



Childcare Inspection Report on

Henllys Village Nursery

**The Old School House
Henllys Village
Cwmbran
NP44 6HU**



Date Inspection Completed

08/04/2019

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Description of the service

Henllys Village Nursery has been registered since September 2006 to provide care for up to 74 children from birth to 12 years of age. The nursery operates Monday to Friday, 7.30am to 6.00pm all year round. This is a family run business and there are three Registered Persons (RPs) who have overall responsibility for the service. A suitably qualified Person in Charge (PiC) is employed to manage the setting on a day to day basis. The nursery is based in a converted Victorian school building on the outskirts of Cwmbran. The nursery is a provider of early years education and is therefore subject to inspection by Estyn. Care is provided through the medium of English with the use of some incidental Welsh.

Summary

1. Overall assessment

Children at the service are happy, settled and suitably engaged. Staff are suitably qualified and have good relationships with children. Children are appropriately supported. The environment was seen to be clean, although it will benefit from the re-decoration, which is planned for April 2019. Two RP's and deputy PiC were present during the inspection and were open and transparent throughout.

2. Improvements

We were told that many of the recommendations from the previous inspection have been addressed:

- Additional resources have been purchased to enable children to serve themselves during snack and meal times;
- the safeguarding policy has been updated to include details of the local safeguarding team;
- staff training logs have been updated and training on 'Prevent' has been included;
- accidents and incidents are monitored monthly;
- staff sign in and out when they transport children to and from school;
- a program of redecoration is due to start in April 2019;
- strip lighting has been replaced or covered and
- staff have regular supervision meetings.

3. Requirements and recommendations

There were no areas of non compliance identified during this inspection. Good practice recommendations in relation to the environment are summarised at the end of this report.

1. Well-being

Summary

This was a focused inspection, we have not considered this theme in full, therefore we have not issued or revised any ratings awarded previously. However, we found that children are happy and settled at the service. They have formed positive relationships with staff and are developing friendships with their peers.

Our findings

Children at the service are confident to communicate because they know they will be listened to. We saw that they had developed good relationships with staff and their peers. There are plenty of opportunities for children to lead their own learning and follow their interests. We saw that during story time in the pre-school room, one child chose to sit on a chair and read a book on their own rather than listen to the story. Their choice was respected by staff who told us *"They like to do their own thing and that's fine"*.

Children interact positively and are suitably engaged and motivated. We observed children playing outside. They played together happily and chatted about what they were doing. We heard one child suggest to another *"Let's go and play with this."* They quickly settled into a different activity. There is space for children to be physically active and we saw that good use was made of the covered outdoor area when the weather was wet.

Children know the routines of the service as these are well established. We saw children lining up and moving between areas in a calm and orderly manner. They knew the expectations of behaviour and were compliant with requests from staff.

Older children use the toilet facilities independently with gentle reminders about hand washing. Younger children made very good attempts to feed themselves and were confident to approach staff for help when needed. For example one younger child finishing their yoghurt asked a member of staff *"Will you help me get the last bit out?"* Staff responded quickly to children's requests and offered appropriate support.

2. Care and Development

Summary

This was a focused inspection, we have not considered this theme in full, therefore we have not issued or revised any ratings awarded previously. However we found that staff are suitably qualified and offer responsive care to children. Individual needs are met by staff who know the children well. We saw that children with additional needs are supported well and appropriate referrals are made.

Our findings

Staff are suitably qualified and have a good understanding of how to keep children safe and healthy. There are good opportunities for children to be physically active and we saw that children were served healthy meals and drinks.

There are consistent expectations of behaviour, in line with the behaviour policy. We saw that appropriate referrals had been made to outside agencies such as health visitors and educational psychologists for children displaying specific behaviour difficulties and staff had acted upon advice received. We heard lots of praise for positive behaviour and staff reminded children to say please and thank you.

Staff were good role models, treating children and each other with respect. We observed good use of opportunities for language development. For example, during story time children answered questions and made comments about the story to help their understanding.

3. Environment

Summary

This was a focused inspection, we have not considered this theme in full, therefore we have not issued or revised any ratings awarded previously. However we saw that the environment offers suitable space for the number of children. It was clean and staff were seen to practice appropriate hygiene procedures.

Our findings

The toilet areas, playrooms and communal areas were seen to be clean. However, the building is in need of maintenance and redecoration. We noted that a drain was blocked to the rear of the building and there was a broken toilet seat in the upstairs toilet. Some of the mattresses in the babies sleep room were damaged. However, there are currently a small number of babies attending and mattresses currently in use were seen to be in good condition. These issues were discussed with the RP who told us that they would be addressed. We were also told that a program of redecoration has been established and will begin in April 2019. A cleaner is currently employed for three afternoons per week and an additional cleaner has been employed to work on Saturdays. The RP told us that they monitor closely to ensure that all surfaces are thoroughly cleaned. We were also told that resources are regularly washed and dressing up clothes are washed every other week. Staff were observed cleaning tables and sweeping the floors before and after food was served.

4. Leadership and Management

Summary

This was a focused inspection, we have not considered this theme in full, therefore we have not issued or revised any ratings awarded previously. However we noted that the RP's have acted upon recommendations from the previous inspection. They were open and transparent throughout this inspection and were open to recommendations made.

5. Improvements required and recommended following this inspection

5.1 Areas of non compliance from previous inspections

None

5.2 Recommendations for improvement

- Maintenance issues such as the blocked drain, broken toilet seat and damaged mattresses need to be addressed;
- continue to monitor cleanliness of resources and the environment and
- ensure that there is an on-going timetable of redecoration.

6. How we undertook this inspection

This was an unannounced, focussed inspection which concentrated mainly on the environment and care and development. We did not consider other themes in detail on this occasion. We considered a concern that was raised with us before the inspection but found no evidence in relation to the issues raised. Two inspectors spent approximately 3 hours at the service on one day. Information for the report was gathered from the following:

- Consideration of information held by CIW such as previous inspection reports, notifications and concerns;
- observations of care routines and practices;
- a visual check of the premises;
- discussion with the RP's and deputy PiC;
- discussion with staff and
- sight of a range of paperwork including individual records and referrals

Further information about what we do can be found on our website:

www.careinspectorate.wales

7. About the service

Type of care provided	Children's Day Care Full Day Care
Registered Person	Melanie Baxter Abigail Baxter-Williams Jason Baxter
Person in charge	Rosie Douglas-Davies Sian Hughes Tracy Lockley
Registered maximum number of places	74
Age range of children	Birth to five years
Opening hours	Monday to Friday 7.30am to 6.00pm
Operating Language of the service	English
Date of previous Care Inspectorate Wales inspection	19 October 2018
Dates of this inspection visit	08 April 2019
Is this a Flying Start service?	No
Is early years education for three and four year olds provided at the service?	Yes
Does this service provide the Welsh Language active offer?	This is a service that does not provide an 'Active Offer' of the Welsh language. It does not anticipate, identify or meet the Welsh language needs of people/children who use, or intend to use their service. The service is based on a predominately English speaking area. However, we recommend that the service provider considers Welsh Government's 'More Than Just Words' follow on strategic guidance for Welsh language in social care.
Additional Information: None	

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