People who run the service have up to date outdoor risk assessments, policies and procedures to keep children safe and secure and the staff spoken to understand the service's safety procedures. People who run the service offer staff support in their roles and are committed to improving practices for children's benefit. However, people running the service must make sure that staff supervise children at all times, that staff recruitment checks are in place for all staff and that records are accurately maintained.

Well-being

As this was a focused inspection, we have not considered this theme in detail and therefore we have not issued or revised any ratings awarded previously.

Children enjoyed their play, they giggled and screamed with delight as they climbed on equipment and explored the outdoor forest school area. Children were considerate of each other, holding hands whilst walking through the fallen leaves.

Care and Development

As this was a focused inspection, we have not considered this theme in detail and therefore we have not issued or revised any ratings awarded previously.

Most staff supervise children well. Staff spoken to know the safety procedures to follow and the safety checks to complete before taking children outdoors. They speak positively about the safety alterations made and they demonstrate a commitment to on-going improvement for the benefit of children. Staff spoken to speak highly of the support they receive from the people who run the service.

Environment

As this was a focused inspection, we have not considered this theme in detail and therefore we have not issued or revised any ratings awarded previously.

People who run the service ensure that the external environment is safe. They have procedures and risk assessments in place but there was an incident where staff did not follow them closely. Recently reviewed risk assessments, procedures and additional safety measures ensure children's security and safety. This includes additional bicycle style padlocks being installed on the metal and wooden gates and staff reviewing the service's procedures.

Leadership and Management

As this was a focused inspection, we have not considered this theme in detail.

People who run the service understand their role and responsibilities. They quickly identified the changes needed to improve safety practices to ensure the safety of children. This followed an incident whereby staff failed to supervise children appropriately whilst playing outdoors. Despite quick address and action at the time to ensure such an incident did not occur again, this is a serious matter and we have raised a Priority Action Notice in respect of this incident.

People who run the service take appropriate action to resolve issues promptly which immediately benefits children's safety. They make sure staff are aware of any changes and understand their responsibilities. They are visible at the service to support staff in their roles, they undertake staff meetings, regular staff supervision and annual appraisals.

People who run the service notify CIW of notifiable events but do not always notify CIW of staff changes at the service within the required timescales. They ensure that they keep up to date registers for staff and children, however, they do not always ensure that registers are always accurate as they do not record the names of the staff who looked after children during staff breaks. People who run the service follow recruitment procedures but do not always ensure that suitability checks are in place for student/volunteers or occasional staff members.

Recommendations to meet with the National Minimum Standards

R1 The responsible individual should record the names of the persons who looked after children during staff breaks.

Areas for improvement and action at, or since, the previous inspection. Achieved

Areas for improvement and action at, or since, the previous inspection. Not Achieved

None	
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Areas where priority action is required

The responsible individual has not ensured that children are closely supervised at all times.	Regulation 20 (1) (a)
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We found poor outcomes for people, and / or risk to people's wellbeing. Therefore, we have issued a priority action notice and expect the provider to take immediate steps to address this and make improvements.

Areas where improvement is required

The Responsible Individual has failed to ensure that all suitability checks are in place for volunteers/students and occasional staff members.	Regulation 28 (2) (b) [i]
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The Responsible Individual failed to notify CIW of staff changes within the given timescale.	Regulation 31 (1) Sch4.02(1)(b)
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The area(s) identified above require improvement but we have not issued a priority action notice on this occasion. This is because there is no immediate or significant risk for people using the service. We expect the registered provider to take action to rectify this and we will follow this up at the next inspection.

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