



Childcare Inspection Report on

Little Cherubs Day Nursery

**Old Calfaria Chapel
949 Carmarthen Road
Fforestfach
Swansea
SA5 4AD**



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Description of the service

Little Cherubs Day Nursery registered in February 2018 to care for 39 children. The registered person (RP) is Natalie Dyment-Jones and the person in charge (PIC) is Anne Wiltshire. They operate between 7am and 6pm, Monday to Friday and cater for children from three months to 12 years. English is the main language of care. The service does not offer the 'Active Offer' in relation to the Welsh language.

Summary of our findings

1. Overall assessment

Children at this service have a voice and are positively occupied. Staff appropriately support the children's play and have a sound understanding of the children's needs and interests. The environment has continued to be improved and additional resources purchased for the benefit of the children. The service has recently been registered under new ownership and the leaders are demonstrating an ability to manage the service well.

2. Improvements

Since the last inspection the leaders have started to implement the recommendations that were made following the visit. This included: the purchase of new toys and resources such as easels, craft materials and tactile resources, and improvements to the toddler area with the addition of accessible storage which housed resources like wooden jigsaws and 'Little People' figures, a child-sized table and chairs and a play kitchen with accessories. We saw that children had been experiencing regular opportunities for outdoor play and that the garden space had been enhanced by new toys and resources. The hallway had been decorated and coat hooks had been added so that children could hang up their bags and coats. A noticeboard had been updated to include photographs of all of the nursery staff for the benefit of parents.

3. Requirements and recommendations

We made recommendations to leaders in relation to complaints and record keeping. These are detailed at the back of the report.

1. Well-being

Summary

This was a focused inspection that looked at aspects of care and development and leadership and management. This theme will be considered fully at the next scheduled inspection.

However, we observed that children were settled, happy and engaged in a range of activities. They confidently chose the activity to that they wished to take part in and which toys and resources to use. During our visit we saw children participating in painting, messy play with shaving foam, listening to stories, shaping 'witches' from play dough, using blocks and undertaking a group activity with activity cards. During these activities the children were engaged and interested in what they were doing. Some of the older toddlers chose to take a nap alongside some their younger peers, when asked by staff if they wanted to. This showed that their wishes were respected by staff. The children quickly settled on the mats and fell asleep which showed that they were relaxed and comfortable in their surroundings.

2. Care and Development

Summary

This was a focused inspection that looked at aspects of care and development and leadership and management. This theme will be considered fully at the next scheduled inspection.

Our findings

2.1 How well do practitioners keep children safe and healthy?

Staff had read the policy and procedures in relation to use of the rear garden, or 'park' as it is referred to. Each staff member had signed to acknowledge that they had read and understood the details. Staff explained the expected procedures, which included the completion of registers to capture all of the children taken outside. Staff head counted children on the way out of the building and on return. Staff also explained how the gate to the side driveway was shut whilst children were using the outdoor space, in addition to the closed gate to the garden area.

Staff followed the nappy changing policy during our visit by using anti-bacterial spray, and disposable aprons and gloves which were changed between each child. Staff also promptly updated the register when children were collected so that there was an accurate record of who was on the premises at all times.

Staff have good knowledge of the service's policies and procedures that relate to children's health and safety.

2.2 How well do providers/practitioners manage interactions?

This was not considered as part of the inspection.

2.3 How well do providers/Practitioners promote children's development and meet their individual needs?

This was not considered as part of the inspection.

3. Environment

Summary

This was a focused inspection that looked at aspects of care and development and leadership and management. This theme will be considered fully at the next scheduled inspection.

4. Leadership and Management

Summary

This was a focused inspection that looked at aspects of care and development and leadership and management. This theme will be considered fully at the next scheduled inspection.

Our findings

4.1 How effective is leadership?

Leaders have developed policies and procedures that are focused on children's needs. They ensure that staff understand these and are implemented by all practitioners.

Leaders had recently reviewed and updated some of the service's policies and procedures to provide clear guidance for staff on working practices. Leaders had ensured that staff had read and acknowledged the new procedures. Staff explained to us the detail of the new policy and procedures which evidenced that they understood what was expected of them. Leaders had also monitored and observed staff to ensure that they correctly followed the new procedures.

Leadership is good as high expectations are set for staff and these are clearly communicated to them.

4.2 How effective is self evaluation and planning for improvement?

This was not considered as part of this inspection.

4.3 How effective is the management of practitioners, staff and other resources?

Leaders are clear with staff about their roles and responsibilities as care practitioners.

Leaders had conducted formal discussions with staff about their roles and responsibilities in relation to the children that they cared for. Records had been kept of these meetings that showed that staff had been held to account for their practice. We discussed with leaders how complaints were handled. Whilst no formal complaints had been received, leaders invited parents to discuss their issues and concerns with them and had verbally informed parents of any action they had taken as a result, although this had not been followed up in writing.

Staffing ratios were adhered to during the inspection visit and attendance registers were accurate, which showed that children were appropriately supervised and monitored.

Leaders competently manage staff.

4.4 How effective are partnerships?

This was not considered as part of this inspection.

5. Improvements required and recommended following this inspection

5.1 Areas of non compliance from previous inspections

None

5.2 Recommendations for improvement

We recommended that leaders:

- follow up concerns that parents raise in writing; and
- keep a separate record of incidents or accidents.

6. How we undertook this inspection

The inspection took place over three hours on 23 October 2018. This was an inspection in response to a concern raised in relation to children's safety and supervision.

- one inspector carried out the inspection;
- we made general observations of the interactions between the staff and the children;
- we spoke to staff members working for the service;
- we viewed some records and documents including: the attendance register, children's contracts, policies and procedures, incident records, staff file;
- we performed a visual inspection of some of the areas used by the service; and
- feedback was given at the end of the inspection visit.

Further information about what we do can be found on our website:

www.careinspectorate.wales

About the service

Type of care provided	Childrens Day Care Full Day Care
Registered Person	Natalie Dymant-Jones
Person in charge	Anne Wiltshire
Registered maximum number of places	39
Age range of children	Three months to 12 years
Opening hours	7am to 6pm, Monday to Friday
Operating Language of the service	English
Date of previous Care Inspectorate Wales inspection	24 and 25 May 2018
Dates of this inspection visit	23 October 2018
Is this a Flying Start service?	No
Is early years education for three and four year olds provided at the service?	No
Does this service provide the Welsh Language active offer?	This is a service that does not provide an 'Active Offer' of the Welsh language. It does not anticipate, identify or meet the Welsh language needs of people /children who use, or intend to use their service. We recommend that the service provider considers Welsh Government's 'More Than Just Words follow on strategic guidance for Welsh language in social care'.
Additional Information:	