



Childcare Inspection Report on

Charlotte Goldup

Brecon



Date Inspection Completed

13/02/2020

Welsh Government © Crown copyright 2020.

You may use and re-use the information featured in this publication (not including logos) free of charge in any format or medium, under the terms of the Open Government License. You can view the Open Government License, on the National Archives website or you can write to the Information Policy Team, The National Archives, Kew, London TW9 4DU, or email: psi@nationalarchives.gsi.gov.uk
You must reproduce our material accurately and not use it in a misleading context.

Description of the service

The child minder is registered with CIW (Care Inspectorate Wales) to provide home based child care for up to ten children under 12 years of age. She runs her service from her home in Brecon. Child minding takes place mainly on the ground floor, with easy access for the children to an enclosed garden. The service is open from 7.30am to 6pm, weekdays, for 46 weeks of the year. The child minder employs assistants to support her to run the service. This is an English language setting with some use of Welsh to support children's learning.

Summary

1. Overall assessment

This focused inspection only considered some aspects of the leadership and management theme. We found children are safe, well settled and enjoy their time with the child minder. They enjoy taking part in activities which support their learning and development. The child minder generally ensures her home is welcoming and comfortable. She invests in resources which meet the children's changing interests and needs. Leaders at the service now keep detailed records and know to notify CIW of changes.

2. Improvements

The child minder has addressed all the recommendations made at the previous inspection and has met non compliance.

3. Requirements and recommendations

We have made no additional recommendations following this inspection.

1. Well-being

Summary

This was a focused inspection, we have not considered this theme in full and therefore, we have not issued any ratings.

Our findings

Children have a voice at the service and are able to make some decisions about what they do. For example, they chose what they play with, when they eat and when they sleep. They are confident to communicate in a variety of ways, as they know they will receive a positive and meaningful response. For example, a child wanted to play with a pirate ship and pointed to the box it was in the child minder promptly got it for the child.

Children were in the main happy and settled. A child who was upset sought out the child minder for comfort. This shows that children feel safe and valued and form good relationships with adults. Most children joined in the planned activity of decorating biscuits.

Children helped to tidy up and sat patiently at the table to complete the activity. With encouragement, children shared the resources and enjoyed decorating their biscuits. handed out bowls. Children are developing well as the routines and activities they have access to enable them to learn and become independent.

2. Care and Development

Summary

This was a focused inspection, we have not considered this theme in full and therefore, we have not issued any ratings.

Our findings

We found no significant changes in the care and development of children since the previous inspection.

3. Environment

Summary

This was a focused inspection, we have not considered this theme in full and therefore, we have not issued any ratings.

Our findings

We found no significant changes to the environment since the previous inspection.

4. Leadership and Management

Summary

This was a focused inspection, we have not considered this theme in full and therefore, we have not issued any ratings.

Our findings

The child minder is now aware of her responsibilities in relation to the regulations and National Minimum Standards, particularly in relation to training, the requirement to notify CIW of significant events, and some record keeping. Since this inspection the child minder has updated her child protection training.

The child minder provides a statement of purpose which is shared with parents this reflects the service provided. Overall, policies and procedures are satisfactory and shared with parents. Registers of children are kept, and show clearly who looked after which children in relation to assistants. The child minder has updated her child protection training during the inspection.

The child minder has systems in place to review the quality of her service and she provides an annual report. Future plans are set out clearly and include providing an awning so children can enjoy outdoor play in the garden even in inclement weather. The child minder has a suitable complaints policy.

The child minder works closely with parents. Overall, she seeks suitable permissions from parents regarding the care of their child such as to take photographs and to use on her public social media site. The child minder told us parents are aware their children may be left in sole care of the assistant for parts of the day. However, written permission had not been sought. The child minder keeps parents well informed about their child's experiences. For example, she sends pictures during the day, uses individual daily diaries and exchanges useful feedback verbally in an unhurried, calm manner when they come and collect their child. The child minder provides individual photographic journals for each child when they leave as a keepsake. She uses local areas to enhance the children's experiences and help them feel part of the community. For example, visiting local parks and enjoying nature walks.

5. Improvements required and recommended following this inspection

5.1 Areas of non compliance from previous inspections

- The childminder must ensure she acts with sufficient care, competence and skill and that she notifies CIW of significant events within 14 days after the event occurred.

5.2 Recommendations for improvement

- Seek parents' written permission to allow assistants to be left alone with their children.

6. How we undertook this inspection

We undertook a focused inspection on 14 February 2020. We took the opportunity to consider any progress made following recommendations made at the last inspection. We:

- reviewed information held, or received, by CIW;
- spoke to the child minder and assistant;
- considered some operational records including the statement of purpose, some risk assessments and policies and
- observed the children and staff for a short period of time.

Further information about what we do can be found on our website:

www.careinspectorate.wales

7. About the service

| | |
|--|--|
| Type of care provided | Child Minder |
| Registered Person | Charlotte Goldup |
| Registered maximum number of places | 10 |
| Age range of children | Birth up to 12 years |
| Opening hours | 7.30am to 6pm Monday to Friday |
| Operating Language of the service | English |
| Date of previous Care Inspectorate Wales inspection | 29 October 2019 and 29 November 2019 |
| Dates of this inspection visit | 14 February 2020 |
| Is this a Flying Start service? | No |
| Is early years education for three and four year olds provided at the service? | No |
| Does this service provide the Welsh Language active offer? | This is a service that does not provide an 'Active Offer' of the Welsh language. It does not anticipate, identify or meet the Welsh language needs of people /children who use, or intend to use their service. We recommend that the service provider considers Welsh Government's <i>More 'Than Just Words follow on strategic guidance for Welsh language in social care'</i> . |
| Additional Information: The child minder employs assistants | |

Date Published 30/07/2020