



## Inspection Report

**Little Tigers Pre-school Day Care**

**The Pavillion  
Westway  
Rogiet  
NP26 3SP**



## **Date Inspection Completed**

15/11/2020

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## About Little Tigers Pre-school Day Care

Type of care provided	Children's Day Care Full Day Care
Registered Person	Pamela Curtis
Registered places	20
Language of the service	English
Previous Care Inspectorate Wales inspection	12 March 2020
Is this a Flying Start service?	no
Does this service provide the Welsh Language active offer?	<b>This is a service that does not provide an 'Active Offer' of the Welsh Language. It does not anticipate, identify or meet the Welsh language needs of children who use, or intend to use the service. We recommend that the service provider considers the Welsh Government's 'More Than Just Words follow on strategic guidance for Welsh Language in social care.'</b>

## **Summary**

This was a focused inspection and therefore, we did not consider each theme in detail. During the Covid19 pandemic in accordance with safety, guidelines where it is appropriate CIW have conducted a virtual inspection.

Children are happy and settled. They are cared for by a staff team who engage well with the children and relationships were seen to be positive and affectionate. The environment is welcoming and suitably resourced. People who run the pre-school engaged and co-operated with the inspection process and were open and professional in their interactions.

## Well-being

***This was a focused inspection, we have not considered this theme (in full), and therefore we have not issued or revised any ratings awarded previously.***

Overall, children have a voice and their contributions are valued. They have warm and caring relationships and are well settled. They are developing well, are becoming independent and enjoy their play. Children are listened to and their views are encouraged. During the inspection, we saw that children could choose from a variety of resources and activities and could direct their own play. Children had easy access to the resources, activities and toys. For example, they were happily playing in the role-play area selecting multicultural dolls and toys and sitting on the child size chairs talking to the dolls. Children who wanted to draw sat at the table near a member of staff who encouraged them to join in, offering them different coloured crayons. The children showed great interest and settled down to the activity, making pictures to take home.

Children are happy and valued at the service. Their work is displayed throughout the pre-school and this giving them a feeling of belonging and ownership. During circle time children sat on the carpet area with staff where they enjoy a colour activity. They took turns dipping hands into a box of different coloured square scarves. The staff encourage the children to name the different colours of the material, asking the children to describe the texture of the scarf they were holding and to think of ways of how they could use the scarf. Children eagerly join in and the staff follow the children's lead which progresses the activity into a music and movement activity.

Children are familiar with incidental Welsh. Children have opportunities to be independent. They washed their hands before eating and selected the buttered toast and fruit on offer using tongs. Children know the routines well. They looked to staff for direction and follow their guidance. For example, children were told in advance when snack time began or when nappy changing was required, allowing children to prepare for changes in the session and not become unsettled. This demonstrates there are good systems in place to support children to feel safe, happy and valued.

## Care and Development

***This was a focused inspection, we have not considered this theme in full, and therefore we have not issued or revised any ratings awarded previously.***

Staff have a clear understanding of how to keep children safe and healthy. They implement robust health and safety routines ensuring children's well-being, particularly during the COVID-19 pandemic. These include staff cleaning throughout the day and resources being cleaned and rotated on a daily basis. Children are cared for by competent staff who understand the systems the people in charge have in place to keep children safe. Staff are suitably qualified and knowledgeable about child development, ensuring individual needs are met. Mandatory training such as safeguarding, paediatric first aid and food hygiene is updated in a timely manner. Staff know the policies of the service such as safeguarding and managing behaviour and consistently work in line with these. In the main, staff confident about their knowledge of safeguarding. This demonstrates improvements since the last inspection. Staff deal with children's social behaviour in a pro-active way. Sound processes ensure that the health, safety and well-being of children are a priority.

## Environment

***This was a focused inspection, we have not considered this theme, and therefore we have not issued or revised any ratings awarded previously.***

There are effective systems in place which ensure that the people who run the pre-school have the knowledge and skills to offer a sound quality service to children and their families. Good processes such as visual and written risk assessments are used to inform the daily running of the service. Records such as registers and fire evacuation logs are completed appropriately. Improvements regarding fire safety are well established This helps to ensure that the safety of children is regarded as a priority. The service is continuing to act in line with safety regulations.

## Leadership and Management

***This was a focused inspection, we have not considered this theme in full, and therefore we have not issued or revised any ratings awarded previously.***

People running the pre-school work hard to provide good quality childcare. At the last inspection, the service was non-compliant with regards to the service not adhering to its own Statement of Purpose SOP. During discussions with parents at this inspection, it was clear that parents were now aware of and have sufficient understanding of the times children can attend. Comprehensive operational procedures are in place to support the smooth running of the service. An appropriate number of suitably qualified and experienced staff are employed to care for the children.

We reviewed a sample of the policies and procedures and found they reflect the setting and current practice. A specific policy and risk assessment relating to the Covid-19 pandemic is in place and reviewed regularly following current guidance. Staff communicate this information effectively. Staff confirmed they enjoy working at the nursery and they feel supported, knowing they can approach the people who run the service for help and support if needed.

**Areas for improvement and action at the previous inspection**

Regulation 6 of The child minding and Day care (Wales) regulations 2010. The service was caring for children for over four hours and the statement of purpose says that children can only stay on site for a maximum of four hours. This matter was discussed with CIW at registration as the service is not able to provide appropriate sleep facilities for young children. During the inspection we were told by the registered person that no child remained at the service for over four hours per day. The provider knowingly misled the inspector by stating that the restriction was being followed and that all children attended for less than four hours each day.

Regulation 6 (3) (a) (i)  
Regulation 15 (2)

**Achieved**

**Areas where immediate action is required**

None

**Areas where improvement is required**

None

**Recommendations to meet with the National Minimum Standards**



The service has agreed to continue to sustain the improvements recommended at the last inspection in March 2020. Therefore the service should continue to:

- R1 continue to improve snack time by encouraging children to be more independent, such as helping themselves to the food and drink;
- R2 ensure that parents are well informed about the service's policy regarding providing children with healthy and nutritious packed lunch in line with Welsh Government nutritional guidance;
- R3 ensure that all staff understand and implement hygiene procedures when dealing with personal care of children, and

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## Well-being

## Care and Development

## Environment

## **Leadership and Management**

**Areas for improvement and action at the previous inspection**

None		
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**Areas where immediate action is required**

None	
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**Areas where improvement is required**

None	
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**Recommendations to meet with the National Minimum Standards**





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