



Inspection Report

Butterflies Flying Start Childcare

**Blaenymaes Primary School
Broughton Avenue Blaenymaes
Swansea
SA5 5LW**



Date Inspection Completed

27/05/2021

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About Butterflies Flying Start Childcare

Type of care provided	Children's Day Care Full Day Care
Registered Provider	City and County of Swansea Child Care and Play Services
Registered places	42
Language of the service	English
Previous Care Inspectorate Wales inspection	4 November 2019
Is this a Flying Start service?	Yes
Does this service provide the Welsh Language active offer?	This is a service that does not provide an 'Active Offer' of the Welsh language. It does not anticipate, identify or meet the Welsh language needs of people /children who use, or intend to use their service.

Summary

This was a focused inspection that primarily considered aspects of the leadership and management theme. We did not consider the care and development or environment theme in detail.

Children are settled and happy at this playgroup. They have a sense of belonging. Appropriate procedures are in place to keep children safe and healthy and the environment is generally safe and well maintained.

The person in charge has well organised systems, policies, procedures and records in place that are suitable for the running of the playgroup. However, improvements are needed in an area of the playgroup to ensure it remains compliant with regulations.

Well-being

As this was a focused inspection, we have not considered this theme, in full.

Children have a strong voice and are confident communicators. They asked playgroup staff for bikes and cars during outdoor play and told them that they did not want certain foods at snack time. Children make choices about how they spend their time at the setting. They engaged in a variety of play activities choosing the water play area, role-play corner and climbing frame and slide.

Children feel safe, settled and happy. They form strong bonds of attachment with playgroup staff, embracing them for comfort and cuddles on arrival and when leaving the playgroup to go home. Children feel valued and respected. They smiled when praised for eating all their food at snack time.

Children's interactions are positive. They engaged in play activities alongside others, sharing gardening tools whilst playing in the muddy area. Children listened to prompts by play staff to share bikes with friends and await their turn. They chose to play with friends on the seesaw and we heard them laughing and giggling happily. Children listened to prompts by playgroup staff to say please and thank you to friends for sharing toys.

Children experience age appropriate opportunities that promote all-round development. Children help themselves to gardening tools and enthusiastically look for worms and insects. Children use chalks and water to make markings of shapes and pictures on the grounds outdoors and copy those made by playgroup staff. Children enjoy role-play activities asking playgroup staff which ice cream they want from their ice cream parlour.

Children are developing their independence skills through play and learning experiences. They understand their routines in regards to washing hands after being outdoors and before eating their snacks. Many children collect their bags from personal pegs at the end of the play session, whilst others are supported by playgroup staff.

Care and Development

As this was a focused inspection, we have not considered this theme, in full.

Playgroup staff understand and implement policies and procedures to promote healthy lifestyles and personal safety. They adhere to and implement the protective measures guidance set out during the Covid-19 pandemic. Playgroup staff follow robust daily cleaning routines after each playgroup session and wear face coverings and personal protective equipment to prepare food for children. They wash their hands before assisting children at meal times and ensure all children have washed their hands before eating. They provide healthy options to children during snack times. The person in charge of the playgroup has robust safeguarding procedures in place. There is a comprehensive policy although it does not make clear who has a duty to report allegations against people who run the service and names a person who is unconnected to the setting as a safeguarding lead. Playgroup staff fully understand these policies and procedures. They demonstrated their understanding of child protection and safeguarding whilst discussing possible scenarios that could arise. There is a robust and safe handover to parents. Playgroup staff supervise children carefully at this time and keep detailed records. Playgroup staff understand and mostly implement the safety procedures to follow, and safety checks are completed. However, they did not fully follow procedures during two recent isolated incidents. People who run the playgroup have implemented further safeguards and have taken steps to ensure all playgroup staff are fully aware of their roles and responsibilities. Records of accidents with relevant signatures are in place. There are systems in place to manage any allergies or food intolerances of children.

Playgroup staff fully understand the behaviour policy and implement consistent positive behaviour strategies for children. They support children who find sharing difficult. For example, when children want the same bike or car, playgroup staff come down to the children's level and talk with them quietly. They use strategies to distract them with other resources, keeping them happy and entertained. They show good interactions with children and are good role models.

Playgroup staff fully engaged with and supervised children at all times during the inspection. They joined in with children's play during role-play and mark making activities. They followed the children's interests, modelling good language patterns in role-play and drawing techniques when mark making with chalk outdoors.

Environment

As this was a focused inspection, we have not considered this theme, in full.

The areas indoors and outdoors are safe, secure and well maintained. Records show that people running this setting have arrangements in place to record visitors to the service. All indoor and outdoor areas are fully secure with locks on doors and gates and a security system in place whereby people cannot access the playgroup without permission.

People running the setting have arrangements in place to reduce the risk of cross-infection during Covid-19. They have checklists and cleaning arrangements in place and change resources between each session. All areas are thoroughly clean and well maintained.

Boxes of toys suitable for the age and stage of children are available including books, puzzles, balls and construction toys. However, people who run this setting have not addressed recommendations from the previous full inspection in relation to developing consistent labelling of storage boxes. This has currently been put on hold as a different system for accessing resources has had to be put in place due to Covid-19 guidelines.

Leadership and Management

As this was a focused inspection, we have not considered this theme, in full.

The people running the setting do so in a way that mostly meets the regulations and National Minimum Standards. The documents and records needed to run the service safely are in place and are clear and mostly well kept. There are occasional times when playgroup staff have not signed out of a session on the register. The people running the setting take appropriate action when occasional incidents happen. For example, adding additional checks to paperwork and reminding playgroup staff through staff meetings of their roles and responsibilities. The person in charge of the setting re-wrote the statement of purpose to explain the way the service was running at the beginning of the Covi-19 pandemic. This was no longer accurate. Since the inspection, they have produced an up-to-date statement of purpose that reflects the service as it operates now.

As part of the inspection process, we found the people running the setting had not notified Care Inspectorate Wales (CIW) of two recent incidents in line with regulations. Since the inspection, the people running the setting have notified CIW of these incidents. While no further immediate action is required, this is an area for improvement and we expect the provider to take action.

The person in charge of the setting works well with playgroup staff to provide a culture where children, playgroup staff and families are valued. They have a system in place to support playgroup staff that includes regular supervision meetings and annual appraisals. However, they have not fully implemented this system during the Covid-19 pandemic. The person in charge of the setting has addressed the issues arising from two recent incidents through their policies and procedures and whole staff meetings to ensure that playgroup staff understand their roles and responsibilities. All the playgroup staff we spoke to told us they enjoy working at the playgroup and feel well supported by the person in charge of the setting.

Recommendations to meet with the National Minimum Standards

R1 Ensure all policies, procedures and documents are fully completed and updated as necessary.

R2 Ensure playgroup staff know and follow procedures fully.

R3 Ensure the system of regular supervision and appraisal for playgroup staff is re-started.

Areas for improvement and action at, or since, the previous inspection. Achieved

Areas for improvement and action at, or since, the previous inspection. Not Achieved

None	
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Areas where priority action is required

None	
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Areas where improvement is required

We found that the provider had not notified Care Inspectorate Wales of two recent significant incidents. They must ensure that they notify Care Inspectorate Wales of relevant significant incidents in a timely manner as set out in the regulations.	Regulation 31 (1)
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The area(s) identified above require improvement but we have not issued a priority action notice on this occasion. This is because there is no immediate or significant risk for people using the service. We expect the registered provider to take action to rectify this and we will follow this up at the next inspection.

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